

Lisa Smith

From: Lisa Smith on behalf of Records Clerk
Sent: Wednesday, September 8, 2021 6:17 PM
To: 'Elizabeth Williams'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Elizabeth Williams,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Lisa Smith

Commission Deputy Clerk I
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Lisaintenn=aol.com@mg.gospringboard.io <Lisaintenn=aol.com@mg.gospringboard.io> **On Behalf Of** Elizabeth Williams

Sent: Friday, September 3, 2021 6:55 PM

To: Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

I recently replaced my heat pump at a cost of more than \$5,000. Since the new system is more efficient than the old one, I was looking forward to receiving my next power bill. I was thrilled to see that usage was less than the same month last year, but dismayed to see that the bill was still higher than last year due to the difference in rates. And now they want to raise the rates again??? This is wrong. Protect Florida's residents and seniors. Please.

Thank you,

Elizabeth Williams
5815 SPRUCE CREEK WOODS DR
PORT ORANGE FL, 32127-0904