

Antonia Hover

From: Office of Commissioner La Rosa
Sent: Monday, August 2, 2021 12:54 PM
To: Commissioner Correspondence
Subject: FW: Utilities inc

Good afternoon,

Please place the email below in Docket Nos. 20200139, 20210116, & 20210109.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner La Rosa Phone ~ 850.413.6018 cslaton@psc.state.fl.us

-----Original Message-----

From: Sue Lasine <srlasine@yahoo.com>
Sent: Friday, July 30, 2021 8:45 PM
To: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>
Subject: Utilities inc

Thinking I was the only one dealing with excessive water bills that rose from \$45 a month to well over \$100, often \$175 to upwards \$250. When questioning Utilities Inc and getting nowhere, I figured this was the new norm. But after so many complaints I realize we are being abused by Utilities Inc. I am not alone and this abuse must stop. Class action lawsuit is the next steps and they will be held accountable I hope