

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 8, 2021

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Brandon Wendel, Public Utility Analyst III, Office of Industry Development and *BNW* Market Analysis

RE: Docket No. 20210171-TX - Petition for partial relinquishment of eligible telecommunications carrier (ETC) designation in Florida, by Bright House Networks Information Services (Florida), LLC.

Please place the attached data request response from Frontier Florida LLC in the document section of the docket file listed above.

Thank you.

Attachments

RECEIVED-FPSC
2021 DEC -8 PM 1:48
COMMISSION
CLERK



ANGELA McCALL
Manager – Government & External Affairs
Frontier Communications
300 Bland Street
Bluefield, West Virginia 24701
(304) 325-1688
angie.mccall@ftr.com

December 8, 2021

Via E-mail

Greg Fogleman, Public Utilities Supervisor
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 20210171-TX - Petition for partial relinquishment of eligible telecommunications carrier (ETC) designation in Florida, by Bright House Networks Information Services (Florida), LLC.

Dear Mr. Fogleman:

Attached are responses for Frontier Florida Inc. for the above referenced data request. Please don't hesitate to contact me if you have any questions or require additional information.

Sincerely,

A handwritten signature in blue ink that reads "Angela McCall".

Angela McCall

Frontier Florida Inc.
Response to Data Request for Docket No. 20210171-TX

1. Please verify that your company is a designated ETC in the census blocks that have been identified in Attachment A by filling out the last column.

Response: Frontier confirms the designated census blocks are in Frontier's serving area and Frontier has ETC Status.

2. For the census blocks where you confirm ETC status in Attachment A:

- a. Are you offering service to eligible customers?

Response: Frontier offers phone and internet service in the census blocks identified.

- b. If you are not offering service, are you capable of providing service in the designated census blocks where you are not currently providing service?

- c. If no, how long would it take for you to prepare to provide service in those areas?

3. Does your company advertise Lifeline service? If yes, please list the various forms and frequency of the advertisement being used.

Response: Frontier advertises Lifeline service in the directories annually, ETC ads annually, Bill Message annually, and Lifeline pages on our website business as usual.

4. Please describe the method(s) by which you serve Lifeline customers in these census blocks.

- a. Do you use your own facilities?

Response: Yes, Frontier owned local loops

- b. Do you use another carrier's facilities?

Response: No, no other carriers are used in these markets

- c. Do you use a combination of your facilities and another carrier's facilities?

Response: No, Frontier is its own carrier in these specific markets

- d. Do you use other arrangements (please explain)?

Response: No, nothing to report