

**Brian Schultz**

---

**From:** Ellen Plendl  
**Sent:** Monday, June 28, 2021 1:17 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** unsafe electrical infrastructure coupled with spiraling out-of-control rate increase requests!; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC reply for Docket No. 20210015.

## Brian Schultz

---

**From:** Beatrice Balboa <beatricebalboa@gmail.com>  
**Sent:** Saturday, June 26, 2021 6:35 AM  
**To:** Ellen Plendl  
**Subject:** unsafe electrical infrastructure coupled with spiraling out-of-control rate increase requests?!  
**Attachments:** Florida Power & Light has most deaths among state utilities \_ Durham Herald Sun.pdf

26 June 2021 0630 hours

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

To whom it may concern,

I am writing regarding the latest news media reports underscoring the woeful and disastrous state of the electrical grid throughout the State of Florida, leading to death and destruction, despite strong documentation indicating such problems exist. To compound FPL deep contempt and disrespect of the hardworking taxpayers residents of the State of Florida, documented allegations of overbilling, overcharging and overwhelming electrical rates, surcharges, and fees (Florida Power & Light (FPL) is asking for a \$2 billion increase!) are contributing to a pervasive climate of complete distrust between customers of FPL and the FPL Corporation. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these egregious concerns potentially impacting adversely the public's safety, health, finances, policies, trust, confidence, and quality of life issues. Thank you for your time in these matters and hope to hear from you soon.

Sincerely,  
Beatrice Balboa  
1010 South Ocean Boulevard, Unit 1008  
Pompano Beach, Fl 33062-6631  
USA

## Brian Schultz

---

**From:** Ellen Plendl  
**Sent:** Monday, June 28, 2021 1:16 PM  
**To:** 'Beatrice Balboa'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Beatrice Balboa  
beatricebalboa@gmail.com

Dear Ms. Balboa:

This is in response to your June 26 email and an article from your local newspaper to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL).

We will add your E-mail to Docket No. 20210015, regarding FPL's Petition for a rate increase. You may review all the information filed with the Florida Public Service Commission by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20210015 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket, as well as any action the FPSC has taken on this matter.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)