CORRESPONDENCE 6/10/2021 DOCUMENT NO. 04650-2021

Antonia Hover

From: Angie Calhoun

Sent: Thursday, June 10, 2021 4:46 PM **To:** Consumer Correspondence

Cc: Diane Hood

Subject: FW: To CLK Docket 20210015

Attachments: E-Form Other Complaint TRACKING NUMBER 183991; FPL rate increase; utility hike; E-

Form Other Complaint TRACKING NUMBER 183995; E-Form Other Complaint

TRACKING NUMBER 183996; Shameful to have such a rate hike in the middle of global pandemic!; E-Form Other Complaint TRACKING NUMBER 183997; Utility Complaint; E-

Form Other Complaint TRACKING NUMBER 184001; E-Form Other Complaint TRACKING NUMBER 184005; E-Form Other Complaint TRACKING NUMBER 184012

Consumer correspondence for docket 20210015,

Angela Calhion

From: Diane Hood < DHOOD@PSC.STATE.FL.US>

Sent: Thursday, June 10, 2021 4:28 PM

To: Angie Calhoun < ACalhoun@PSC.STATE.FL.US>

Subject: To CLK Docket 20210015

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, June 8, 2021 8:03 PM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 183991

CUSTOMER INFORMATION

Name: roger hunziker Telephone: (386) 752-0935 Email: roghunziker@comcast.net

Address: 250 NW Emporia Gln Lake City FL 32055

BUSINESS INFORMATION

Business Account Name: roger hunziker

Account Number: fpl

Address: 250 NW Emporia Gln Lake City FL 32055

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Being on a fixed income I cannot not afford an 18% increase in my FPL electric bill over 4 years. Please stop it

From: adriasilverman@aol.com>

Sent: Tuesday, June 8, 2021 8:37 PM

To: Consumer Contact **Subject:** FPL rate increase

I believe that you approved a rate increase that would amount to 18% over four years. That is a undue financial hardship for a large number of customers and an increase out of proportion for everyone else.

Sent from my Verizon, Samsung Galaxy smartphone

From: Nina Leonard <ozzienina207@gmail.com>

Sent: Wednesday, June 9, 2021 9:06 AM

To: Consumer Contact

Subject: utility hike

Please no utility hikes from Florida Power and Light company.

nina Leonard

From: consumerComplaint@psc.state.fl.us

Sent: Wednesday, June 9, 2021 11:44 AM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 183995

CUSTOMER INFORMATION

Name: Gary Cox

Telephone: (185) 025-3543 Email: 1pastorgary@comcast.net

Address: 2555 Pine Forest Road Cantonment FL 32533

BUSINESS INFORMATION

Business Account Name: Gary Cox Account Number: 21007-01222

Address: 2555 Pine Forest Road Cantonment FL 32533

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Dear PSC - I understand that FP&L is asking for a \$2 billion dollar increase in the base rate of our utility bills over the next four years. This means that the average cost of our electricity would rise by 18% over the next four years which is 4.5% per year. For those of us who are on fixed incomes, this would be a very costly increase. With interest rates at historic lows, we will not keep up with inflation which is expected to go through the roof given the reckless, irresponsible spending of the federal government. This increase asked by FP&L will hit seniors hard and may well mean choosing between paying the utility bill vs. paying for medications or whether we see a doctor or not. This is the reality for many of us in the 65 and above age range. PLEASE consider this when you review the request before you. Thank you for your time and attention in this important matter to those of us trying to just live on SS and retirement funds. Gary R. Cox, Cantonment, FL

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, June 9, 2021 12:18 PM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 183996

CUSTOMER INFORMATION

Name: John Burling

Telephone: (904) 294-1587 Email: mburling1@hotmail.com

Address: 96288 Windsor Drive Yulee FL 32097

BUSINESS INFORMATION

Business Account Name: John Michael Burling Account Number:

Address: 96288 Windsor Dr Yulee FL 32097

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Please do not approve the proposed FPL rate increase,18% over 4 years is excessive

From: Concerned Parent <schoolzoning3@gmail.com>

Sent: Wednesday, June 9, 2021 1:52 PM

To: Consumer Contact

Subject: Shameful to have such a rate hike in the middle of global pandemic!

Re: Docket No. 20210015-El

Please reject the horrible plan to increase our rates so dramatically! Many people in St. Johns county are new to our homes with new mortgage payments and expenses, and didn't plan for such a hike in fees. Plus not all of us feel that strongly about clean energy, it should be something that only the people who wish to participate opt in to do, not be forced on all of us. And to increase our rates just to match Gulf Power is so wrong. As you may know our St. Johns County Teco gas bill rates also recently increased. It is so unfair to keep increasing all our bills like this, it's just WRONG! We are in the middle of a global pandemic and there are so many uncertainties at the moment so to use this time to drastically increase rates is just shameful!! Please reject the proposed rate increase plan entirely!

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, June 9, 2021 5:08 PM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 183997

CUSTOMER INFORMATION

Name: DANIEL CRISS

Telephone: (321) 795-7928 Email: acecaptain@aol.com

Address: 5695 BOB WHITE TRAIL MIMS FL 32754

BUSINESS INFORMATION

Business Account Name: DANIEL CRISS

Account Number: 00996-05156

Address: 5695 BOB WHITE TRAIL MIMS FL 32754

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

FP&L is requesting a rate increase of about 18% over the next 4 years. I am disabled and cannot afford such an increase. My electric bill now is almost \$400 a month. My only income is my SS disability check which barely get me by.

Please do not approve this increase.

Respectfully Dan Criss

From:	Larry Conley < ljcsr45@bellsouth.net>
Sent:	Wednesday, June 9, 2021 9:46 PM
To:	Consumer Contact
Subject:	Utility Complaint
Ladies/Gentlemen:	
has already seen multiple increases over the pa	rate hike of 18% over the next 4 years. As a retired Nurse, I among millions of other Floridians is on a fixed income, the stat ist years with no end in site. FPL is asking for a 2 BILLION dollar increase in the base rate over a 4 year period, 2 ILLION over 4 yearsif anyone else in the business world asked for that type of price increase one would be examining the
PLEASE, PLEASE listen to the people of this fine state and consider, really consider what they are asking.	
TELFICE, TELFICE liston to the people of the li	is state and constant, really constant. What they are asking.
Thank you,	
Sally Conley	
40044 0104411 01	
12941 SW 14th Ct	
Davie, FI 33325	
Email: Ljcsr45@bellsouth.net	

From: consumerComplaint@psc.state.fl.us

Sent: Thursday, June 10, 2021 10:04 AM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 184001

CUSTOMER INFORMATION

Name: Barbara Jack

Telephone: (586) 801-1176 Email: bjackatl17@gmail.com

Address: 3761 Somerville Drive Sarasota FL 34232

BUSINESS INFORMATION

Business Account Name: Barbara Jack Account Number: 75703-34073

Address: 3761 Somerville Drive Sarasota FL 34232

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Florida Power & Light is asking for a total increase of \$2 billion in the base rate over the next four years.

Floridians on fixed incomes (myself included) are already worried about housing and drug costs. Average bills would go up 18% over the four years. We can't afford to be paying higher energy costs as well. We are asking that the rate hike be denied or substantially reduced and spread out over a longer period to reduce the impact on Florida's seniors.

Regards Barbara Jack

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, June 10, 2021 1:47 PM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 184005

CUSTOMER INFORMATION

Name: Helen Corbo

Telephone: (386) 447-6207 Email: corbohelen@gmail.com

Address: 3 Crosstie Court Palm Coast FL 32137

BUSINESS INFORMATION

Business Account Name: 5413841528

Account Number:

Address: 3 Crosstie Court Palm Coast FL 32137

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I am on a fixed income without any further income. I cannot continue to pay the constant increases on utilities, food, gas, etc.

From: consumerComplaint@psc.state.fl.us

Sent: Thursday, June 10, 2021 4:05 PM

To: Consumer Contact

Subject: E-Form Other Complaint TRACKING NUMBER: 184012

CUSTOMER INFORMATION

Name: Donna Cox

Telephone: (850) 890-6829 Email: doluco@gmail.com

Address: 329 Moore Dr Lynn Haven FL 32444

BUSINESS INFORMATION

Business Account Name: Donna Cox

Account Number:

Address: 329 Moore Dr Lynn Haven FL 32444

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

I urged the commission not to approve the requested rate hike, we seniors on limited this fixed incomes have to make choices every day between food, medication, our housing, paying bills, etc and cannot afford any rate increase. Thank you for your consideration of denying their request.