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Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

## Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

0 DEC 28 PH 12: 52

Name Donna Mc Nally

Address 309 Pickering C+

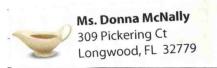
Lonswood, FL 32779

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
i) Poor customer suc wemployees who make you feel like they're doing
you a Favor just to talk to you
2) How about a program offering reclaimed water for irrigation
3) 18 Months of increases come in rediculous fine frames, 3/46/19,
3) 18 Months of increases come in rediculous time frames, 3/16/19, 11/26/19, 4/1/2020 + 9/4/2020, now another increase
of 3d college which counter to 116%
4) No flooride + brown disgusting build ups on functs inside my home
insde my home

FOLD & TAPE -- See back for address

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