

**Jacob Veughn**

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**From:** Jacob Veughn on behalf of Records Clerk  
**Sent:** Wednesday, August 11, 2021 8:18 AM  
**To:** 'Helen Mwai'  
**Cc:** Consumer Contact  
**Subject:** RE: 20210034EI

Good Morning, Helen Mwai

We will be placing your comments below in consumer correspondence in Docket No. 20210034 and forwarding your comments to the Office of Consumer Assistance and Outreach.

**Jacob Veughn**

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Jacob.Veughn@psc.state.fl.us](mailto:Jacob.Veughn@psc.state.fl.us)  
850.413.6656

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**From:** Helen Mwai <[helenmwai@yahoo.com](mailto:helenmwai@yahoo.com)>  
**Sent:** Tuesday, August 10, 2021 6:03 PM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** Fwd: 20210034EI

StuffFromKenya.com  
Facebook.com/StuffFromKenya

Begin forwarded message:

**From:** Helen Mwai <[Helenmwai@yahoo.com](mailto:Helenmwai@yahoo.com)>  
**Date:** August 9, 2021 at 12:21:43 PM EDT  
**To:** [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)  
**Subject:** Fwd: 20210034EI

See my objection below...

Begin forwarded message:

**From:** Helen Mwai <[Helenmwai@yahoo.com](mailto:Helenmwai@yahoo.com)>  
**Date:** August 9, 2021 at 11:41:17 AM EDT  
**To:** [Clerk@psc.fl.us](mailto:Clerk@psc.fl.us)  
**Subject:** 20210034EI

Hello,

As a customer of TECO, I firmly oppose a 19% rate increase. With the COVID Pandemic still impacting our economy, I would say a much smaller increase is reasonable. No one I know got a 19% salary increase so why would we allow TECO's rate increase to be approved.

Thank you!

Helen