

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Monday, September 27, 2021 3:47 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Consumer correspondence for docket 20210015.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Friday, September 24, 2021 4:02 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 184761

**CUSTOMER INFORMATION**

Name: Viviana Junco  
Telephone: (954) 851-3661  
Email: juncoviviana03@hotmail.com  
Address: 18439 NW 12Th St Pembroke Pines FL 33029

**BUSINESS INFORMATION**

Business Account Name: Viviana Junco  
Account Number: 02002-94262  
Address: 18439 NW 12Th St Pembroke Pines FL 33029

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Florida Power & Light Company  
Details:

This company over charging from one month to a other month more than 150 percent. This should be a public government company like the waste management water supplies. This FPL pays divedends monthly on the stock market having a monopoly scan. They say last year the same month also expensive. We have all of are eléctric appliance broken down like my big screen TV went in a black out. I have complained to the FPL but since they have to pay monthly divedends in the stock market they keep over charging all are Floridians. Turkey Point that uses are océans as a radiador. I don't see why over charge the general population in these hard times cause the covid-19. The water company that is owned by the government is a fair just balanced Bill. Please Investigate FPL to see if theres any white collar criminal activities doing wrong to are Floridians that can't work cause are sick of the virus. This address is a Family owned house. We pay more than \$8000 yearly house taxes. We love are government because they are the Authorities. Justice once and 4 all.