## **Jacob Veaughn**

**From:** Jacob Veaughn on behalf of Records Clerk

**Sent:** Monday, May 17, 2021 1:33 PM

To: 'cmills3808@gmail.com'
Cc: Consumer Contact

Subject:FW: Comment/Sunny ShoresAttachments:IMG\_3071.jpg; ATT00001.txt

## Good afternoon, Catherine Mills

We will be placing your comments below in consumer correspondence in Docket No. 20200230 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
850.413.6656

## ----Original Message-----

From: Catherine Mills <cmills3808@gmail.com>

Sent: Monday, May 17, 2021 10:13 AM To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Comment/Sunny Shores

Application for staff-assisted rate case in Manatee County by

Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name CATHY Mills
Address 3808 117 th Street West

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I TRuly don't understand why our water fill must go up. Our water pressure
here is AWFUIT. you need to actually
come to our development and see what
it is like. Trungle here and there, you
surely as a homeowner would not allo
to have your water like also, and then
get word your tell would be hire, whet
for your led to correct the problem
first before Increasing over till. Surely
is worse when all the norther's are
here, you need to actually look at the
express in they fast when I received is
yetern in the fast. As far as they backfow
that reddenders. Jurning keoples water of
when it isn't right. again you need to
come out and thech it out in person.
Carly mills

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.