

WINDSTREAM SERVICES, LLC

4001 Rodney Parham Road
Little Rock, Arkansas 72212

Nicole Winters
Counsel II

501.748.6313
nicole.winters@windstream.com



April 23, 2021

Via Email

Gregory Fogleman, Public Utilities Supervisor
Florida Public Utility Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
gfoglema@psc.state.fl.us
myflesia@psc.state.fl.us

**Re: Windstream Communications, LLC's Response to Staff's Data Request
Docket No. 20210070-TX**

Dear Mr. Fogleman:

Enclosed please find Windstream Communications, LLC's Response to Staff's Data Request filed in the above referenced docket regarding Windstream Communications, LLC's Application for Designation as an Eligible Telecommunications Carrier in the State of Florida in relation to the Federal Communication Commission's Rural Digital Opportunity Fund ("RDOF").

Thank you for your consideration of this matter. If you have any questions, please contact feel free to contact me.

Sincerely,

A handwritten signature in black ink that reads 'Nicole Winters'.

Nicole Winters
Counsel II

Enclosure

**Windstream Communications, LLC's Response to
Data Request for Docket No. 20210070-TX**

1. For the areas in which Windstream is seeking ETC designation in this petition, will Windstream use VoIP exclusively to provision voice grade service?

RESPONSE: This is correct, Windstream will exclusively utilize a VoIP solution to provision voice grade services in the areas its is seeking ETC designation.

2. We note that Windstream Communications, LLC is a deregulated interexchange carrier and does not have an active certificate with the Florida Public Service Commission. Furthermore, Windstream does have affiliates in Florida that are certificated as competitive local exchange carriers and could file a petition for designation as an Eligible Telecommunications Carrier. Please explain why the petition is not being filed by one of Windstream certificated companies?

RESPONSE: Staff is correct, Windstream Holdings II, LLC, Windstream's ultimate parent company consists of a number of operating companies holding certifications to offer telecommunications in the State. Windstream's certificated affiliates in the State support the Company's enterprise business focused customer segment. In order to meet the requirements of the federal RDOF program and the state specific Lifeline requirements, the Company must deploy the network and customer support through its Windstream Communications, LLC entity.

Florida Statutes specify additional requirements of ETCs regarding the provision of the Lifeline program.

1. ETCs offering Lifeline service in Florida must participate in the Coordinated Enrollment Process established by Section 364.10(2)(g), F.S. Will Windstream be able to comply with this Statute?

RESPONSE: Yes, Windstream confirms its ability to comply with this requirement. Windstream's ILEC affiliate Windstream Florida, LLC currently operates as an ETC provider in the State, Windstream will utilize the same personnel, processes, and procedures to comply.

2. Section 364.105, F.S., requires that ETCs offering Lifeline service in Florida offer a 30 percent discount to customers who no longer qualify for the Lifeline program for a period of one calendar year. Will Windstream be able to comply with this Statute?

RESPONSE: Yes, Windstream is able to comply with this requirement.