

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,  
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

### Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

RECEIVED-TPSC

2020 DEC 14 PM 12:10

COMMISSION  
CLERK

Name Edward Knight  
Address 11619 English Elm Dr.  
NPR, FL 34654

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

#### CUSTOMER COMMENTS

It says "placed in the docket file". Are anyone actually read these things. You hold meetings and even amidst over whelming complaints you always grant an increase. You don't listen to us, the consumers, about how bad our water is, people won't even give it to their pets. The bottled water people must love our bad water! Our perception is that you automatically grant the increase regardless of input. Prove us wrong by not granting the increase.

FOLD & TAPE -- See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

700008056 00.0013.0178 2014/4

UNITED STATES POSTAL SERVICE

2020 DEC 14 AM 7:16



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

FOLD HERE

T  
A  
P  
E  
FOLD HERE