

Antonia Hover

From: Angie Calhoun
Sent: Tuesday, February 23, 2021 1:46 PM
To: Consumer Correspondence
Subject: Correspondence for docket 20200241

Customer correspondence for docket 20200241.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, February 23, 2021 11:14 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 183516

CUSTOMER INFORMATION

Name: Laura Methfessel
Telephone:
Email:
Address: 4344 Burtonwood Drive Pensacola FL 32514

BUSINESS INFORMATION

Business Account Name: Laura Methfessel
Account Number:
Address: 4344 Burtonwood Drive Pensacola FL 32514

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company
Details:

I unfortunately just read that Gulf Power wants to do ANOTHER price increase already, when we just had one a few months ago. We cannot handle another price increase as a community at this time! Does Gulf Power not know what is going on with the financial situation of the people in the communities it serves? For example, my significant other has lost his job due to the pandemic and has not been able to find employment, other than just running food deliveries for Door Dash/ Uber Eats etc. We are relying on my income only because his income is sporadic and low. I have also not even been able to do repairs to my home from Sally due to cost and insurance only giving me \$500 for a roof, and now Gulf Power wants me to pay more money when I cannot even afford to fix my house???

I am incredibly upset that PSC would even agree to this price hike right now! Just stop! Stop gouging us when we are already all so low and struggling.