

Application for staff-assisted rate case in Manatee County by

Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name Sunny Shores M H Association Sharon France HOA president

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CUSTOMER COMMENTS
We do not have an office. Our hall has minimal usage - I get many calls on the water Co. A couple of years ago they asked to put a faucet on the outside storage unit for chking water. I gave permission they put their line on it during the summer/fall the line had a leak spraying water. 50% of our community are not here at that time this was a leak on their line and we had to pay 2000+ water bill for 3 mo. Our hall is used very little no main events. Library & Treadmi Hall maybe 2 events a year. We have no staff just volunteers I had 40+ calls last fall about the back fl's the people made arrangements for inspection they had new Tags on Meters w/dates. They received letter for shut off in May when most are gone. because their co. did not head the tags. The pressure in here is less than a pencil at times. They do not return calls at times at all.

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