

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, June 23, 2021 1:14 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: spiraling out-of-control rate increases; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC reply for Docket No. 20210015.

Antonia Hover

From: Beatrice Balboa <beatricebalboa@gmail.com>
Sent: Wednesday, June 23, 2021 9:00 AM
To: Ellen Plendl
Subject: spiraling out-of-control rate increases
Attachments: Florida power company seeks approval to raise rates.pdf; Regulators Get Input On Rate Hike Proposal From Florida Power _ WUSF Public Media.pdf; FPL seeks rate increase for long-term clean energy investment.pdf

23 June 2021 0900 hours

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

To whom it may concern,

I am writing regarding the latest news media reports underscoring the woeful and disastrous state of the electrical grid throughout the State of Florida, despite strong documentation indicating such problems exist. To compound FPL deep contempt and disrespect of the hardworking taxpayers residents of the State of Florida, documented allegations of overbilling, overcharging and overwhelming electrical rates, surcharges, and fees (Florida Power & Light (FPL) is asking for a \$2 billion increase!) are contributing to a pervasive climate of complete distrust between customers of FPL and the FPL Corporation. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these egregious concerns potentially impacting adversely the public's safety, health, finances, policies, trust, confidence, and quality of life issues. Thank you for your time in these matters and hope to hear from you soon.

Sincerely,
Beatrice Balboa
1010 South Ocean Boulevard, Unit 1008
Pompano Beach, Fl 33062-6631
USA

Florida power company seeks approval to raise rates

By FOX 35 News Staff | Published 1 day ago | Updated 20 hours ago | News | FOX 35 Orlando

Florida power company seeks approval to raise rates

The company said that the rate increase would help pay for upgrades and solar-energy projects so it can keep up as Florida continues to grow.

You could soon have to pay a little more to keep the lights on.

Florida Power and Light is asking for approval to raise rates for the next four years.

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Country Living

It said that the rate increase would help pay for upgrades and solar-energy projects so it can keep up as Florida continues to grow.

MORE NEWS: [First Lady Jill Biden to visit Florida on Thursday](#)

"The proposed increase is spread out over millions of customers and over a four-year period of time," Eric Silagy, the President and CEO of Florida Power and Light, explained. "Even with the proposed rate increase, typical residential bills will continue to be well below the national average."

Opponents say that this is not a good time for a rate increase though, stating that the situation with COVID-19 has already put people behind on their bills.

Regulators Get Input On Rate Hike Proposal From Florida Power

WUSF Public Media - WUSF 89.7 | By **News Service of Florida**

Published June 22, 2021 at 8:56 AM EDT



David Adame / Florida Power & Light Company

The state Public Service Commission began a series of customer hearings about a four-year proposal that would lead to base-rate increases for Florida Power & Light.

It calls for a \$1.1 billion increase in base-rate revenues in 2022 and a \$607 million increase in 2023

The state Public Service Commission on Monday began a series of customer hearings

Light.

Supporters and opponents gave testimony about the proposal, which calls for a \$1.1 billion increase in base-rate revenues in 2022 and a \$607 million increase in 2023.

It also calls for a \$140 million increase in 2024 and a \$140 million increase in 2025 to pay for solar-energy projects.

“The plan will allow us to continue to make proven investments in infrastructure, clean energy and technology that benefits our customers and the growing state,” FPL President and CEO Eric Silagy said in opening comments.

But other speakers questioned the proposed increases.

“Our position is simply that FPL should have enough money, not too much,” said Robert Scheffel Wright, an attorney for the group Floridians Against Increased Rates. “It is FPL’s duty and responsibility to provide safe and reliable service at the lowest possible cost. That is its job.”

Monday’s hearing was the first of a dozen customer hearings this week and next week about the proposed increases.

The proposal also is designed to continue carrying out FPL’s merger with Northwest Florida’s Gulf Power, which formally took effect Jan. 1.

The Public Service Commission is in the middle of a months-long process of analyzing the proposal before deciding whether to approve it.

Florida Power and Light provides electricity to more than 11 million customers, including in Sarasota and Manatee counties.

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News Service of Florida

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FPL seeks rate increase for long-term clean energy investment

Published: June 23, 2021 5:26 AM EDT
Updated: June 23, 2021 7:09 AM EDT

You may soon have to turn up your thermostat and use your utilities less, because [Florida Power and Light is asking for a pay increase](#) to invest in cheap, clean energy. But for that to happen, the Florida Public Service Commission must approve it, so your feedback is wanted.

Those looking to give their opinion can attend one of the many FPSC service hearings. There are still time slots available running through next Friday, July 2. Customers are encouraged to speak directly to the FPSC about FPL's service.

FPL says that money is going towards what it's calling clean, affordable energy. This is a long-term investment that the company says will help provide cost-effective solutions to keep bills as low as possible, even if that means some price raises in the immediate future.

These solutions include installing 30 million solar panels in Florida by 2030, constructing the world's largest solar-powered battery system and piloting green hydrogen in Manatee County, which FPL says is the key to unlocking a future of 100% zero emissions future. The company says while the rates will increase now, these investments will ultimately make them cheaper in the future.

"We understand that there's never a good time to ask for a rate increase," said FPL spokesman Jack Eble. "With that being said, we have a fundamental responsibility of looking to serve our customers today. And then looking over the horizon to serve our customers tomorrow, we're facing a number of unique challenges."

This is the midway point in FPL's process to raise its rates. The utility company is looking to raise your rates gradually over the next four years, which means you would eventually be paying an extra \$18 per month. Next year alone, you can expect to pay an extra \$10.5 per month. The next step would be a technical hearing before the FPSC in August, which functions as a normal court case with witnesses and testimony.

Since FPL is a highly regulated utility here, all aspects of this process will go through the FPSC. If the plan to raise rates is approved, it would take effect in January 2022.

"Everything that we do here at FPL is finding cost-effective solutions for our customers that are also better for the environment," Eble said. "We want to hear what our customers have to say. We're always striving to be better, and their input matters. So we encourage our customers to provide any input they would like to as part of this process."

Service hearings are just one way for customers to provide comments. You may also call the commission's Office of Consumer Assistance and Outreach, or send them an email or letter. [FPSC has a Q&A page regarding this case.](#)

Reporter: Taylor Wirtz
Writer: Joey Pellegrino

Do you see a typo or an error? [Let us know.](#)



Antonia Hover

From: Ellen Plendl
Sent: Wednesday, June 23, 2021 1:13 PM
To: 'Beatrice Balboa'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Beatrice Balboa
beatricebalboa@gmail.com

Dear Ms. Balboa:

This is in response to your June 23 email and attached articles to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL).

We will add your E-mails to Docket No. 20210015, regarding FPL's Petition for a rate increase. You may review all the information filed with the Florida Public Service Commission by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20210015 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket, as well as any action the FPSC has taken on this matter.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)