

Antonia Hover

From: Ellen Plendl
Sent: Monday, July 19, 2021 10:57 AM
To: Consumer Correspondence
Cc: Shonna McCray
Subject: Docket No. 20210016
Attachments: FW Duke energy rate increase; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and FPSC reply for Docket No. 20210016.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, July 12, 2021 4:55 PM
To: Ellen Plendl
Subject: FW: Duke energy rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Roger Robbins <roger_alice@icloud.com>
Sent: Friday, July 9, 2021 9:36 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy rate increase

Sir,

The stock holders should think more about a rate increase that is crushing to us living on social security. While collecting a larger dividend there are seniors forced to choose between paying for meds or electricity. Whose standing up for us seniors. Where's our legislatures morals. My wife and I last vacation was 35 years ago. Our car is 14 years old. I'm a vet, is this pay back for putting my life on the line or is this another we only care if this country is in trouble. How quickly they forget. Am I going to receive a form letter reply again.

Sent from my iPad

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Monday, July 19, 2021 10:56 AM
To: 'roger_alice@icloud.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Roger Robbins
roger_alice@icloud.com

RE: FPSC Inquiry 1374471E

Dear Mr. Robbins:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

On May 4, 2021, the FPSC approved an Agreement between DEF and other parties to stabilize customer rates through 2024. The Agreement, in part, includes base-rate increases of \$67.25 million in 2022, \$48.93 million in 2023, and \$79.2 million in 2024, for a total increase of \$195.4 million. It also includes caveats that could change the increases, such as a Federal and/or State income-tax change. Residential customers will see a bill increase of approximately 3 to 4 percent in 2022.

Prior to the decision, the FPSC held a hearing and customers had an opportunity to address the Commission. Parties to the Agreement included the Office of Public Counsel, PCS White Springs, Nucor Steel Florida, Inc., and the Florida Industrial Power Users Group.

We will add your feedback to Docket No. 20210016, regarding DEF's Petition for limited proceeding to approve [the] 2021 settlement agreement, including general base rate increases. You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20210016 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission