

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 3:17 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Florida Power and Light; FW Florida Power and Light and the Florida PUC - Request for action by the Governor; FW Florida Power & Light dispute in NW Florida ; FW Florida power and light price gouging; FW Florida Power and Light bill; FW Florida Power and Light in Northwest Florida; FW Florida Power light company OVER charges; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL Contradictions in Rates; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Josseam Alers NO TO FPL PRICE GOUGING; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:46 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bob Ahrens <bigbeat52@yahoo.com>
Sent: Thursday, January 27, 2022 11:02 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Cc: Sparrow <littlebeat63@yahoo.com>
Subject: Florida Power and Light

My wife and I were customers of Gulf Power for over a decade. Gulf Power was bought by Florida Power and Light with our account taken over by them on January 1, 2022. As you are aware, the electric companies are monopolies - we have no choice in a vendor.

Our bills and the bills of our neighbors in the Pensacola area increased drastically from the prior company, We discovered this when we and our neighbors received their first bill from Florida Power and Light.

According to a flyer that accompanied our bill, Florida Power and Light's four-year rate agreement was unanimously approved by the Florida Public Service Commission. It is our understanding that the Commission members are appointed by you.

The flyer also states that Florida Power and Light intends to "add more zero-emissions solar, pairing it with battery storage and even piloting innovative hydrogen technology that could potentially unlock 100% carbon-free electricity that's available 24 hours a day."

How do I start unlocking this insanity?

Florida Power and Light is a privately owned company. If they want to green virtue signal they should pay for it by reducing stockholders dividends, not higher rates for customers. If they want to go woke green they should pay for it themselves.

Battery storage - batteries have to be replaced. What happens to the old ones? Batteries are filled with toxic materials. The toxic acids are more of a threat to the environment than the carbon they are so concerned about.

Basic biology - Carbon dioxide occurs naturally. Animals inhale oxygen and exhale carbon dioxide. Plants inhale Carbon dioxide and exhale oxygen. It is a system that self-balances. If the greenies want to be science deniers they are free to hang out with fellow science deniers. But don't raise our electric rates to fund woke green science deniers.

By approving the rate increase the Florida Public Service Commission is forcing customers to finance this insanity.

Please contact the Florida Public Service Commission and get them to reduce the rates.

Bob and Sabine Ahrens
Pensacola FL

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:45 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light and the Florida PUC - Request for action by the Governor

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: j_vanlandingham@att.net <j_vanlandingham@att.net>
Sent: Thursday, January 27, 2022 9:28 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light and the Florida PUC - Request for action by the Governor

Governor DeSantis,

I know your plate is full, and that you have "bigger fish to fry" than worrying about peoples' electricity bills in Northwest Florida, but we need your help. The Public Utilities Commission, a body of Governor-appointed bureaucrats, recently approved a merger of Florida Power and Light, with the company that was providing electric service to the Panhandle area near Pensacola and the surrounding region, Gulf Power. This merger has since occurred and many, if not everyone in my area (I'll provide my address below) received a whopping 37.5% increase in their power bill for the month of December alone, with subsequent warnings from FPL that the following 10 days show a trend toward bills approaching \$600.00 for a 2100 Sq/Ft, ridiculously well-insulated house. Sir, That's ridiculous. I'm writing to ask for you to have your staff get with the PUC (since you apparently appointed the people who make up that "commission") and see exactly what they approved for FPL, and exactly what they were thinking when they did.

I'm asking for your help because we, the people of Northwest Florida, represent a relatively depressed economic area of Florida. Some of us can afford this craziness until it's resolved, but many can't. FPL is a monopoly; pure and simple and by this price-gouging action, are acting like one. I'm well aware that they're investor-owned and have no problem with them making a fair profit for the service they provide. I do, however, have a very big problem with them gouging customers, many on low and/or fixed incomes, who have no alternative electricity provider to turn to, and pushing a solar agenda during a major nationwide economic monetary crisis brought on by the COVID-19 "pandemic" and a completely inept federal administration.

So we're clear, I'm one of your biggest advocates. As a former Navy man, I've found you to be a leader we can all be proud of, and I thank you for your service to our country and to the State of Florida. We in Northwest Florida need your help, now, but in reality, I'm really just expecting a form letter in return; this was more of a Hail Mary than anything else. I do, however, sincerely hope I get more back than a form letter on this. Monopolies are unfeeling entities and a problem, always. Thank you in advance for any assistance your office can render.

Sincerely,

James A and Jackie M Van Landingham (unfortunately, new FPL customers)

1070 Spanish Moss Rd

Pensacola, FL 32506-8451

j_vanlandingham@att.net

H. 850.456.9933

C. 850.207.2219 (preferred)

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:46 AM
To: Ellen Plendl
Subject: FW: Florida Power & Light dispute in NW Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: N Westenberger <nmpau80@gmail.com>
Sent: Thursday, January 27, 2022 3:26 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power & Light dispute in NW Florida

Dear Governor DeSantis,

I won't waste too much of your time but would like to add my household in Milton/Santa Rosa county to the list of Florida Power & Light customers that has been affected by the recent rate increase. We are mostly just average people over here and are having to scramble to decipher the reasoning being the bills being doubled in many cases in just one month. I don't know what exactly a kilowatt is and how it's measured but I do know that my bill shouldn't be over \$500. I'm trying to do everything I can before that happens next month.

I have written complaints to the Florida Public Service Commission and to my local commissioner here in Milton to no avail. I attended the workshop at the City Hall in Pensacola last night looking for answers and feel that a resolve is going to be difficult to obtain.

People who are just arriving to Florida from out of state are saying they regret making the move because of this. We are also relatively new here but possibly have tougher shoulders than some others and are willing to fight for our dream no matter how small it is. I can say that it's not fair either way to put an unexpected expenses such as this onto thousands of people. I fear that the cost of living will force needless suffering onto many people. It feels like we're preparing for a hurricane. Everyone is starting to buy up supplies before the price increases, and we're all getting ready to live without power because it's not affordable. We're ready to flip the breaker off completely as we wait for a resolve. Unfortunately, I think they will still charge us even if we use no power at all.

I hope your office has time to find out what happened with this merger and why it is having such a negative impact on so many lives. If it's just a misunderstanding on our (the customers) part I'd love to get back to a normal life and deal with whatever impacts we have to, but if something can be done because there's an ethical concern, I'd be grateful for guidance on this moving forward.

Thank you
Natalie Westenberger
Milton, Florida

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:47 AM
To: Ellen Plendl
Subject: FW: Florida power and light price gouging

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: S J M <sjm2visit@msn.com>
Sent: Thursday, January 27, 2022 4:39 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power and light price gouging

Dear sir:

I'm sure you are receiving other emails regarding the extreme rate increase your fellow Floridians are having shoved down our throats here in the panhandle. This is price gouging!!!! I am a 71 year old single women on social security. I will have to freeze in the winter and die of heat stroke in the summer (this is no exaggeration). I am a voter and I voted for you! How can you let this happen to us??? Our property taxes for over 60 had a good discount to help us seniors- I guess our discount will go to Florida power.

Sincerely,
Susan Mills
Republican voter
Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:48 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Mark Smith <mark4gators@gmail.com>
Sent: Thursday, January 27, 2022 5:16 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light bill

Dear Governor DeSantis

I am writing to voice my displeasure in the outrageous electric bill that I just recently received in the mail. It was double what I normally pay. The recent acquisition of Gulf Power by Florida Power and Light (FPL) has obviously driven the price increase. FPL has tried to get out in front of this with a newsletter that came with the bill stating that rate increases had been approved by the Public Service Commission. Many of my neighbors' bills were at least a \$100 more than normal and as I said with ours, it doubled. I don't mind businesses making a profit but a 100% profit is just a bit much don't you think?? I don't think the PSC would have approved a rate hike that much. Could you please address this highway robbery of an essential service by a public utility at your next PSC meeting. By the way, you are doing a fantastic job for the state of Florida! Also continued prayers for your brave wife and for you as a husband

Sincerely
Mark Smith
Miramar Beach

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:51 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light in Northwest Florida

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jennifer Collins <housetv1989@gmail.com>
Sent: Thursday, January 27, 2022 9:34 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light in Northwest Florida

Mr. Desantis,

As you know, our communities in Bay County and surrounding areas have been hit hard since 2018 with Hurricane Michael forever changing our landscape, to the Coronavirus, and now the horror known as Florida Power and Light. I am only one person and I'm sure you will never read this email but I want to send it anyway, even if only to get my own fears off my chest.

Our electric bill has doubled since the new year and being on the FP&L customer list now. Our projected bill is tripled and it is as much as our mortgage payment. A mortgage payment, Mr. Desantis! I could pay 2 mortgage payments on my home for the price of paying one month of mortgage and my power bill. It makes me sick. It feels like the low/middle income families are being pushed out of Florida in favor of those who are more apt to pay these prices. My husband is a heart attack survivor with heart failure now. I have 3 young children ages 3, 5, and 7. We simply cannot afford this! We don't know what to do or who to turn to about this issue.

If you go onto the FP&L Facebook page and read the comments, you would see many, many stories just like ours. Disabled veterans having to choose between heat and air or food. Elderly having to choose between heat and air or medications. This is a sad time for Florida, it really is. We Floridians have stood behind you and continue to do so just as you have for us against unethical and illegal policies. We are once again asking you to do the same. Please don't let us be robbed by a utility company. We are an area already ravaged by storms and sickness, we cannot afford anything else.

I'm not even sure what you could do, but I know next month when that bill comes, I fear my power will be turned off when its hard enough to scrape up the mortgage payment these days. My children and husband will be without power, meaning no heat, no air, no running water for us since we are on a well. When that happens, usually DCF steps in to move the children to a safer home until us parents can make it right. Please do not think that I am the only one with this fear. There are many parents and even adults of disabled and elderly family members worrying about how they will pay their bills to keep their children at home, or their loved ones who need machines to live at home. Help us. Please.

Jennifer Collins
4118 Hoskins Street
Panama City, FL 32404
850-481-9211

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 10:51 AM
To: Ellen Plendl
Subject: FW: Florida Power light company OVER charges

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: katherine lindley <sablesept9455@gmail.com>
Sent: Thursday, January 27, 2022 9:53 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power light company OVER charges

It is NOT acceptable for this company to take over gulf power and raise their rates so high that people can not pay their electric bills. I just looked at my projected amount for my next bill and it was over \$400 for just the one month. I have NEVER had a bill who over \$250 for even the coldest months. And FPL says this will go on for the next 4 years. I live in pensacola fl and have for 16 years.

A lot of people in florida are retired and personally, If I have to pay out half my retirement check to the electric company, I will have to cut back on my groceries and stick to just peanut butter and crackers , That's if I can even find crackers. Which I haven't been able to do lately. FLP said the bill would only go up about \$15 for each 1000 kw used. That is not true. There are people out there paying double right now. One man said he may have to take another job just for that. One household was left with no power on the coldest night we have had so far and his daughter was crying because she was freezing. This is appalling.

If this company isn't stopped, I will go to the voting polls and vote against every politician that is holding office right now.

DO SOMETHING or risk be voted out.

I have always voted republican but seriously may not this year.

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Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 10:58 AM
To: 'j_vanlandingham@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. James A. Van Landingham
j_vanlandingham@att.net

RE: FPSC Inquiry 1388387C

Dear Mr. & Mrs. Van Landingham:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at www.floridapsc.com. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 2:19 PM
To: 'bigbeat52@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bob Ahrens
bigbeat52@yahoo.com

RE: FPSC Inquiry 1388430C

Dear Mr. Ahrens:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 2:20 PM
To: Ellen Plendl
Subject: FW: FPL Contradictions in Rates
Attachments: FPLBillStatement.pdf; FPL-jan-2022-res-rates-rules-and-regulations.pdf

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Casey <nixgirlcasey@gmail.com>
Sent: Friday, January 28, 2022 10:16 AM
To: WearTV, News <news@weartv.com>; GovernorRon.DeSantis@eog.myflorida.com; mayorrobinson@cityofpensacola.com; KKleckner@cityofpensacola.com; kfiddler@cityofpensacola.com; DCGriffin@cityofpensacola.com; amiller@cityofpensacola.com; dforte@cityofpensacola.com
Subject: FPL Contradictions in Rates

Good Morning WEAR!

Thank you for running a story on the FPL increase that is affecting all of us in the Escambia and Santa Rosa area!

Even with all the news coverage and social media coverage I have yet to see anyone call out the discrepancy between what the FPL website says we will be charged and what our bill says they are actually charging!

Per their website, and the attached PDF from their website, residential non-fuel energy charge rates are **more than 4 cents lower per kWh than what is shown on our bills as the rate we are being charged!** WHY!? They have been lying to us since BEFORE they even took over - knowing darn good and well they would be charging us more! I call SHENANIGANS!!

WE NEED REAL ANSWERS AND ACTION - WE DO NOT NEED TO BE TOLD TO TURN OFF/UNPLUG EVERYTHING INCLUDING OUR HVAC SYSTEMS!

FPL NEEDS TO HONOR THE RATES THEY TOLD US WE WOULD BE CHARGED PER THEIR OWN WEBSITE DOCUMENTATION!

This PDF can be found at the FPL website [FPL Northwest FL | Rates](#) on the right hand side under Rates and Charges/Residential

RATES AND CHARGES	Base Charge/ Month	< 1,000 kWh/ Energy Charge ¢/kWh	> 1,000 kWh/ Energy Charge ¢/kWh
Residential Service (RS-1)	\$8.99	6.683	7.683
Residential TOU Rider* (RTR-1)	\$8.99	12.043**	-5.267**

Snip from my actual bill, also attached.

KEEP IN MIND

- The non-fuel energy charge is \$0.10775 per kWh used during the billing period up to 1,000 kWh and \$0.11775 per kWh for usage above 1,000 kWh. The fuel charge is \$0.03487 per kWh used up to 1,000 kWh and \$0.04487 per kWh for usage above 1,000 kWh.

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Electric Bill Statement

For: Dec 19, 2021 to Jan 20, 2022 (33 days)

Statement Date: Jan 20, 2022

Account Number: 21036-47497

Service Address:

5868 VESTAVIA LN

PENSACOLA, FL 32526-1761

Hello Catherine C Bast,
Here's what you owe for this billing period.

CURRENT BILL

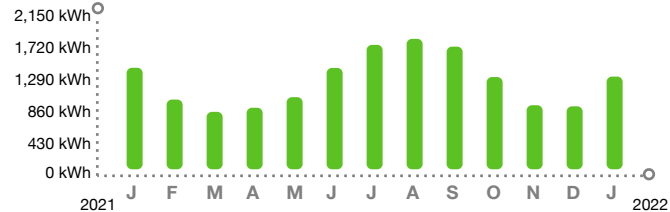
\$240.86

TOTAL AMOUNT YOU OWE

Feb 10, 2022

NEW CHARGES DUE BY

ENERGY USAGE HISTORY - ELECTRIC SERVICE A



The Public Service Commission unanimously approved FPL's four-year rate agreement, which begins this month, to support investments in cleaner and more reliable energy. Visit FPL.com/Answers.

BILL SUMMARY

Amount of your last bill	146.59
Payment(s) received - thank you	-146.59
Balance before new charges	0.00
<hr/>	
New charges - Electric service A	230.79
New charges - Lighting service B	10.07
Total new charges	240.86
<hr/>	
Total amount due	\$240.86

(See reverse for billing details)

KEEP IN MIND

- Payments received after February 10, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.50% of your past due balance will apply. Your account may also be billed a deposit adjustment.

Visit FPL.com/PayBill for ways to pay

Customer Service: 800-225-5797
 To Report Power Outages: 800-468-8243
 Hearing/Speech Impaired: 711 (Relay Service)



/ 150022 2103647497 0171400000000000000024086

Make check payable to FPL NW FL
in U.S. funds and mail along with
this coupon to:

CATHERINE C BAST
5868 VESTAVIA LN
PENSACOLA FL 32526-1761

FPL NORTHWEST FL
P.O. BOX 29090
MIAMI FL 33102-9090

21036-47497	\$240.86	Feb 10, 2022	\$
ACCOUNT NUMBER	TOTAL AMOUNT OWED	NEW CHARGES DUE BY	AMOUNT ENCLOSED



Customer Name:
Catherine C Bast

Account Number:
21036-47497

METER SUMMARY - ELECTRIC SERVICE A

Meter reading - Meter 7009652. Next meter reading Feb 18, 2022

Usage type	Current	-	Previous	=	Usage
kWh	59916		58557		1359

	This Month	Last Month	Last Year
kWh/day	41	31	45

BILL DETAILS - ELECTRIC SERVICE A

New Charges

For: Dec 19, 2021 to Jan 20, 2022 (33 days)

Rate: RS-1 RESIDENTIAL SERVICE

Base charge	8.99
Energy charge	150.02
Fuel charge	50.98
.....	
Electric service charges	\$209.99

Gross rec. tax/Regulatory fee	5.54
Franchise charge	10.26
Late payment charge	5.00
.....	
Taxes and charges	\$20.80

Total new charges	\$230.79
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BILL DETAILS - LIGHTING SERVICE B

New Charges

For: Dec 19, 2021 to Jan 20, 2022 (33 days)

Rate: O/D Srv-St & Gen Ar Lgt Cat OS-I OS-II

Lighting charge		7.61
Lighting energy charge	(15 KWH at \$0.07893)	1.19
Fuel outdoor service charge	(15 KWH at \$0.03750)	0.56
.....		
Electric service charges		\$9.36

Gross rec. tax/Regulatory fee	0.05
Franchise charge	0.09
Florida sales tax - Lighting	0.46
Discretionary sales surtax	0.11
.....	
Taxes and charges	\$0.71

Total new charges	\$10.07
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KEEP IN MIND

- The non-fuel energy charge is \$0.10775 per kWh used during the billing period up to 1,000 kWh and \$0.11775 per kWh for usage above 1,000 kWh. The fuel charge is \$0.03487 per kWh used up to 1,000 kWh and \$0.04487 per kWh for usage above 1,000 kWh.

Florida's Energy Future

Our unanimously approved rate plan for 2022-2025 invests in Northwest Florida's energy future.

[Find out more >](#)

Welcome to FPL

See the top 10 changes you can expect as an FPL customer, plus important information and FAQs.

[Learn more >](#)

We are here to help

Many factors can affect your bill, including cold weather. If you are experiencing hardship and need help with your bill, resources are available.

[Take action >](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement.

FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



Customer Name:
Catherine C Bast

Electric Bill Statement

For: Dec 19, 2021 to Jan 20, 2022 (33 days)

Statement Date: Jan 20, 2022

Account Number: 21036-47497

Service Address:

5868 VESTAVIA LN

PENSACOLA, FL 32526-1761

kWh/Day: 0

**Detail of Rate Schedule Charges for
O/D Srv-St & Gen Ar Lgt Cat OS-I OS-II**

Description of Components	Quantity	Rate/Unit	kWh Used	Amount
LED42SL	1		15	
Lighting energy charge		0.078750		1.19
Non-energy				
Fixtures		4.760000		4.76
Maintenance		2.850000		2.85
Fuel outdoor service charge				0.56
Subtotal				9.36
Gross rec. tax/Regulatory fee				0.05
Franchise charge				0.09
Florida sales tax - Lighting				0.46
Discretionary sales surtax				0.11
Total			15	\$10.07



Residential Rates and Clauses

Effective January 2022*

RATES AND CHARGES	Base Charge/ Month	< 1,000 kWh/ Energy Charge ¢/kWh	> 1,000 kWh/ Energy Charge ¢/kWh	Conservation ¢/kWh	Capacity ¢/kWh	Environmental ¢/kWh	Storm Protection ¢/kWh	< 1,000 kWh / Fuel Charge ¢/kWh	> 1,000 kWh / Fuel Charge ¢/kWh	Storm Restoration Recovery Charge ¢/kWh	Interim Storm Restoration Recovery Charge ¢/kWh	Transition Rider ¢/kWh
Residential Service (RS-1)	\$8.99	6.683	7.683	0.134	0.239	0.299	0.214	3.487	4.487	0.800	0.300	2.106
Residential TOU Rider* (RTR-1)	\$8.99	12.043**	-5.267**	0.134	0.239	0.299	0.214	0.285**	-0.122**	0.800	0.300	2.106

**Except for base charges, all rates and charges under Rate Schedule RS-1 shall apply to RTR-1. RTR-1 Base Energy and Fuel Charges and Credits applicable to on- and off-peak usage are in addition to the RS-1 charges.

COMPANY-OWNED UNITS (FIXTURE, MAINTENANCE, AND BASE NON-FUEL ENERGY)	OS I/II High Pressure Sodium Vapor	OS I/II Metal Halide	OS I/II LED
Open Bottom 5,400 lu 70 watts	\$ 6.20	Acorn 12,000 lu 175 watts \$23.30	Acorn 3,776 lu 75 watts \$30.30
Open Bottom 8,800 lu 100 watts	\$5.95	Colonial 12,000 lu 175 watts \$9.65	Street Light 4,440 lu 72 watts \$21.04
Open Bottom with Shield 8,800 lu 100 watts	\$7.30	English Coach 12,000 lu 175 watts \$24.76	Acorn A5 2,820 lu 56 watts \$35.50
Acorn 8,800 lu 100 watts	\$20.90	Destin Single 12,000 lu 175 watts \$39.28	Cobrahead S2 5,100 lu 73 watts \$11.23
Colonial 8,800 lu 100 watts	\$7.21	Destin Double 24,000 lu 350 watts \$77.16	Cobrahead S3 10,200 lu 135 watts \$14.01
English Coach 8,800 lu 100 watts	\$22.59	Small Flood 32,000 lu 400 watts \$14.81	ATB071 S2/S3 6,320 lu 71 watts \$14.01
Destin Single 8,800 lu 100 watts	\$37.33	Small Parking Lot 32,000 lu 400 watts \$22.02	ATB1 105 S3 9,200 lu 105 watts \$19.12
Destin Double 17,600 lu 200 watts	\$73.87	Large Flood 100,000 lu 1,000 watts \$27.51	ATB2 280 S4 23,240 lu 280 watts \$23.62
Cobrahead 5,400 lu 70 watts	\$7.97	Large Parking Lot 100,000 lu 1,000 watts \$41.38	E132 A3 7,200 lu 132 watts \$40.41
Cobrahead 8,800 lu 100 watts	\$7.30		E157 SAW 9,600 lu 157 watts \$28.24
Cobrahead 20,000 lu 200 watts	\$10.57		WP9 A2/S2 7,377 lu 140 watts \$62.58
Cobrahead 25,000 lu 250 watts	\$11.03		Destin Double 15,228 lu 210 watts \$106.02
Cobrahead 46,000 lu 400 watts	\$13.48	Acorn 13,000 lu 150 watts \$24.91	ATB0 108 S2/S3 9,336 lu 108 watts \$13.21
Cutoff Cobrahead 8,800 lu 100 watts	\$7.85	Colonial 13,000 lu 150 watts \$10.15	Colonial 3,640 lu 45 watts \$13.94
Cutoff Cobrahead 25,000 lu 250 watts	\$11.11	English Coach 13,000 lu 150 watts \$25.40	LG Colonial 5,032 lu 72 watts \$16.56
Cutoff Cobrahead 46,000 lu 400 watts	\$13.49	Destin Single 13,000 lu 150 watts \$49.96	Security Lt 4,204 lu 43 watts \$8.10
Bracket Mount CIS 25,000 lu 250 watts	\$20.11	Destin Double 26,000 lu 300 watts \$97.70	Roadway 1 5,510 lu 62 watts \$10.06
Tenon Top CIS 25,000 lu 250 watts	\$20.12	Small Flood 33,000 lu 350 watts \$15.54	Galleon 6s q 32,327 lu 315 watts \$36.65
Bracket Mount CIS 46,000 lu 400 watts	\$23.14	Shoobox 33,000 lu 350 watts \$17.42	Galleon 7s q 38,230 lu 370 watts \$40.95
Small ORL 20,000 lu 200 watts	\$19.84	Flood 68,000 lu 750 watts \$23.17	Galleon 10s q 53,499 lu 528 watts \$56.22
Small ORL 25,000 lu 250 watts	\$19.89		Flood 421 W 36,000 lu 421 watts \$32.53
Small ORL 46,000 lu 400 watts	\$22.71		Wildlife Cert 5,355 lu 106 watts \$28.06
Large ORL 20,000 lu 200 watts	\$30.14		Evolve Area 8,300 lu 72 watts \$22.06
Large ORL 46,000 lu 400 watts	\$36.27	Open Bottom 7,000 lu 175 watts \$6.02	ATB0 70 8,022 lu 72 watts \$13.16
Shoobox 46,000 lu 400 watts	\$19.99	Cobrahead 3,200 lu 100 watts \$7.73	ATB0 100 11,619 lu 104 watts \$14.33
Directional 16,000 lu 150 watts	\$10.78	Cobrahead 7,000 lu 175 watts \$8.09	ATB2 270 30,979 lu 274 watts \$26.12
Directional 20,000 lu 200 watts	\$14.67	Cobrahead 9,400 lu 250 watts \$10.70	Roadway 2 9,514 lu 95 watts \$11.21
Directional 46,000 lu 400 watts	\$14.53	Cobrahead 17,000 lu 400 watts \$13.14	Roadway 3 15,311 lu 149 watts \$15.26
Large Flood 125,000 lu 1,000 watts	\$26.65	Cobrahead 48,000 lu 1,000 watts \$27.92	Roadway 4 28,557 lu 285 watts \$21.57
		Directional 17,000 lu 400 watts \$17.22	

*Rates as approved by the Florida Public Service Commission in Docket Nos. 20190038, 20200241, 20210015-EI, 20210002-EI, 20210007-EI, 20210092-EI, 20210170-EI and 20210001-EI.

COMPANY-OWNED UNITS (CONT.)	OS /II LED Cont.
Colonial Large 5,963 lu 72 watts	\$15.18
Colonial Small 4,339 lu 45 watts	\$14.26
Acorn A 8,704 lu 81 watts	\$29.97
Destin I 7,026 lu 99 watts	\$49.15
Flood Large 37,400 lu 297 watts	\$29.09
Flood Medium 28,700 lu 218 watts	\$24.57
Flood Small 18,600 lu 150 watts	\$20.78
ATB2 210 23,588 lu 208 watts	\$22.26
Destin 8,575 lu 77 watts	\$37.89
Destin Wildlife 1,958 lu 56 watts	\$43.51
AEL Roadway ATBS 3K 8,212 lu 76 watts	\$8.27
AEL Roadway ATBS 4K 8,653 lu 76 watts	\$8.27
Cree RSW Amber – XL 5,300 lu 144 watts	\$19.95
Cree RSW Amber – Large 3,715 lu 92 watts	\$14.84
EPTC 7,300 lu 65 watts	\$21.38
Cont American Elect 3K 3,358 lu 38 watts	\$9.84
Cont American Elect 4K 3,615 lu 38 watts	\$9.84
Acuity AEL ATB2 Gray 16,593 lu 133 watts	\$12.75
Holophane Granville (Black/Black) 3K 6,586 lu 51 watts	\$21.60
Cree XSPM 12,000 lu 95 watts	\$11.18

CUSTOMER-OWNED UNITS (RELAMPING AND BASE NON-FUEL ENERGY)	OS /II
Sodium Vapor 8,800 lu 100 watts	\$2.08
Sodium Vapor 16,000 lu 150 watts	\$2.97
Sodium Vapor 20,000 lu 200 watts	\$3.37
Sodium Vapor 25,000 lu 250 watts	\$4.03
Sodium Vapor 46,000 lu 400 watts	\$6.12
Sodium Vapor 125,000 lu 1,000 watts	\$13.37
Metal Halide 32,000 lu 400 watts	\$6.23
Metal Halide 100,000 lu 1,000 watts	\$15.70

Base Non-Fuel Energy (¢ per kWh)	3.273
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LED LIGHTING (LT-1)¹

Conversion Fee	\$1.87
Maintenance per Fixture (Company-Owned LED Fixture and Pole)	\$1.30
Maintenance per Fixture (Company Fixture on Customer Pole)	\$1.04
Standard Wood pole	\$5.50
Standard Concrete pole	\$7.52
Standard Fiberglass pole	\$8.89
Decorative Concrete pole	\$15.99
Facilities Charge	1.28%
Underground Conductors (¢ per foot)	4.498

Base Non-Fuel Energy (¢ per kWh)	3.273
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COMPANY-OWNED UNITS	Other Charges
13 ft. Decorative Concrete Pole	\$18.99
13 ft. Decorative High Gloss Concrete Pole	\$17.18
16 ft. Decorative Base Aluminum Pole with 6" Tenon	\$13.62
17 ft. Decorative Base Aluminum Pole	\$19.90
18 ft. (14 ft. Mounting Height) Aluminum Decorative York Pole	\$18.08
20 ft. (16 ft. Mounting Height) Aluminum Decorative Grand Pole	\$14.78
20 ft. Fiberglass Pole	\$7.05
20 ft. (16 ft. mounting Height) Aluminum, Round, Tapered Pole (Spun Tenon)	\$6.19
20 ft. (16 ft. mounting Height) Aluminum, Round, Tapered Pole (Welded Tenon)	\$21.09
25 ft. (20 ft. Mounting Height) Aluminum, Round, Tapered Pole	\$22.05
30 ft. Wood Pole	\$4.57
30 ft. Concrete Pole	\$9.55
30 ft. Fiberglass Pole with Concrete, Anchor-Based Pedestal	\$45.21
30 ft. (25 ft. Mounting Height) Aluminum, Round, Tapered Pole	\$24.44
30 ft. Aluminum Pole with Concrete Adjustable Base	\$22.34
35 ft. Concrete Pole	\$13.92
35 ft. Concrete Pole (Teton Top)	\$19.21
35 ft. Wood Pole	\$6.63
35 ft. (30 ft. mounting Height) Aluminum, Round, Tapered Pole	\$27.40
40 ft. Wood Pole	\$8.16
45 ft. Concrete Pole (Teton Top)	\$25.21
22 ft. Aluminum Pole	\$15.29
25 ft. Aluminum Pole	\$15.91
30 ft. Aluminum, Anchor-Based Pole with 8' Arm	\$39.79
30 ft. Aluminum, Anchor-Based Pole with 10' Arm	\$41.69
30 ft. Aluminum, Anchor-Based Pole with 12' Arm	\$38.60
35 ft. Aluminum, Anchor-Based Pole with 8' Arm	\$43.81
35 ft. Aluminum, Anchor-Based Pole with 10' Arm	\$43.28
35 ft. Aluminum, Anchor-Based Pole with 12' Arm	\$44.31
40 ft. Aluminum, Anchor-Based Pole with 8' Arm	\$45.34
40 ft. Aluminum, Anchor-Based Pole with 10' Arm	\$47.89
40 ft. Aluminum, Anchor-Based Pole with 12' Arm	\$49.45
16 ft. Aluminum, Decorative Pole	\$17.18
16 ft. Aluminum, Decorative Pole with Banner Arms	\$21.21
40 ft. Concrete Pole	\$33.20
45 ft. Wood Pole	\$8.14
50 ft. Wood Pole	\$9.74
18 ft. Aluminum, Round, Tapered Pole	\$7.86
14.5 ft. Concrete, Round, Tapered Pole	\$18.47
Single Arm Shoebox/Small Parking Lot Fixture	\$2.65
Double Arm Shoebox/Small Parking Lot Fixture	\$2.94
Triple Arm Shoebox/Small Parking Lot Fixture	\$3.98
Quadruple Arm Shoebox/Small Parking Lot Fixture	\$5.03
Tenon Top Adapter for 100,000 Lumen Large Parking Lot fixture	\$4.87
Optional 100 amp Relay	\$27.31
25 kVA transformer (non-coastal)	\$37.87
25 kVA transformer (coastal)	\$53.99
Additional Facilities	1.28%

¹ Catalog of available fixtures and the assigned billing tier for each can be viewed at www.FPL.com/partner/builders/lighting.html.

*Rates as approved by the Florida Public Service Commission in Docket Nos. 20190038, 20200241, 20210015-EI, 20210002-EI, 20210007-EI, 20210092-EI, 20210170-EI and 20210001-EI.

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 2:24 PM
To: 'nmpau80@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Natalie Westenberger
nmpau80@gmail.com

RE: FPSC Inquiry

Dear Ms. Westenberger:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at www.floridapsc.com. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 2:29 PM
To: 'nixgirlcasey@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Casey Bast
nixgirlcasey@gmail.com

RE: FPSC Inquiry 1388432C

Dear Ms. Bast:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 2:32 PM
To: 'sjm2visit@msn.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Susan Mills
sjm2visit@msn.com

RE: FPSC Inquiry 1388435C

Dear Ms. Mills:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 2:49 PM
To: 'mark4gators@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mark Smith
mark4gators@gmail.com

RE: FPSC Inquiry 1388443C

Dear Mr. Smith:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 2:57 PM
To: 'housetv1989@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jennifer Collins
housetv1989@gmail.com

RE: FPSC Inquiry 1388444C

Dear Ms. Collins:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 3:02 PM
To: 'sablesept9455@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Katherine Lindley
sablesept9455@gmail.com

RE: FPSC Inquiry 1388446C

Dear Ms. Lindley:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, January 28, 2022 3:13 PM
To: Ellen Plendl
Subject: FW: Josseam Alers NO TO FPL PRICE GOUGING

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jossy Jossy <jalers1983@gmail.com>
Sent: Friday, January 28, 2022 11:27 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Josseam Alers NO TO FPL PRICE GOUGING

Good morning Governor, I am emailing you because we have a serious situation going on in Northwest Florida. I live in Pensacola, Florida and just recently FPL has bought Gulf Power. We were told that an increase was going to happen once the new company took over of about \$7 to \$15, but it has not been \$7 to \$15 it have been an increase of hundreds of dollars. Some people bills have double some have triple.

Our household saw an increase of almost \$100 in our January bill. That is unacceptable. Everything is rising everything is getting out of control and on top of it in the electric company is going to take advantage of the people.

FPL is a monopoly system and it is price gouging its customers.

We voted for you to be a voice to us, and I absolutely love you as our Governor you have done an amazing job. I plead with you to please take a look at what is going on here and do something about it. These are your people, we are your people and we need you to help us ASAP. FPL is not right for Northwest Florida.

The community has come together as a group and we are looking into FPL. This company is not good, this company is not for the people, this company is for self only.

My husband is a veteran (United States Air Force) he served this great country. Let's have the country (its leaders) stand up for its service members for its people.

Pensacola is home of one of the NAS we have a lot of service members here a lot of disabled veterans. FPL is keeping Pensacola from continuing to moving forward. Don't let FPL stunt our growth.

Thank you so very much,
Josseam Alers
10926 Trellis Lane, Pensacola, FL 32526
205-830-0069

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Friday, January 28, 2022 3:16 PM
To: 'jalers1983@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Josseam Alers
jalers1983@gmail.com

RE: FPSC Inquiry 1388451C

Dear Mrs. Alers:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant
Florida Public Service Commission
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