

**Antonia Hover**

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**From:** Dorothy Menasco on behalf of Records Clerk  
**Sent:** Wednesday, May 12, 2021 3:59 PM  
**To:** 'ddoubledna@gmail.com'  
**Cc:** Consumer Contact  
**Subject:** Notification of Unaccepted E-filing (E-filing ID = 26256)  
**Attachments:** 26256.pdf

The document presented has been reviewed by the Office of Commission Clerk and found to be ineligible for e-filing.

Complaints serve as a valuable source of information to the Florida Public Service Commission (PSC). For your convenience, we have forwarded your complaint to our Office of Consumer Assistance & Outreach, as they handle consumer complaints. If you have any questions, please call our toll-free consumer assistance line at 1-800-342-3552.

For future reference, in order to allow the PSC to more efficiently process customer complaints, all customers are asked to send complaints to the PSC in *one* of the following manners:

- Toll-free fax: 1-800-511-0809;
- On-line complaint form: <http://www.floridapsc.com/ConsumerAssistance/ConsumerComplaintForm>  
**OR**
- E-mail to: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Contact the PSC consumer assistance line at 850-413-6100 or toll-free at 1-800-342-3552. The PSC's professional staff helps consumers solve issues with their utility services. For information on services the PSC does and does not regulate, see our brochure titled: [When to Call the PSC](#)