

**Lisa Smith**

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**From:** Lisa Smith on behalf of Records Clerk  
**Sent:** Wednesday, September 8, 2021 1:02 PM  
**To:** 'Penelope Townsley'  
**Subject:** RE: Tell the PSC Why They Need to Keep Your Power Bill Low

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Good Afternoon, Penelope Townsley,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

*Lisa Smith*

Commission Deputy Clerk I  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

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**From:** jtpen1=aol.com@mg.gospringboard.io <jtpen1=aol.com@mg.gospringboard.io> **On Behalf Of** Penelope Townsley  
**Sent:** Friday, September 3, 2021 5:49 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

Please do not accept this unfair settlement and keep my electric bill low. With the extreme weather we are experiencing, paying my electric bill often means less money to buy food to feed my family and stretching a one month prescription to two months. Please don't make residents who can least afford it bear the cost of actions that only benefit wealthy commercial customers. Please!!!! Help us!!

Thank you,

Penelope Townsley  
8620 SW 2ND ST  
MIAMI FL, 33144-2010