Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

## Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

DEC 18 PM I2: 27
CONVENISSION
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Name Russell Vauce

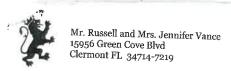
Address 15956 Green Ove Blud

Clermont, FL 34719

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
To whom it may concern!
The proposed rate increase by Utilities, Inc.
of Florida Unfairly impacts homeowners who have
pook or landscape irrigation. The significant
increase in wasternator rates does not take into
account that these homeowners consume thousand
of gallons that vever enter the vastenater
stream. This results in paying for services that
are never rendered. Homeowners who have pools
or landscape irrigation should receive a credit
on the monthly wastewater bill. How will
Utilities, Inc. correct this unfair, unjust, and
potentially Illegal billing for services not rendered?
FOLD & TAPE – See back for address

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