



## Antonia Hover

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**From:** Santra@everyactioncustom.com on behalf of Santra Denis  
<Santra@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 11:08 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Santra Denis  
Miami, FL 33137  
Santra@theworkerscenter.org

## Antonia Hover

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**From:** z.adefris@everyactioncustom.com on behalf of Zelalem Adefris  
<z.adefris@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 10:57 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

Let's move into the 21st century with our energy efficiency practices. Our communities need it. Please make the right choice.

Sincerely,  
Zelalem Adefris  
Miami Beach, FL 33139  
z.adefris@gmail.com

## Antonia Hover

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**From:** wayne.wallace@everyactioncustom.com on behalf of wayne wallace  
<wayne.wallace@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 10:55 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
wayne wallace  
Dunedin, FL 34698  
wayne.wallace@solarsource.com

## Antonia Hover

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**From:** mangomikek@everyactioncustom.com on behalf of Michael Kohl  
<mangomikek@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 10:47 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Michael Kohl  
Miami, FL 33157  
mangomikek@gmail.com

## Antonia Hover

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**From:** vgopalas@everyactioncustom.com on behalf of Venky Gopaldaswamy  
<vgopalas@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 9:52 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

Thank you for your services for me and other Floridians.

As a business transformation advisor, I know how important it is to use available resources efficiently and effectively. Energy efficiency means using energy smarter (i.e. the quickest, cleanest, and cheapest way) to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Floridians energy bills have increased at a higher rate in the recent past (we used to be lowest in the country). Considering there is more demand, this is surprising. The practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right. Please consider revisiting energy efficiency goal setting rules with help from local non-profits with expertise in this area.

Thank you for your consideration...

Sincerely,  
Venky Gopaldaswamy  
vgopalas@yahoo.com

## Antonia Hover

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**From:** beastybren@everyactioncustom.com on behalf of Brenda James  
<beastybren@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 9:30 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Brenda James  
Vero Beach, FL 32960  
beastybren@yahoo.com

## Antonia Hover

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**From:** gail57pearsall@everyactioncustom.com on behalf of Gail Pearsall  
<gail57pearsall@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 8:49 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Gail Pearsall  
Hudson, FL 34667  
gail57pearsall@gmail.com



## Antonia Hover

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**From:** jasonfults@everyactioncustom.com on behalf of Jason Fults  
<jasonfults@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 8:13 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

I have been a volunteer "energy coach" for low-income homes in my community for more than 10 years. Floridians are quite literally throwing tremendous amounts of money out their windows day after day in the Sunshine State. And what's worse, since so little of FL's energy is produced in the state, we are sending those \$\$ across state lines and weakening our own state's economy. Efficiency makes great sense for our state on many levels--economy, ecology, and equity.

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Jason Fults  
Gainesville, FL 32601  
jasonfults@gmail.com

## Antonia Hover

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**From:** yoca1000@everyactioncustom.com on behalf of Yoca Ardit-Rocha <yoca1000@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:35 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Yoca Ardit-Rocha  
Miami, FL 33156  
yoca1000@gmail.com

## Antonia Hover

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**From:** lauris80@everyactioncustom.com on behalf of Laura Tellez <lauris80@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:33 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities. In addition, it can also be a resiliency measure. Energy efficient homes are more resilient in power outages.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

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It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Laura Tellez  
Fort Lauderdale, FL 33331  
lauris80@hotmail.com

## Antonia Hover

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**From:** nab152@everyactioncustom.com on behalf of Natalia Brown <nab152@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:20 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Natalia Brown  
nab152@miami.edu

## Antonia Hover

---

**From:** gottslebenj@everyactioncustom.com on behalf of Jessica Gottsleben  
<gottslebenj@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:18 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Jessica Gottsleben  
gottslebenj@gmail.com

## Antonia Hover

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**From:** mollydthings@everyactioncustom.com on behalf of molly delahunty  
<mollydthings@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:13 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

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It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
molly delahunty  
Miami Beach, FL 33139  
mollydthings@gmail.com

## Antonia Hover

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**From:** jhrma@everyactioncustom.com on behalf of Richard Acosta  
<jhrma@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:05 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

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It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Richard Acosta  
Miami, FL 33155  
jhrma@aol.com

## Antonia Hover

---

**From:** janine.soper@everyactioncustom.com on behalf of Janine Soper  
<janine.soper@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 12:00 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Janine Soper  
Tampa, FL 33609  
janine.soper@yahoo.com



## Antonia Hover

---

**From:** wclaiborn@everyactioncustom.com on behalf of William Claiborn  
<wclaiborn@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 11:42 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
William Claiborn  
Venice, FL 34285  
wclaiborn@hotmail.com

## Antonia Hover

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**From:** mynicka69@everyactioncustom.com on behalf of Kate Mullan <mynicka69@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 11:40 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Kate Mullan  
Dallas, GA 30157  
mynicka69@gmail.com

## Antonia Hover

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**From:** efrank1211@everyactioncustom.com on behalf of Elaine Franklin <efrank1211@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 11:37 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

Improving energy efficiency will allow us to use energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families like mine make our homes more efficient, safer, and secure will lower our energy bills. In light of the damage wreaked on our economy by Covid and the onset of climate change, we need to make this happen now more than ever.

The way you set goals for the state's largest utilities hasn't been modernized in almost 30 years, which has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better!

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize decades-old practices and demand that utilities do more to increase efficiency, especially for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Elaine Franklin  
efrank1211@yahoo.com

## Antonia Hover

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**From:** janegilbert87@everyactioncustom.com on behalf of Jane Gilbert <janegilbert87@everyactioncustom.com>  
**Sent:** Friday, January 8, 2021 11:30 AM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

These are difficult economic times for many Florida residents. Electric bills can be up to 10 percent of low income families household expenses in Florida. We also know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can and must do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Jane Gilbert  
Miami, FL 33137  
janegilbert87@gmail.com