

**Jacob Veaghn**

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**From:** Jacob Veaghn on behalf of Records Clerk  
**Sent:** Tuesday, January 26, 2021 8:17 AM  
**To:** 'slawestover@yahoo.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Good Morning, Sharon Westlover

We will be placing your comments below in consumer correspondence in Docket No. 20200181 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaghn  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
Jacob.Veaghn@psc.state.fl.us  
850.413.6656

-----Original Message-----

From: slawestover@everyactioncustom.com <slawestover@everyactioncustom.com>  
Sent: Tuesday, January 26, 2021 8:00 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Florida Public Service Commission,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities and employs over 100,000 Floridians.

Yet the practices Florida utilities rely upon in setting goals haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

And we can put Florida's most vulnerable customers first by ensuring energy security and affordability for the elderly and low income families. The technologies of tomorrow - cutting edge efficiency, demand response, smart appliances, electric vehicles, solar, battery storage and more - are here.

Sincerely,  
Sharon Westover  
1208 Birmingham St Apt 209 Tallahassee, FL 32304-2282