Jacob Veaughn

From: Angie Calhoun

Sent: Friday, February 26, 2021 8:13 AM

To: Consumer Correspondence
Subject: Protests to docket 2020024
Attachments: Gulf Power rate increase

Consumer correspondence for docket 20200241.

Angie

Jacob Veaughn

From: Dave Mason <davemason61@gmail.com>
Sent: Wednesday, February 24, 2021 11:07 AM

To: Consumer Contact **Subject:** Gulf Power rate increase

Our private businesses operate on somewhat controlled pricing for our products and services, if our customers don't want to pay our price we lose customers and go out of business. If we make bad business choices we lose money and go out of business.

Gulf Power made bad business choices.

- 1. They don't do adequate maintenance on their lines or utility poles. Like trimming trees that may fall on lines when wind blows. Replacing deteriorated or damaged poles. For instance I recently called about a pole on my street electric that needs replacement, and was told that when it falls we will replace it, that it was easier to replace it when it broke rather than replace it just because it needs to be replaced.
- 2. They replaced the coal operated Christ Plant in Pensacola with natural gas. Natural gas prices are going up due to Biden closing pipe lines. Bad choice on their part, chances you take cost your investors' money.

Why should their bad business choices cost me more money for utilities (their product/service) in order for them to feel good due to bad choices?

I, as well as lots of other people have no other business to buy our electricity. Please don't say, well you could install solar or wind as an alternative. I' 75 years old. Would take 10 years to recuperate my investment, bad business choice.

DON'T give Gulf Power permission to raise our electric utility rates, so they won't feel the sting of bad business choices.

Dave Mason

USN/HMC/RET

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