

**Brian Schultz**

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**From:** Asha Maharaj-Lucas  
**Sent:** Monday, April 19, 2021 3:56 PM  
**To:** Commissioners & Staffs; CLK - Agenda Staff; Adam Teitzman; Braulio Baez; Mark Futrell; Apryl Lynn; Keith Hetrick; Mary Anne Helton; Cindy Muir; Andrew Maurey; Tom Ballinger; Bart Fletcher; Amber Norris; Cheryl Bulecza-Banks; Jonathan Blocker; Wesley Thurmond; Malissa Bennett; Dylan Andrews; Dale Buys; Mark Cicchetti; Pablo Osorio; Laura King; Marisa Glover; Terence Bethea; Sonica Bruce; Matthew Andrews; Takira Thompson; Damian Kistner; Marissa Ramos; Jeff Doehling; Emily Knoblauch; Bev DeMello; Kelly Thompson; Rhonda Hicks; Phillip Ellis; Walter Trierweiler; Jennifer Crawford  
**Cc:** Kate Hamrick; Jacqueline Moore; Nancy Harrison  
**Subject:** FW: Request for approval of an oral modification to Item 1 on the April 20, 2021 Special Agenda Conference - Docket No. 20200139-WS

Hello:

Please see the oral modification approval below to Item 1 on the April 20, 2021 Special Agenda.

Thanks  
Asha

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**From:** Braulio Baez  
**Sent:** Monday, April 19, 2021 3:48 PM  
**To:** Andrew Maurey; Mark Futrell  
**Cc:** Asha Maharaj-Lucas; Kate Hamrick; Mary Anne Helton; Tom Ballinger  
**Subject:** RE: Request for approval of an oral modification to Item 1 on the April 20, 2021 Special Agenda Conference - Docket No. 20200139-WS

Approved. Thanks, Andrew

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**From:** Andrew Maurey  
**Sent:** Monday, April 19, 2021 3:44 PM  
**To:** Braulio Baez; Mark Futrell  
**Cc:** Asha Maharaj-Lucas; Kate Hamrick; Mary Anne Helton; Tom Ballinger  
**Subject:** Request for approval of an oral modification to Item 1 on the April 20, 2021 Special Agenda Conference - Docket No. 20200139-WS

Staff requests approval to make an oral modification to staff's post hearing recommendation filed in Docket No. 20200139-WS, Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties, by Utilities, Inc. of Florida, scheduled for the Special Agenda Conference on April 20, 2021.

Staff's proposed modification is limited to correcting a sentence on page 17 in Issue 1. This correction has no effect on staff's recommended revenue requirement calculations.

### ***UIF-Pasco-Summertree***

The Commission found the quality of service to be unsatisfactory, with a 100-basis point reduction to the Utility's ROE in UIF's 2016 rate case.<sup>[1]</sup> This determination is based upon UIF not maintaining secondary water quality standards and customer complaints. Since its interconnection with Pasco County Utilities in December 2016, UIF-Pasco-Summertree purchases bulk water from Pasco County. (EXH 148, BSP 138) The Utility argued that Pasco's water chemistry levels fluctuate daily and as a result, a biofilm will accumulate on the pipe interiors. To monitor this issue, UIF tests daily for chlorine and ammonia at multiple locations. The Utility also performs semi-annual chlorine burns followed by uni-directional flushing to maintain water quality. (EXH 39, P 2; EXH 148, BSP 138) Further, UIF implemented a chlorine dioxide pilot study within this system, with the objective of stabilizing the system's water quality and reducing the necessity of regular flushing. The Utility is requesting cost recovery of this chlorine dioxide pilot study, in PCF-38, which is discussed in greater detail in Issue 3. (EXH 148, BSP 138)

As a reseller of water, UIF-Pasco-Summertree is not subject to the DEP's secondary water standards. However, due to the high volume of customer complaints in a previous rate proceeding, the Commission required UIF to perform and report secondary water quality testing every six months for this system. The water samples were to be taken at the same six locations in the distribution system and testing was to continue until the Commission found the water quality to be satisfactory.<sup>[2]</sup> While previous test results indicated slight iron exceedances, the most recent chemical analyses for secondary water contaminants was were performed on July 9, 2019, February 25, 2020, and October 1, 2020, and was were in compliance with the DEP's standards. (EXH 147; EXH 181) The DEP stated UIF-Pasco-Summertree was in compliance, and the seven complaints concerning issues with water quality were received by the DEP prior to the interconnection with Pasco County Utilities. (EXH 178, BSP 416) OPC did not specifically address this system. Based on the aforementioned analyses of this system's compliance, complaints, and demonstrated efforts by UIF to address complaints, staff recommends the quality of service for this system be considered satisfactory. As such, the additional testing and reporting requirements pursuant to Order PSC-16-0505-PAA-WS should be discontinued and therefore, the 100-basis point reduction to the Utility's ROE should be removed.

Andrew L. Maurey  
Director  
Division of Accounting and Finance  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
(850) 413-6465

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<sup>[1]</sup> Order No. PSC-2017-0361-FOF-WS.

<sup>[2]</sup> Order No. PSC-16-0505-PAA-WS, issued October 31, 2016, in Docket No. 150269-WS, *In re: Application for limited proceeding water rate increase in Marion, Pasco, and Seminole Counties by Utilities, Inc. of Florida.*