

**Jacob Veagh**

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**From:** Jacob Veagh on behalf of Records Clerk  
**Sent:** Monday, January 24, 2022 11:26 AM  
**To:** 'terymiklos@aol.com'  
**Cc:** Consumer Contact  
**Subject:** RE: docket #20200226-SU

Good Morning, Terry Miklos

We will be placing your comments below in consumer correspondence in Docket 20200226, and the Office of Consumer Assistance and Outreach will be notified.

Jacob Veagh  
Commission Deputy Clerk I  
Florida Public Service Commission  
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850.413.6656

**From:** terymiklos@aol.com <terymiklos@aol.com>  
**Sent:** Sunday, January 23, 2022 1:20 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** docket #20200226-SU

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I am Terry Miklos property owner of 40 N. Gulf Blvd. on Palm Island in Placida, FL. This island is unique in that it is one of the few islands left with no bridge access. Residents may gain access to the island by boat or by car ferry. Once on island most vehicles are golf cart

I am formally requesting that PSC deny EU's application for wastewater service for the following reasons:

1. EU has absolutely no experience in this field.
2. As a result of this lack of experience EU has not been able to give us an accurate cost analysis break down of cost per owner or per unit.
3. As a result of this lack of experience EU has given a monthly estimate service fee of 178.78 per month which is almost twice as much as anyone on the mainland with no limit on any increases.
4. As a result of this lack of experience EU is going to tear up our streets and our island to an extent that would destroy the island and island life for an unspecified amount of time. Construction would disrupt ferry access by residents significantly resulting in hindering access to our homes day and night for an unspecified amount of time. In addition, construction will destroy our custom landscaping leaving homeowners to restore their landscaping to its prior condition at homeowners expense.

5. As a result of EU's lack of experience and potential funding EU is requiring all homeowners to hook up within a year at a significant estimated cost that cannot be financed making homeowners on fixed incomes unable to meet the requirement.
6. As a result of this lack of experience if the commission allows EU to lay large sewage pipes across the ICW it could result in an environmental disaster in the event they were to fail due to this lack of experience.
7. As a result of this lack of experience there is a huge concern as to who is overseeing this contract. Agencies such as County, DEP, or Army Corp are experienced, supervised, pull permits and are under a performance bond. What recourse do we the homeowners have for cost overruns or failure in the event they can't perform?
8. As a result of EU's lack of experience homeowners have not received any information in the event of a hurricane or power outage which could cause significant sewage backup into the system resulting in a sewage spill.
9. As the result of EU's lack of experience we have received no information outlining service and maintenance of the system.
10. As a result of EU's lack of experience they have not taken into consideration new, upgraded and well maintained septic systems installed at a significant expense. In addition, they have not provided information or cost analysis for the MANDATORY removal of these septic systems at the owners expense.
11. As a result of EU's lack of experience EU will claim ownership for an easement on my property without permission, compensation, or going through proper channels.

For all the reasons stated above EU is clearly not qualified to perform such a project and should not be considered for approval. I am formally requesting that the PSC deny EU's application for wastewater service.

Respectfully,

Terry Miklos

[terymiklos@aol.com](mailto:terymiklos@aol.com)