

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** 06/14/2021  
**TO:** Office of Commission Clerk  
**FROM:** Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach  
**RE:** Customer Correspondence

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Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210015.

RECEIVED-FPSC  
2021 JUN 14 PM 12:17  
COMMISSION  
CLERK

COMMISSIONERS:  
 GARY F. CLARK, CHAIRMAN  
 ART GRAHAM  
 ANDREW GILES FAY  
 MIKE LA ROSA  
 GABRIELLA PASSIDOMO

STATE OF FLORIDA



OFFICE OF  
 CONSUMER ASSISTANCE & OUTREACH  
 CYNTHIA L. MUIR  
 DIRECTOR  
 (850) 413-6482

Public Service Commission

CUSTOMER COMPLAINT FORM	
CUSTOMER INFORMATION	
Customer Name: DARRELL SMETHIE	Date: 6/10/2021
Mailing Address: 208 MOSES CREEK BLVD.	County: U.S.A.
City: ST. AUGUSTINE	State: FL ZIP Code: 32086
Name on the Account: CHRIS WILEY	Service Address: 208 MOSES CREEK BLVD.
Phone Number: 561.319.7361	Residential or Business Service:
Alternate Phone Number:	
COMPANY INFORMATION	
Industry: (Please circle) Telecommunications <input type="checkbox"/> Electric <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Water/ Wastewater <input type="checkbox"/>	
Company Name: FPL	Account Number: ENDING IN 8448
(Please circle) Service <input type="checkbox"/> Billing <input type="checkbox"/> Other Complaint: RATE INCREASE	
What is the amount in dispute? N/A	
Has the company been previously contacted regarding this matter? NO	If "yes," please provide the date. —
Has the Commission been previously contacted regarding this matter? NO	If "yes," please provide the date. —
NATURE OF PROBLEM	



**CUSTOMER COMPLAINT FORM**

Details of Complaint: (Additional space provided on the other side)

OPPOSITION TO PROPOSED RATE INCREASE

(Continued on other side)

**NATURE OF PROBLEM (CONTINUED)**

Signature:

~~Chris Wiley~~ SMETHIE  
CHRIS WILEY - SMETHIE

Date:

6/10/2021

DARRELL C SMETHIE  
CHRISTINA S WILEY SMETHIE  
208 MOSES CREEK BLVD  
ST AUGUSTINE FL 32086

JACKSONVILLE FL 320

11 JUN 2021 PM 4 L



DISTRIBUTION CENTER

2021 JUN 14 AM 9:14

FLORIDA PUBLIC SERVICE COMMISSION  
OFFICE OF CONSUMER ASSISTANCE & OUTREACH  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL 32399-0850



32399-085099

