

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Thursday, September 9, 2021 7:41 AM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 20210015  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 184581; E-Form Other Complaint TRACKING NUMBER 184585

Consumer correspondence for docket 20210015.

Angela Calhoun

## **Antonia Hover**

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, September 3, 2021 5:23 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 184581

### CUSTOMER INFORMATION

Name: Maureen Flaherty  
Telephone: (321) 446-0875  
Email: Mflaherty6@cfl.rr.com  
Address: Pob 410108 Melbourne FL 32941

### BUSINESS INFORMATION

Business Account Name: Maureen flaherty Account Number: 1730907571  
Address: 1845rustic ln Melbourne FL 32934

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company  
Details:  
Please be fair with ELECTRIC rate increases 20210015-EL

PSC was contacted previously

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Saturday, September 4, 2021 10:22 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 184585

### CUSTOMER INFORMATION

Name: Dennis Gilbertson  
Telephone: (772) 783-0783  
Email: deg2672@gmail.com  
Address: 2672 NW Crystal Lake Drive Jensen Beach FL 34957

### BUSINESS INFORMATION

Business Account Name: FPL  
Account Number: 64859-36493  
Address: 2672 NW Crystal Lake Dr Jensen Beach FL 34957

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company  
Details:

I have been a resident of Florida since 1951 and to my recollection, the PSC has never denied an increase in rates for FPL. Perhaps it should be renamed PDC (public disservice commission). I would recommend a thorough investigation into the commissions' members and their holdings of FPL investments. If FPL wants more revenue, maybe they should stop paying for advertising on television and other media justifying their spending and extolling their virtues. It's not as though I have a choice in electrical service providers. On another topic, I'm very upset with the way they send around their "tree butches" devastating trees by over cutting them to the point of rendering them unsightly and compromising their health. In my 130 home community alone they destroyed trees by over trimming to the extent that we had to pay thousands of dollars for their removal after FPL were finished with them. We experience frequent power interruptions, some of which have harmed computer and electronics. I frequently have to reset my clocks and reboot or recycle household electronics. Most of this happens on clear weather days. Oh yes, FPL will sell me insurance to cover problems that they create...really?

With the aforementioned, I very much against any rate increases