

Jacob Veauhn

From: Jacob Veauhn on behalf of Records Clerk
Sent: Monday, December 14, 2020 9:01 AM
To: 'Georgina Emanuel'
Cc: Consumer Contact
Subject: RE: Lake Yale rate increase for Sandpiper Mobile home park

Good Morning, Georgina Emanuel

We will be placing your comments below in consumer correspondence in Docket No. 20200169 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veauhn

Commission Deputy Clerk I
Florida Public Service Commission
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850.413.6656

From: Georgina Emanuel <geemanuel5797@gmail.com>
Sent: Saturday, December 12, 2020 9:21 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Lake Yale rate increase for Sandpiper Mobile home park

We here at Sandpiper are on a fixed income so such a drastic raise is not affordable for any of us.

Application for a staff-assisted rate case in Lake County by

Lake Yale Utilities, LLC

DOCKET NO. 20200169-WS

Name Jeffrey & Georgina Emanuel

Address 1208 Oak St. Leesburg Fl. 34788

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

To whom this may concern: We live in Sandpiper park and are on a fixed income, that is tight enough now as it is to raise our prices would be devastating to most of the residents here. We buy bottled water because the water here has a bad taste to it. We don't have good water pressure & when needed the service is as bad as the water pressure, taste & smell is. We get bad service when there is a problem (takes weeks to get things fixed when needed). We also agree with ~~that~~ other people in the park that a big rate hike will be bad for all of us here in Sandpiper. We also believe the letter that was sent by the Sandpiper Preseadent is how the residents of Sandpiper feel.

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