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April 30, 2021

VIA E-PORTAL FILING

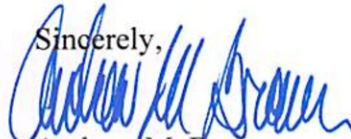
Mr. Adam J. Teitzman
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: 2020 DSM Annual Report
Undocketed: 20210000-OT

Dear Mr. Teitzman:

Attached for electronic filing in the above docket, on behalf of Peoples Gas System, please find its Response to Staff's First Data Request (Nos. 1-3).

Your assistance in this matter is greatly appreciated.

Sincerely,

Andrew M. Brown

AB/plb
Attachment

cc: Ms. Paula K. Brown
Ms. Kandi M. Floyd
Ms. Karen Bramley
Mr. Luke A. Buzard

**PEOPLES GAS SYSTEM
2020 DSM ANNUAL REPORT
STAFF'S FIRST DATA REQUEST
REQUEST NO. 1
BATES PAGE: 1
FILED: APRIL 30, 2021**

1. Regarding the Company's conservation research and development (CRD) initiatives that evaluate emerging DSM opportunities, please:
 - A. Identify and describe any new CRD initiatives that were launched in 2020.
 - B. Provide an update on the status of all on-going CRD initiatives that began before 2020, and if applicable, attach interim and/or final reports on work completed in 2020.
- A.
 - A. Peoples did not launch any new conservation research and development initiatives in 2020.
 - B. Peoples does not currently have any ongoing conservation research and development initiatives and therefore, does not have any reports to provide. Peoples is actively exploring projects that will qualify for this important program.

**PEOPLES GAS SYSTEM
2020 DSM ANNUAL REPORT
STAFF'S FIRST DATA REQUEST
REQUEST NO. 2
BATES PAGE: 2
FILED: APRIL 30, 2021**

2. On Bates Stamp Page 1 of the report, information about the Company's Residential Customer Assisted Audit program indicates that 4,878 audits were conducted. Were all of the audits conducted as online audits? If applicable, provide a breakdown of 4,878 by type (online, phone, computer-assisted, or other (specify)).

A. Yes, all 4,878 audits conducted in 2020 were online audits. Peoples' Residential Customer-Assisted Audit was approved as an online audit program by Order No. PSC-2019-0361-PAA-GU in Docket No. 20180186-GU, issued on August 26, 2019.

Residential Customer-Assisted (Online) Audits: 4,878.

**PEOPLES GAS SYSTEM
2020 DSM ANNUAL REPORT
STAFF'S FIRST DATA REQUEST
REQUEST NO. 3
BATES PAGE: 3
FILED: APRIL 30, 2021**

3. On Bates Stamp Page 3 of the Peoples Gas System's Response to Staff's First Data Request, dated April 17, 2020, the Company stated "The Commercial Walk-Through Energy Audit is projected to be implemented in August 2020." Please answer the following:
- A. Please identify the date in 2020 the Commercial Walk-Through Energy Audit was launched, and if applicable, provide the actual number of program participants this program attracted in 2020.
 - B. If the Commercial Walk-Through Energy Audit was not implemented in 2020, please provide updated or revised information on when this implementation will take place.
- A. A. Peoples Gas System has not yet launched the Commercial Walk-Through Energy Audit. Peoples surveyed members of the American Gas Association to determine market participants and find contractors who could execute this type of audit. Peoples discussed expectations for the Commercial Walk-Through Audit with potential contractors and there has been a preference for conditions to improve with the COVID-19 Pandemic before commencing this audit, for the health and safety of customers and contractors.
- B. As described in Peoples' Amended DSM Plan and Standards filing in Docket No. 20190210-EG, Peoples expects to launch the audit in the Tampa Bay area in late 2021 and then expand to the rest of Peoples' service areas.