

**Jacob Veaghn**

---

**From:** Hannah Barker  
**Sent:** Wednesday, March 17, 2021 10:38 AM  
**To:** Commissioner Correspondence  
**Subject:** Docket Correspondence  
**Attachments:** Please do not let utility companies raise my electric bill.; Please Reject Duke, FPL, and TECO Rate Increases!; Don't Force Me to Subsidize the Bad Decisions of FP&L, Duke, and TECO; Please Don't Allow Utility Profiteering! Reject Rate Increases.; Please Don't Allow Utility Profiteering! Reject Rate Increases.; Please Don't Allow Utility Profiteering! Reject Rate Increases.; RE Agenda and Meeting Materials for Subcommittee on COVID-19 March Meeting

Good morning,

Please place this email in Dockets #20210034, #20210016 and 20210015.

**Hannah E. Barker**

Executive Assistant to Chairman Clark  
Florida Public Service Commission  
[2540 Shumard Oak Blvd.](#)  
[Tallahassee, FL 32399](#)  
(850) 413-6004

## Jacob Veagh

---

**From:** Pamela Randhan <pamelamarie76@yahoo.com>  
**Sent:** Monday, March 15, 2021 3:55 PM  
**To:** Office of Chairman Clark  
**Subject:** Please Don't Allow Utility Profiteering! Reject Rate Increases.

Pamela Randhan  
3048 SE 37th Ave  
Okeechobee, FL 34947

March 15, 2021

Dear Chairman Clark,

I understand that all three of our state's monopoly utilities are asking the commission to raise electricity rates. Given the massive profits these companies rake in, I do not believe these rate increases are justified.

Not only are these companies profiteering on the backs of their Florida customers, they all have an energy mix that runs counter to current energy market trends. Today, the natural gas and/or coal generation heavily relied on by FPL, Duke Florida, and TECO is more expensive than solar paired with storage. Worse yet, as these plants age they become more costly to operate and are at great risk of becoming stranded assets.

By contrast, in parts of the U.S. solar generated electricity paired with storage is selling for between \$22 and \$26 per MWh, and that price is guaranteed for the next 20 years!!! Yet, in our "Sunshine State" we still get less than 3 percent of our electricity from solar. Why should I be forced to pay for the poor decisions of these monopoly utilities?

The only thing that will force them to diversify with lower cost sources of electricity like solar, is if the commission does not allow them to prop up increasingly uneconomical power plants by raising our electricity rates.

There is nothing conservative about catering to monopoly utilities and the expense of ratepayers and basic free market principles. I am not alone, 74 percent of Floridians oppose these proposed electricity hikes.

Please reject all three of the rate increase proposals. Thank you.

Pamela  
Pamela Randhan

## Jacob Veaghn

---

**From:** Pamela Randhan <pamelamarie76@yahoo.com>  
**Sent:** Monday, March 15, 2021 3:55 PM  
**To:** Office of Chairman Clark  
**Subject:** Please Don't Allow Utility Profiteering! Reject Rate Increases.

Pamela Randhan  
3048 SE 37th Ave  
Okeechobee, FL 34947

March 15, 2021

Dear Chairman Clark,

I understand that all three of our state's monopoly utilities are asking the commission to raise electricity rates. Given the massive profits these companies rake in, I do not believe these rate increases are justified.

Not only are these companies profiteering on the backs of their Florida customers, they all have an energy mix that runs counter to current energy market trends. Today, the natural gas and/or coal generation heavily relied on by FPL, Duke Florida, and TECO is more expensive than solar paired with storage. Worse yet, as these plants age they become more costly to operate and are at great risk of becoming stranded assets.

By contrast, in parts of the U.S. solar generated electricity paired with storage is selling for between \$22 and \$26 per MWh, and that price is guaranteed for the next 20 years!!! Yet, in our "Sunshine State" we still get less than 3 percent of our electricity from solar. Why should I be forced to pay for the poor decisions of these monopoly utilities?

The only thing that will force them to diversify with lower cost sources of electricity like solar, is if the commission does not allow them to prop up increasingly uneconomical power plants by raising our electricity rates.

There is nothing conservative about catering to monopoly utilities and the expense of ratepayers and basic free market principles. I am not alone, 74 percent of Floridians oppose these proposed electricity hikes.

Please reject all three of the rate increase proposals. Thank you.

Pamela  
Pamela Randhan

## Jacob Veaghn

---

**From:** Pamela Randhan <pamelamarie76@yahoo.com>  
**Sent:** Monday, March 15, 2021 3:55 PM  
**To:** Office of Chairman Clark  
**Subject:** Please Don't Allow Utility Profiteering! Reject Rate Increases.

Pamela Randhan  
3048 SE 37th Ave  
Okeechobee, FL 34947

March 15, 2021

Dear Chairman Clark,

I understand that all three of our state's monopoly utilities are asking the commission to raise electricity rates. Given the massive profits these companies rake in, I do not believe these rate increases are justified.

Not only are these companies profiteering on the backs of their Florida customers, they all have an energy mix that runs counter to current energy market trends. Today, the natural gas and/or coal generation heavily relied on by FPL, Duke Florida, and TECO is more expensive than solar paired with storage. Worse yet, as these plants age they become more costly to operate and are at great risk of becoming stranded assets.

By contrast, in parts of the U.S. solar generated electricity paired with storage is selling for between \$22 and \$26 per MWh, and that price is guaranteed for the next 20 years!!! Yet, in our "Sunshine State" we still get less than 3 percent of our electricity from solar. Why should I be forced to pay for the poor decisions of these monopoly utilities?

The only thing that will force them to diversify with lower cost sources of electricity like solar, is if the commission does not allow them to prop up increasingly uneconomical power plants by raising our electricity rates.

There is nothing conservative about catering to monopoly utilities and the expense of ratepayers and basic free market principles. I am not alone, 74 percent of Floridians oppose these proposed electricity hikes.

Please reject all three of the rate increase proposals. Thank you.

Pamela  
Pamela Randhan

## Jacob Veaghn

---

**From:** THOMAS HARPER <tharper315@gmail.com>  
**Sent:** Monday, March 15, 2021 9:04 PM  
**To:** Office of Chairman Clark  
**Subject:** Don't Force Me to Subsidize the Bad Decisions of FP&L, Duke, and TECO

THOMAS HARPER  
4184 SW 140th Street Rd  
Ocala, FL 34473

March 15, 2021

Dear Chairman Clark,

I understand that all three of our state's monopoly utilities are asking the commission to raise electricity rates. Given the massive profits these companies rake in, I do not believe these rate increases are justified.

Not only are these companies profiteering on the backs of their Florida customers, they all have an energy mix that runs counter to current energy market trends. Today, the natural gas and/or coal generation heavily relied on by FPL, Duke Florida, and TECO is more expensive than solar paired with storage. Worse yet, as these plants age they become more costly to operate and are at great risk of becoming stranded assets.

By contrast, in parts of the U.S. solar generated electricity paired with storage is selling for between \$22 and \$26 per MWh, and that price is guaranteed for the next 20 years!!! Yet, in our "Sunshine State" we still get less than 3 percent of our electricity from solar. Why should I be forced to pay for the poor decisions of these monopoly utilities?

The only thing that will force them to diversify with lower cost sources of electricity like solar, is if the commission does not allow them to prop up increasingly uneconomical power plants by raising our electricity rates.

There is nothing conservative about catering to monopoly utilities and the expense of ratepayers and basic free market principles. I am not alone, 74 percent of Floridians oppose these proposed electricity hikes.

Please reject all three of the rate increase proposals. Thank you.

Sincerely,  
Thomas Harper

## Jacob Veauhn

---

**From:** Carrie Kelley <carriekelley86@gmail.com>  
**Sent:** Tuesday, March 16, 2021 12:44 AM  
**To:** Office of Chairman Clark  
**Subject:** Please Reject Duke, FPL, and TECO Rate Increases!

Carrie Kelley  
2106 E. 28th Ave Apt  
Tampa, FL 33605

March 16, 2021

Dear Chairman Clark,

I understand that all three of our state's monopoly utilities are asking the commission to raise electricity rates. Given the massive profits these companies rake in, I do not believe these rate increases are justified.

Not only are these companies profiteering on the backs of their Florida customers, they all have an energy mix that runs counter to current energy market trends. Today, the natural gas and/or coal generation heavily relied on by FPL, Duke Florida, and TECO is more expensive than solar paired with storage. Worse yet, as these plants age they become more costly to operate and are at great risk of becoming stranded assets.

By contrast, in parts of the U.S. solar generated electricity paired with storage is selling for between \$22 and \$26 per MWh, and that price is guaranteed for the next 20 years!!! Yet, in our "Sunshine State" we still get less than 3 percent of our electricity from solar. Why should I be forced to pay for the poor decisions of these monopoly utilities?

The only thing that will force them to diversify with lower cost sources of electricity like solar, is if the commission does not allow them to prop up increasingly uneconomical power plants by raising our electricity rates.

There is nothing conservative about catering to monopoly utilities and the expense of ratepayers and basic free market principles. I am not alone, 74 percent of Floridians oppose these proposed electricity hikes.

Please reject all three of the rate increase proposals. Thank you.

Carrie  
Carrie L Kelley

## Jacob Veaghn

---

**From:** Luther Peters <RLPETERS131@GMAIL.COM>  
**Sent:** Tuesday, March 16, 2021 8:56 AM  
**To:** Office of Chairman Clark  
**Subject:** Please do not let utility companies raise my electric bill.

Luther Peters  
25877 SW 132nd Ct  
Homestead, FL 33032

March 16, 2021

Dear Chairman Clark,

I understand that all three of our state's monopoly utilities are asking the commission to raise electricity rates. Given the massive profits these companies rake in, I do not believe these rate increases are justified.

Not only are these companies profiteering on the backs of their Florida customers, they all have an energy mix that runs counter to current energy market trends. Today, the natural gas and/or coal generation heavily relied on by FPL, Duke Florida, and TECO is more expensive than solar paired with storage. Worse yet, as these plants age they become more costly to operate and are at great risk of becoming stranded assets.

By contrast, in parts of the U.S. solar generated electricity paired with storage is selling for between \$22 and \$26 per MWh, and that price is guaranteed for the next 20 years!!! Yet, in our "Sunshine State" we still get less than 3 percent of our electricity from solar. Why should I be forced to pay for the poor decisions of these monopoly utilities?

The only thing that will force them to diversify with lower cost sources of electricity like solar, is if the commission does not allow them to prop up increasingly uneconomical power plants by raising our electricity rates.

There is nothing conservative about catering to monopoly utilities and the expense of ratepayers and basic free market principles. I am not alone, 74 percent of Floridians oppose these proposed electricity hikes.

Please reject all three of the rate increase proposals. Thank you.

Sincerely,  
Luther Peters

## Jacob Veauhn

---

**From:** Shiroma, Genevieve <Genevieve.Shiroma@cpuc.ca.gov>  
**Sent:** Monday, March 15, 2021 3:23 PM  
**To:** William McCurry; Rendahl, Ann (UTC); Lauf, Daniel; 'Kim O'Guinn'; Burman, Diane (DPS); james.p.griffin@hawaii.gov; Andrew.slater@state.de.us; anne.hoskins@sunrun.com; jbbesser@sepapower.org; Rick Cimerman; cynthia@camput.org; Ellen Nowak; Marks, Kate; Martin, Brandi; April Ballou; Office of Chairman Clark; srozenberg@publicpower.org  
**Cc:** Danielle Byrnett; Lynn Costantini; lisa.faker@utc.wa.gov; Jodi.hallenbeck@dps.ny.gov; pamela.cook@wisconsin.gov; Tesfai, Leuwam; shanell.k.feliciano@hawaii.gov; Katherine Fleming; mia.sorado@sunrun.com; Plostock, Michael  
**Subject:** RE: Agenda and Meeting Materials for Subcommittee on COVID-19 March Meeting  
**Attachments:** Roundtable Discussion Potential Questions LT3.docx

Here are a few suggested edits to the roundtable questions.

Genevieve

Genevieve Shiroma, Commissioner  
California Public Utilities Commission  
300 Capitol Mall, Suite 500  
Sacramento, CA 95814  
[Genevieve.Shiroma@cpuc.ca.gov](mailto:Genevieve.Shiroma@cpuc.ca.gov)  
<http://cpuc.ca.gov/>



CONFIDENTIALITY NOTICE: This e-mail transmission, and any documents, files or previous e-mail messages attached to it, may contain confidential information and/or information that is legally privileged. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any of the information contained in or attached to this message is STRICTLY PROHIBITED. If you have received this email in error, please contact me by return email, delete the original email, and destroy any copies.

---

**From:** William McCurry <wmccurry@naruc.org>  
**Sent:** Wednesday, March 10, 2021 3:10 PM  
**To:** Rendahl, Ann (UTC) <ann.rendahl@utc.wa.gov>; Lauf, Daniel <DLauf@NGA.ORG>; 'Kim O'Guinn'



<Kim.OGuinn@arkansas.gov>; Burman, Diane (DPS) <Diane.Burman@dps.ny.gov>; james.p.griffin@hawaii.gov; Andrew.slater@state.de.us; anne.hoskins@sunrun.com; jbesser@sepapower.org; Rick Cimerman <RCimerman@NCTA.com>; cynthia@camput.org; Ellen Nowak <ellen.nowak@wisconsin.gov>; Marks, Kate <kathleen.marks@hq.doe.gov>; Martin, Brandi <brandi.martin@hq.doe.gov>; April Ballou <april@nawc.com>; Shiroma, Genevieve <Genevieve.Shiroma@cpuc.ca.gov>; Commissioner.Clark@psc.state.fl.us; srozenberg@publicpower.org  
**Cc:** Danielle Byrnett <dbyrnett@naruc.org>; Lynn Costantini <lcostantini@naruc.org>; lisa.faker@utc.wa.gov; Jodi.hallenbeck@dps.ny.gov; pamela.cook@wisconsin.gov; Tesfai, Leuwam <leuwam.tesfai@cpuc.ca.gov>; shanell.k.feliciano@hawaii.gov; keflemin@psc.state.fl.us; mia.sorado@sunrun.com; Plostock, Michael <michael.plostock@fema.dhs.gov>

**Subject:** Agenda and Meeting Materials for Subcommittee on COVID-19 March Meeting

Good afternoon Subcommittee on COVID-19,

Attached please find an **agenda** for next our meeting of the Subcommittee on COVID-19 next **Monday March 15, 2021** at **3:00 pm ET**. We will discuss and review another iteration of the literature review. I will distribute that next draft shortly and members will have time after the meeting to add their comments and suggestions.

Additionally, we will discuss and start planning for our series of three roundtable discussions. In early April, the Subcommittee on COVID-19 will host a handful of Roundtable discussions with its members and other key stakeholders to develop a greater understanding of emergency management processes in place in response to the pandemic and the impact of ongoing issues stemming from the public health crisis.

The objective of these Roundtable discussions is to allow Commissioners, industry representatives, and key advocates in the industry an opportunity to clarify shortcomings with the ongoing response to the pandemic, detail successes, and highlight unique responses from Commissions, state energy offices, and/or the industry. These conversations will not be attributed to any specific people or organizations. We intend to use these discussions to augment the Subcommittee's final report that will highlight lessons learned and best practices developed during the ongoing response to the COVID-19 pandemic.

Attached please also find a **draft series of interview questions** we will use as a template for the roundtable discussion. **Please review** and let us know during Monday's meeting if you have suggestions for additional questions or topics to explore. Note that the section titled "Background Questions" will be asked either in advance or separately as a follow up email, depending on the course of the discussion.

Please be on the lookout for individual roundtable **scheduling requests** via email this evening. I will be sending a follow up scheduling email for your specific assigned group to find a date that works. We anticipate each session will last an hour and ½ and will likely take place in the timeframe of **March 29 – April 9**.

Thank you all for your input. We look forward to our discussion on Monday. Please reach out with any questions.

Will

**William McCurry**

Senior Program Officer, Center for Partnerships & Innovation

*National Association of Regulatory Utility Commissioners*

1101 Vermont Avenue, NW, Suite 200 | Washington, DC 20005

Phone: 301-875-7368

email: [wmccurry@naruc.org](mailto:wmccurry@naruc.org)

## COVID-19 Focus Group Potential Questions

### I. Group 1 - Industry

#### Introduction:

Welcome – Overview of purpose of this meeting – Ground Rules

- 1) Icebreaker: TBD

#### Exploration:

Initial Response:

- 1) Think back to the outset of the pandemic, how prepared did you feel to implement your emergency measures? What was something your utility or association did well initially? Did you notice others in the industry following suit? Is there anything you wish you had done?
- 2) How long did it take for information sharing to occur? On a scale of 1-10 with [1 representing poor communications and 10 representing flawless communications] how functional were your emergency communications? Describe systems of communications between your commission and customers as well as communications between your utilities and customers. Did they differ from those to the public at large?
- 3) Was the state response adequate to facilitate continued and reliable utility operations? What was done well? What could have been done better? How were your commission's actions driven, or bolstered by your governor or legislature?

Middle of the Pandemic:

- 1) Where do you think the utility industry has fallen short in its response to COVID-19? What do you think was done well?
- 2) How is your company / industry working with state commissions or consumer advocates to address significant arrearsages? Disconnections? Have you changed practices since the pandemic onset?
- 2)3) What opportunities did you take to monitor the financial health of the utilities in response to the moratorium on disconnections? What areas were you monitoring most closely?

Ongoing Crisis Management:

- 1) What do you believe to be the greatest challenges associated with the ongoing pandemic?
- 2) Are you facing any resource constraints as a result of the pandemic that the state could be more helpful in addressing? Describe those constraints.

Formatted: Indent: Left: 0.5", No bullets or numbering

**Follow Up:**

May be dependent on course of focus group. Generally speaking – ‘elaborate on xyz response’

**Exit:**

Summarize key takeaways (not comprehensive list)

Review purpose and ask

- 1) Is there anything we didn't touch on that you feel is important or do you feel there are related topics we should have covered but didn't?
- 2) Of all the things we discussed, does anything stand out as being the most important?

**Background questions (asked in advance or as a follow up email):**

- 1) Did you have a plan in place for a public health emergency? Was any emergency plan in place? What changes are being made to your organization's emergency response plans? Describe.
- 2) What type of ongoing collaboration with public sector interests, consumer advocates, and/or other key stakeholders have you engaged with? Did those relationships exist before the pandemic?
- 3) What precautions were initially implemented for workers in the field? Do you anticipate workers in the field will have new protocols to follow? If so, what will those look like?
- 4) What are your organization's return to office work plans?
- 5) Describe the impact of mandated moratoria on business operations. What implications for long term financial health are you noticing?
- 6) Did you work with your state government on the vaccine distribution plan?
- 7) Have you recommended vaccination to your workers? Where possible, are you requiring or strongly encouraging vaccination for a return to business?
- 8) How does your organization intend to collect on 'bad debt'? Where applicable: is there a time table on voluntary moratoria?
- 9) How has the state handled prioritizations for utility workers for testing/vaccinations/ and dispersal of PPE gear? What was done well? What could have been done better?

## **II. Group 2&3 – PUC / Advocates / Key Stakeholders**

### **Introduction:**

Welcome – Overview of purpose of this meeting – Ground Rules

- 1) Icebreaker: TBD

### **Exploration:**

Initial Response:

- 1) Think back to the outset of the pandemic, how prepared did you feel to implement your emergency measures? What was something your state, state commission, or organization did well initially? Did you notice others in the industry following suit?
- 2) On a scale of 1-10 with [1 representing poor communications and 10 representing flawless communications] how functional were your state, state commission or organization's emergency communications? Were communications primarily directed at utilities or to the public at large? How did communications differ with that by regulated utilities? How long did it take for information sharing to occur and where did you receive information as new guidelines were implemented?

Middle of the Pandemic:

- 1) Where do you think the regulatory community has fallen short in its response to COVID-19? What is something state energy officials and regulators could have done better?
- 2) How is your commission / organization working with consumer and community advocates to address significant arrearages? Disconnections? Have you changed practices since the pandemic onset?
- 3) Describe rate making case work during the pandemic. Describe how your commission or organization has adapted to scheduled hearings. How are/were public comments addressed during the pandemic? How are rulemaking workshops addressed?

Ongoing Crisis Management:

- 1) How is your commission responding to both utility interests and consumer advocates during this difficult time? What are the greatest challenges that are being brought before commissions?
- 2) What are you seeing in cost-recovery requests? How are those being handled in your state?

**Follow Up:**

May be dependent on course of focus group. Generally speaking – ‘elaborate on xyz response’

**Exit:**

Summarize key takeaways (not comprehensive list)

Review purpose and ask

- 1) Is there anything we didn't touch on that you feel is important or do you feel there are related topics we should have covered but didn't?
- 2) Of all the things we discussed, does anything stand out as being the most important?

**Background questions (asked in advance or as a follow up email):**

- 1) Did you have a plan in place for a public health emergency? Was any emergency plan in place? What changes are being made to your organization's emergency response plans? Describe.
- 2) What precautions were implemented for office workers? How quickly was your organization able to adopt a remote work environment? What are your organization's return to office work plans?
- 3) Do you anticipate new protocols for in-office work? Describe.
- 4) What type of ongoing collaboration with private sector interests, consumer advocates, and/or other key stakeholders have you engaged with? Did those relationships exist before the pandemic?
- 5) Did you work with your state government on the vaccine distribution plan?
- 6) Where possible – are you strongly encouraging vaccination for a return to in-person business?