

Application for staff-assisted rate case in Manatee County by

Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name Ruth L. Mayer
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Bradenton-FL 34210

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| CUSTOMER COMMENTS |
|---|
| Water pressure is bad. Couldn't get the center of my shower to work the other night as the pressure was too low. |
| I am only 1 person living here. I don't use as much H ₂ O as more people living in a house. There are lots of single residents in this park. |
| Many of the people are gone in the summer, so no one uses their H ₂ O when they are gone, but the bill has to be paid. |
| Had to replace a toilet as there was not enough pressure to flush it + it was clogging up. |
| Since we pay this every 3 months, that comes to \$30. A lot of people can't afford to do that. |

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