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STATE OF FLORIDA



DIVISION OF  
ACCOUNTING AND FINANCE  
ANDREW L. MAUREY  
DIRECTOR  
(850) 413-6900

# Public Service Commission

May 27, 2021

Ms. Jacquelyn Rodgers  
3907 117th St W  
Bradenton, FL 34210

**Re: Docket No. 20200230-WU - Application for staff-assisted rate case in Manatee County by Sunny Shores Utilities, LLC.**

Dear Ms. Rodgers:

Thank you for your comments regarding the rate increase petition filed by Sunny Shores Utilities, LLC (Utility). The Utility was acquired by the current owner on July 27, 2020. Part of the reason for the petition for an increase, is to make necessary improvements to the system.

Your concerns regarding the low water pressure have been presented to our engineering division so that they may look further into the issue. As for your concern about the rates having to be paid while no one is at the residence, please understand that the lines that serve your home must be continually maintained to ensure they function properly every day. The Utility faces costs to maintain the system and to ensure service is available whenever you turn on a faucet. While you may not require service every day of the year, service remains available to you on demand. The Utility incurs these costs whether you are in residence or not.

The rates presented in the staff report issued April 19, 2021, are preliminary in nature and may be different from the rates included in staff's recommendation to the Commission. Further, the Commission is not bound by staff's recommendation so the rates that are ultimately approved may differ from those contained in the preliminary staff report, or in staff's recommendation. The Commission's final vote is tentatively scheduled for the August 3, 2021 Commission Conference.

If you have any additional concerns, or require further assistance, please feel free to email me at [crichard@psc.state.fl.us](mailto:crichard@psc.state.fl.us). Any concerns or questions emailed to me will be placed in the docket file as well.

Sincerely,

*/s/ Christopher R. Richards*

Christopher R. Richards  
Public Utility Analyst III

cc: Office of the Commission Clerk (Docket No. 20200230-WU)

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