

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, August 9, 2021 9:18 AM
To: 'Cindy DeLaPaz'
Cc: Consumer Contact
Subject: RE: NO RATE INCREASE

Good Morning, Mr. and Mrs. DeLaPaz.

We will be placing your comments below in consumer correspondence in Docket No. 20210034, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Cindy DeLaPaz <ciondytoo@yahoo.com>
Sent: Sunday, August 8, 2021 11:19 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: NO RATE INCREASE

The fact that we even have to request and lobby for this during a pandemic is ridiculous. Please, we all took pay cuts, hours reduced and even lost jobs.

Our family just received a huge increase already; almost doubling our average monthly bill.

Please consider being part of the solution for your customers, not part of the problem.

David and Cynthia DeLaPaz

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