

Antonia Hover

From: Shonna McCray
Sent: Tuesday, October 5, 2021 8:56 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210034

Consumer correspondence for docket 20210034.

Shonna McCray

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Tuesday, October 05, 2021 8:29 AM
To: Shonna McCray <SMcCray@PSC.STATE.FL.US>
Subject: To CLK Docket 20210034

Also filed for improper billing, see 1381407E. Please cc me when you forward this to the clerks office. DHood

From: laspalmas04@verizon.net <laspalmas04@verizon.net>
Sent: Monday, October 04, 2021 6:24 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Increase in my bill

Good afternoon,

I noticed that my October bill was significantly higher than the one from last month. I called TECO and spoke to a representative and she informed me that you had raised the price that we pay per kWh. She also informed me that this high price will be again for November, December and January. I am highly upset that I will have to pay \$100 more a month because of your increase in price. Please check my account, not sure if there is a mistake. I do not think is it fair to raise prices this high on a monthly basis.

Account # 211013116903
Frank O'Farrill
11330 Bloomington Drive
Tampa, FL. 33635

Thank you

Marlene O'Farrill
813-748-7430