

**Antonia Hover**

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**From:** Betty Leland on behalf of Office of Commissioner Graham  
**Sent:** Monday, December 14, 2020 2:36 PM  
**To:** Commissioner Correspondence  
**Subject:** FW: docket no. 20200169 - ws  
**Attachments:** utilities.pdf

Good Afternoon:

Please place this email in Docket #20200169.

Thanks.

*Betty Leland, Executive Assistant to  
Commissioner Art Graham  
Florida Public Service Commission  
[bleland@psc.state.fl.us](mailto:bleland@psc.state.fl.us)  
(850) 413-6024*

**From:** joanne caudill [mailto:gonasca88@gmail.com]  
**Sent:** Monday, December 14, 2020 1:53 PM  
**To:** Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark; Office of Commissioner Fay; Commissioner.Brown@psc.state.fl.us; Braulio Baez; Christensen.patty@leg.state.fl.us  
**Subject:** docket no. 20200169 - ws

Application for a staff-assisted rate case in Lake County by

Lake Yale Utilities, LLC

DOCKET NO. 20200169-WS

Name Mitchel and JoAnne CAUDILL

Address 11928 SALINA WAY LEESBURG FL 34788

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

2 1/2 years ago	CUSTOMER COMMENTS
<p>We wanted to purchase a home on Sussex Hill. However, due to the horrific smell and noise we decided not to. The smell and noise from the "utilities area" has not changed or improved since then. Their attempt to repair the enclosure was sad. The wood fencing that was taken down was left laying on the ground for weeks. The retention ponds are not maintained, inviting numerous types of creatures. If they can't maintain their area, how can we trust they maintain the water. When we first moved in, they were billing us for using the sprinkler system. We turned off the system when we moved in. They were billing us based on the prior owners usage. We do NOT drink the water and</p>	

**STRONGLY OPPOSE** the rate increase.

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