

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

RE: Docket No. 20200139-WS

DOCKET NO. 20200139-WS

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2020 DEC 28 PM 12:52

COMMISSIONER

Name EMILY N. & JACQUES S. LEE

Address 149 TARRY TOWN TRAIL
HONGWOOD, FL 32750

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

We have seen our water/sewage monthly bills climb dramatically over the last 23 years. A small increase is warranted, due to inflation. (Note according to federal figures this has been less than 3% per year.) Even calculating at 5% per year our bill should be maybe \$75 per month maximum. There have been new variables added over time raising bills to where now we pay around \$85 per month when we are very careful and not water our yards on a regular basis. During dry seasons our bills have been as high as \$260.00 - More than electricity!
NOTE: if rate increases are for infrastructure - that is a normal cost of business and should be saved month by month by the vendor. DRAMATIC INCREASES ARE HARD ON FIXED INCOME RESIDENTS. GO BACK TO OLD RATES.

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*NOTE: NORMALLY the rate for product goes down as usage goes up. THIS INCREASE DOES NOT MATCH THE BUSINESS NORM.

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RM Lee
149 Tarry Town Trail
Longwood, FL
32750

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard

32399 Tallahassee, FL 32399-0850

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