

**Antonia Hover**

**From:** Office of Chairman Fay  
**Sent:** Friday, January 21, 2022 11:24 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Docket No. 20200181; Help us manage unaffordable power bills

Please place the email below in Docket No. 20200181.

Thanks

Veronica D. Washington  
Executive Assistant to Chairman Andrew Giles Fay Florida Public Service Commission  
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-----Original Message-----

From: jcallahan0778@everyactioncustom.com <jcallahan0778@everyactioncustom.com>  
Sent: Friday, January 21, 2022 10:32 AM  
To: Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>  
Subject: Docket No. 20200181; Help us manage unaffordable power bills

Dear Commissioner Andrew Fay,

The past couple of years has been brutal for Floridians. Just as hard-working families and small businesses have started digging out of the economic impacts from the COVID pandemic, they've been hit with huge increases in power bills from base rate increases and recovery charges for volatile and high fossil gas costs. These bill hikes have led to us paying power bills that are higher than ever.

Paying sky-high electricity bills isn't sustainable for many Floridians—but there is an opportunity to change the course we're on.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills, by getting right to the source of the issue: reducing energy consumption. Using energy smarter is the quickest, cleanest, and cheapest way for the utility to meet energy demand while also helping Floridians cut energy waste and save money on power bills. It's a win-win solution that can be realized if you take action to support this common-sense solution.

As you update your efficiency goal-setting rule, please do so with an eye to making Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put efficiency to work for all in unlocking savings for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,  
Jennifer Callahan  
Baker, FL 32531  
jcallahan0778@yahoo.com