

Antonia Hover

From: Angie Calhoun
Sent: Monday, March 1, 2021 2:44 PM
To: Consumer Correspondence
Cc: Diane Hood; Shonna McCray
Subject: FW: To CLK Docket 20200241

Consumer protest for docket 20200241.

Angela Calhoun

From: Stefani <schillers@cox.net>
Sent: Sunday, February 28, 2021 9:48 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Gulf Power Rate Increase Proposal (due to Hurricane Sally)

Sirs/Ma'am,

No way should you support Gulf Power's rate increase request due to damages caused by Hurricane Sally, (or any other reason)!

I live in Ft. Walton Beach, (NW Panhandle), and Sally blew through my area. I say blew through because it was not much more than a typical heavy rain and high wind storm. Seems that as it is, Gulf Power could not even handle those minor effects. Even this little storm left me without power for nearly four days. The heat and humidity were incredibly difficult to bear. Had I been a few years older and I may not have made been able to sustain in the heat. Gulf Power should have already been prepared for Sally.

What has Gulf Power been doing with all the profits they have been earning year after year, rate increase after rate increase? They should have been putting their billions of profit into structure and equipment upgrades in order to be prepared for the moment, not for the future. I'm sure they have been earning profits for all these years, so why aren't they already postured and prepared to deal with even minor storms like Sally as well as bigger storms that are guaranteed to happen? Didn't they collect millions from us after Michael? Where did that money go? Obviously they weren't putting it back into sustainment and improvement or hiring brilliant minds to determine how to mitigate threats.

Do not approve Gulf Power's rate increase. The customer has been squeezed enough, and for what? More poor service and risk of life? I suggest you find a service provider that is capable and up to the job instead, of throwing more money at an incompetent, disorganized and greedy company.

Make Gulf Power work smart for their money. No more coming to you with their hand out. Its' becoming a very bad habit.

V/r

Stefani Schiller, long time 30+ year Gulf Power prisoner, Fort Walton Beach, FL