

**Lisa Smith**

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**From:** Records Clerk  
**Sent:** Tuesday, August 10, 2021 8:28 AM  
**To:** 'Ingrid'  
**Cc:** Consumer Contact  
**Subject:** RE: 19% Rate Increase

Good Morning, Ingrid Padron,

We will be placing your comments below in consumer correspondence in Docket 20210034-EI and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

*Lisa Smith*

Commission Deputy Clerk I  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

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**From:** Ingrid <padrin42@gmail.com>  
**Sent:** Monday, August 9, 2021 10:11 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Cc:** padrin42@gmail.com  
**Subject:** 19% Rate Increase

This is to advise that I am 'OPPOSED' to such a high rate increase. Most of us are working hard to keep up with our bills, don't make it any harder. Please be fair to the community that you service.

Thanks  
I Padron

Sent from my Verizon, Samsung Galaxy smartphone