

Antonia Hover

From: Angie Calhoun
Sent: Monday, September 13, 2021 5:01 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210034
Attachments: E-Form Other Complaint TRACKING NUMBER 184635; Tampa Electric Outage Experience Survey

Customer correspondence for docket 20210034.

Angela Calhoun

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Monday, September 13, 2021 10:36 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 184635

CUSTOMER INFORMATION

Name: Christopher Sommer
Telephone: (813) 957-4900
Email: cjksummer@icloud.com
Address: 7420 EVENING PRIMROSE CT Tampa FL 33619

BUSINESS INFORMATION

Business Account Name: Chris Sommer
Account Number: 211018482623
Address: 7420 EVENING PRIMROSE CT Tampa FL 33619

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

Huge rate increases on our TECO electric bill. From September of last year 2020 vs this September bill Went up almost \$40!! That is s a huge and unaffordable increase that my family of 5 can not handle. They basically almost doubled the Fuel Charge rates and then sneaked in a new junk fee in January 2021 called a "Storm Protection" charge. Your commission needs to revoke this supposedly temporary surcharge immediately! If not, we will spread it online to our community and petition Governor to remove those that continue to support the gauging of its citizens basic utility needs to live on. We are aware that the "Governor participate in the appointment process of commissioners to the Public Service Commission". Please work with us in getting this change reversed immediately!

Antonia Hover

From: Patricia Wolfgang <patty.wolfgang@yahoo.com>
Sent: Monday, September 13, 2021 10:50 AM
To: research@tecoenergy.com
Cc: Consumer Contact
Subject: Tampa Electric Outage Experience Survey

Hello,

For a very good part of my last billing cycle crews were in front of my house replacing the pole and adding what appears to be a large transformer in front of my home. I live at 10511 Skewlee Rd. at the corner of CR579 and Skewlee in Hillsborough County FL.

It didn't occur to me that it might somehow effect my bill. But upon receipt of my bill I can clearly see that it has. There is a more than \$38 or 20% increase from last month. Will you kindly adjust my bill accordingly?