

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, July 1, 2021 4:03 PM
To: 'kaelliott@tesla.com'
Cc: Consumer Contact
Subject: FW: Docket No. 20210015-EI
Attachments: FPL Rate Case CommentCard.pdf

Good Afternoon, Ms. Elliott.

We will be placing your comments below in consumer correspondence in Docket No. 20210015, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Kathleen Elliott <kaelliott@tesla.com>
Sent: Thursday, July 1, 2021 3:58 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Patrick Bean <pbean@tesla.com>; David Hernandez <davidhernandez@tesla.com>
Subject: Docket No. 20210015-EI

Please see attached.

Kate Elliott

Regional Manager, Southeast – Charging Infrastructure
3500 Deer Creek Road, Palo Alto, CA 94394
E. kaelliott@tesla.com T. 305.773.7249

T E S L A

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Petition for increase in rates by

Florida Power & Light Company

DOCKET NO. 20210015-EI

Name Kate Elliott, Tesla Inc.

Address 3500 Deer Creek Road, Palo Alto, CA 94394

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CONSUMER COMMENTS

For the past 3+ years, FPL's Major Projects & Construction Services team has been providing the Tesla Supercharger program with dedicated points of contact (currently Favyan Torres) and project management. This structure (and related processes) have been working very well for Tesla, and we sincerely appreciate the high level of service we receive. Currently, the dedicated points of contact within the Major Projects & Construction Services team allow Tesla access to a "one-stop-shop" within FPL, creating a consistent service experience across FPL's entire territory, and regardless of the location where Tesla is operating. This consistency is extremely beneficial to and appreciated by Tesla primarily because we save time and money avoiding the need to reeducate new project managers and/or engineers from new/different service centers with each new Tesla charging project. Given the effectiveness of our current engagement with FPL's Major Projects & Construction Services team (including Favyan Torres), we would hesitate to see any part of this process change, and would instead advocate for an expansion of the process throughout Florida.

FOLD & TAPE -- See back for address

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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