

Hong Wang

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**From:** Hong Wang on behalf of Records Clerk  
**Sent:** Tuesday, September 07, 2021 1:04 PM  
**To:** 'Tim O'Reilly'  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Tim O'Reilly,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Sincerely,

*Hong Wang*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

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**From:** timnotbrianmay2=netzero.net@mg.gospringboard.io <timnotbrianmay2=netzero.net@mg.gospringboard.io> **On Behalf Of** Tim O'Reilly  
**Sent:** Saturday, September 04, 2021 3:03 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

(Please share your thoughts here.)Their rates are ALREADY TOO HIGH for the undependable service they supply, including repairs/ restoration of service...GIMME A BREAK!!!!!!!!!!!! I'm from Philadelphia...when my power went out...this ACTUALLY happened...PECo sent 1 guy out in a van, in 20 degree weather, snowing, w/ 30 mph winds, & he had me up & running the SAME DAY, in like 20 minutes from when he arrived, also like an hour after I called...contrast that to Ivan & Jeanne, which took me out EACH for half a week...THREE trips to inspect- the LAST one w/ a truck w/ like 8 guys, only one on a ladder, to FINALLY restore my power!!!!!!!!!!!!...REDICULOUS, at BEST!!!!!!!!!!!! -& remember...TWICE!!!!!!!!!!!! Plus, IF a butterfly SHOULD flap its wings on a sunny, calm day, the power WILL glitch!!!!!!!!!!!! I think they're ALREADY OVERPAID!!!!!!!!!!!!

Thank you,

Tim O'Reilly  
2329 N. Tamiami Trail, 7  
Sarasota FL, 34234-5805