

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, January 12, 2022 1:46 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW FPL rate increase 18%!!!; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC reply for Docket No. 20210015.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, January 12, 2022 10:55 AM
To: Ellen Plendl
Subject: FW: FPL rate increase 18%!!!!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: A P <rainbowstar4783@gmail.com>
Sent: Tuesday, January 11, 2022 10:43 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rate increase 18%!!!!

My bill went up 60.00 this month thanks to the rate increase by FPL. 18% over 4 years was more like 18% overnight.

FPL is also applying the rate increase to dates before it went into effect, which for me is Dec 9th 2021 to Jan 10th 2022. I have had the rate increase applied to 2021 dates that, if you ask me are not eligible to be charged for the increase since they occurred prior to the date the increase went into effect.

FPL monopolizes the energy grid in South Florida and I have NO OTHER options for service, so pay or nothing? Please address this rate increase, it is unfair to the working classes!

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Wednesday, January 12, 2022 1:37 PM
To: 'rainbowstar4783@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

A. P.
rainbowstar4783@gmail.com

RE: FPSC Inquiry 1386822C

Dear A.P.:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly with you.

On October 26, 2021, the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in FPL's original rate revenue request for 2022. Parties to the settlement—filed on August 9, 2021 included the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process. We will add your feedback to Docket No. 20210015, regarding FPL's petition.

You also expressed concern about the date in which FPL's new rates took effect. FPL's new rate went into effect on January 1, 2022, per the settlement in Docket 20210015. For all bills rendered on or after January 1, 2022, the new rate applies, even if the part of the consumption occurred in the previous month.

Finally, you expressed concern about no other options in south Florida for electric service. Florida is not a deregulated state. The FPSC cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission