

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:30 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; chirc@cox.net; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light; Consumer Inquiry - Florida Power & Light Company; FW You taught us how to divide n concor Now watch us Stand n Win...; FW We will fight Pfl; Consumer Inquiry - Florida Power & Light Company; FW FPL Complaint; FW FP&L Issues; FW FPL Power Company Price Gouging in Northwest Florida; FW FP&L ; FW FPL; FW Florida Power and Light rate increase.; FW FPL; Consumer Inquiry - Florida Power & Light Company; FW FPL price gouging!; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light; Consumer Inquiry - Florida Power & Light Company; FW FP&L; FW FPL; FW FPL took over Gulf Power gouging us; FW Florida Power and Light in Pensacola; FW FPL price gouging; FW FPL Outrageous Bills

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:29 AM
To: 'rbjgrimm2217@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Richard Grimm
rbjgrimm2217@gmail.com

RE: FPSC Inquiry 1388983C

Dear Mr. Grimm:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:27 AM
To: 'trtmelikealadi2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Lisa Mitchell
trtmelikealadi2@gmail.com

RE: FPSC Inquiry 1388982C

Dear Ms. Mitchell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:24 AM
To: 'chirc@cox.net'
Subject: chirc@cox.net

Mr. Robert Carrizales
chirc@cox.net

RE: FPSC Inquiry 1388980C

Dear Mr. Carrizales:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:21 AM
To: 'shinobicoby@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Coby Swesey
shinobicoby@gmail.com

RE: FPSC Inquiry 1388978C

Dear Mr. Swesey:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:19 AM
To: 'joseph.munoz095@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joseph Munoz
joseph.munoz095@gmail.com

RE: FPSC Inquiry 1388976C

Dear Mr. Munoz:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:15 AM
To: 'cknjk01@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Christina Kreider
cknjk01@yahoo.com

RE: FPSC Inquiry 1388975C

Dear Ms. Kreider:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:13 AM
To: 'tiptonjaime4@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jaime Tipton
tiptonjaime4@gmail.com

RE: FPSC Inquiry 1388974C

Dear Mr. Tipton:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:10 AM
To: 'blakecorley@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Blake Corley
blakecorley@gmail.com

RE: FPSC Inquiry 1388973C

Dear Mr. Corley:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:07 AM
To: 'tanya.zettek@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Tanya Zettek
tanya.zettek@gmail.com

RE: FPSC Inquiry 1388971C

Dear Ms. Zettek:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 11:04 AM
To: 'shanestanley1815@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Shane Stanley
shanestanley1815@gmail.com

RE: FPSC Inquiry 1388963E

Dear Mr. Stanley:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:55 AM
To: 'amatrix4999@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Adrienne Relstab
amatrix4999@gmail.com

RE: FPSC Inquiry 1388961C

Dear Ms. Relstab:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:53 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Richard G <rbjgrimm2217@gmail.com>
Sent: Wednesday, February 2, 2022 9:02 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Florida Power and Light has recently raised our electrical rates which were already high. The local news says this was approved by the state. The rates in northwest Florida are much higher than the rest of Florida. I just paid \$465.00 for my 1600 sq ft house, the highest by far in my 76 year lifetime. My previous bill, prior to the increase was \$215.00. This increase is outrageous especially for us retirees on fixed income.

I have always thought the best of you Governor Desantis, and have contributed to your funding in the past. I am very upset that the state of Florida has allowed this to happen. Many of us could lose our homes over this or suffer in cold and hot homes.

Please let me know what your office will do to stop this rip-off of the citizens in your state.

Thanks for your help,

Richard Grimm
2983 Creole Way,
Pensacola, FL
Phone 850-362-2636

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:52 AM
To: 'macko2000@live.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Matthew MacKenzie
macko2000@live.com

RE: FPSC Inquiry 1388959C

Dear Mr. MacKenzie:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:49 AM
To: Ellen Plendl
Subject: FW: You taught us how to divide n concor Now watch us Stand n Win...

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lisa Mitchell <trtmelikealadi2@gmail.com>
Sent: Tuesday, February 1, 2022 11:34 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: You taught us how to divide n concor Now watch us Stand n Win...

Governor Ron DeSantis why are You standing by and Allowing Floridians to be Financially RAPED n victimized? We are freezing in our own homes in Fear of the Outrageous FPL Shenanigans!! You sit in your warm mansion why don't you try going without heat like we Floridians are doing?

Not to mention your Allowing homeowners insurance companies to jump so high we are being faced with losing our homes. My insurance was just under \$1k in 2020 my mortgage payment was \$502 a month... As of today my insurance is right at \$3k n has pushed my mortgage payment to \$1003. I only get \$1011 with my SSD. I've worked hard to be a homeowner n for 16 yrs... Now I'm facing losing it all n homeless. I have far too many health issues to try n start over again. You Mr. DeSantis, have All Floridians looking to you as our governor!! I have supported your shenanigans but your lack of concern for us Floridians has now pushed Beyond reality!! I can no longer Support you as a Governor or Any elected official!! You should be ashamed of yourself for not showing Floridians you got our backs! You don't deserve to be a Governor when your allowing families to Freeze in our own homes n causing us to lose our homes for the high cost in insurance. 😡 I say Class action suit against you, the Insurance n utility commission!!!

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:47 AM
To: Ellen Plendl
Subject: FW: We will fight Pfl

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bradley Stock <bradleyestock@gmail.com>
Sent: Tuesday, February 1, 2022 9:53 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: We will fight Pfl

Dear Ron,

We know you are involved with FPL Ceo and you made trips to Israel and other places. You are gouging the Florida residents using FPL with high utility Electric bills. We ask you to please get the bills lowered below rates! If you do not help us the people will grow to fight this! Elections do come around.

Regards

Brad Stock

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:47 AM
To: 'bradleyestock@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Brad Stock
bradleyestock@gmail.com:

RE: FPSC Inquiry 1388958c

Dear Mr. Stock:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:46 AM
To: Ellen Plendl
Subject: FW: FPL Complaint

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Robert Carrizales <chirc@cox.net>
Sent: Tuesday, February 1, 2022 8:12 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Complaint

Gov Desantis,

I am writing to you for my son who has recently received a \$600+ electric bill from FPL. He has averaged \$160 a month since he bought his house and now with FPL his bill has quadrupled the last month. He has contacted FPL, but just gets the run-around and no resolution to his problem.

What recourse does he have with this problem? He will not be able to afford his electric bill for much longer and needs help.

Thank You,

Rob Carrizales

850-582-4982

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:46 AM
To: Ellen Plendl
Subject: FW: FP&L Issues

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: coby swesey <shinobicoby@gmail.com>
Sent: Tuesday, February 1, 2022 6:31 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L Issues

Something is not right with this new company that took over Gulf Power, and it warrants further investigation! My partner and I have a small apartment in Pensacola FL, and never have we had a power bill go over \$180 and now our next months bill is quoted to be almost double. This is a problem that is plaguing hundreds of people in Northwest Florida, and there have been several groups created to try and better understand this, and the general consensus is "this is robbery" this truly feels unreal, and soon hundreds of people will lose their power because they simply cannot afford it. Please address this issue ASAP

- Coby Swesey

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:45 AM
To: Ellen Plendl
Subject: FW: FPL Power Company Price Gouging in Northwest Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Joseph Munoz <joseph.munoz095@gmail.com>
Sent: Tuesday, February 1, 2022 5:21 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Power Company Price Gouging in Northwest Florida

Good afternoon, Gov. Desantis,

My name is Joseph Munoz and I hope this email finds you and your family well. I hope you'll have time to read this email and to hear our concerns and struggles right now here in Northwest Florida. I reside in Panama City and after our former power company, Gulf Power merged with Florida Power and Lights, many of us from here in Bay County and even as far as Pensacola have had our power bills increased astronomically, doubled, tripled or even worse for others. I have seen others share their bills from a normal \$200 up to a terrifying \$600.

The worst yet seen have been past \$1,400. People here cannot afford these kind of power bills and winter has yet to ease itself. We're talking about low income families, elderly, families with newborns and people who are special needs who have to struggle between trying to keep the lights on and stay warm or try to keep food on the table. My family alone have had our power bill doubled from \$236 to \$404 for January and then expected to pay over \$600 next month. I don't understand how this foul company expects us to handle and pay this for we fear they may try to cut our lights off like they have done to many others. This leaves my family stressed night after night trying to figure out how to manage this and FPL refuses to give us an explanation. These are human beings we're talking about and FPL have begun to cut power to many of these families as well. This is price gouging at its finest, thievery and I'm afraid that it's only going to get worse as this year goes by if this company continues its foul practices. Can you imagine how terrible things would be when summer arrives?

Gov. Desantis, not just my family and I but all of Northwest Florida beseech you in aiding us in this crisis and halt FPL's malpractices and possibly even punish them for this. Please, Gov. Desantis, these citizens of Florida need your help. Not just for my sake, but my grandparents who live by themselves, for the families of Florida's sake, for all of us.

I do hope to hear back from you soon, Gov. Desantis. Please aid us.

Best Regards,

Joseph Munoz

1115 Moss Drive, Panama City, Fl, 32404
(850)890-8232

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:45 AM
To: Ellen Plendl
Subject: FW: FP&L

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Christina Kreider <cknj01@yahoo.com>
Sent: Tuesday, February 1, 2022 2:18 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L

What is going on with the insane rates that we are being charged with FP&L? How can anyone afford to have their power on? What about elderly or single parents that are already busting their tails to pay their bills? Just because elected officials or some big business man can pay their bills, doesn't mean the little guys have to struggle! This needs fixing, and now.

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:44 AM
To: Ellen Plendl
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jaime Tipton <tiptonjaime4@gmail.com>
Sent: Tuesday, February 1, 2022 12:54 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Honorable Governor Desantis,

I'm emailing you on with concerns to the outstanding increase in our areas electric bills in Northwest Fl after FPL acquired Gulf Power.

It was understood that an increase of \$12-\$15 dollars was to be added to each months average bill. However most are seeing an increase of double or more. This in my eyes is unacceptable. I've read of single parents being concerned for paying the bill and buying groceries. Then contacting the company to be told that no a payment plan can't happen.
Elders with the heat set to 59 in order to pay the bill.

We've actually turned the breaker off to our stove, dryer and washing machine with a heat setting of 62 and yet our bill is still projected to double what it's been in the past, How is this legal?

I understand they're large contributors to your campaign but I certainly hope you take a stand for the people on this matter.

Best regards,
Jaime Tipton
850-496-9601

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:43 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light rate increase.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Blake Corley <blakecorley@gmail.com>
Sent: Tuesday, February 1, 2022 12:21 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light rate increase.

Governor DeSantis:

Can you please look into the rate hike Florida Power and Light just implemented for former Gulf Power customers. Since the merger has taken place my bill went up around 40% when we were promised that the average rate increase would be only around \$15. There are many that are in much worse shape than me though. I know of people who have had their bills increase 2x and 3x in just one month. Citizens cannot afford light bills that are 500-1000 dollars and FPL is cutting people's power off for non payment. The amount we are paying is higher than anywhere in the state and is unsustainable.

I ask that you issue an executive order to freeze the rate increase and go back to the old Gulf Power rates until a thorough investigation can be completed as to why the power rates went up so high. I think the public services commission were misled during their hearings and ultimately approved the increases under false pretenses. The requested increase do not seem to match with what the public was told they would be. Thank you for your time and all you do for our state.

-Blake Corley
Panama City Beach, FL.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:42 AM
To: Ellen Plendl
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Tanya Zettek <tanya.zettek@gmail.com>
Sent: Tuesday, February 1, 2022 9:59 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Governor Desantis,
We need your intervention here in Northwest Florida in regard to the excessive increase in the electric bill from FPL. These fees are excessive and irresponsible. The average family will not be able to handle these huge increases. We are calling on you to take emergency measures and step in and bring these rates down. I have a neighbor who moved from out of state and she said the same thing happened in Connecticut and the governor had to step in and rein in the power company on their rates.
Please act now.

Thank you

Santa Rosa County
Milton, FL 32583



Virus-free. www.avg.com

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:43 AM
To: 'thomas.english@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas English
thomas.english@aol.com

RE: FPSC Inquiry 1388955C

Dear Mr. English:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:41 AM
To: Ellen Plendl
Subject: FW: FPL price gouging!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: 3SQUARE <shanestanley1815@gmail.com>
Sent: Monday, January 31, 2022 5:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL price gouging!

Please help! We are not going to be able to keep up with our FPL rate increases! We just had our highest energy bill of our lives and we are projected to be at \$583 for next month! We have never had a bill above \$230 in our life and just passed \$354 in a short billing cycle. Please do something, FPL is price gouging!

Shane Stanley

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:39 AM
To: 'marygolfknut1@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Reuben Menefee
marygolfknut1@yahoo.com

RE: FPSC Inquiry 1388952C

Dear Mr. & Mrs. Menefee:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:36 AM
To: 'mfk2019a@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

mkra
mfk2019a@gmail.com

RE: FPSC Inquiry 1388950C

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:32 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Adrienne Relstab <amatrix4999@gmail.com>
Sent: Monday, January 31, 2022 5:12 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Hi good afternoon,

I am currently a resident of Northwest Florida and have lived in this area since 2013. I have never written a state representative or elected official before and honestly have never really paid attention to what decisions our representatives make. Stupid on my part but I'm content to be a mom of a travel ball softball player and live in my own little bubble. Unfortunately, as I'm sure your office is aware, Florida Power and Light recently took over from Gulf Power and a request to increase fees for this area was submitted and approved. I fully understand that many studies were completed prior to the approval and I believe that due diligence was done before a vote of yes happened; however, I can not under any circumstance believe that had a study indicated that people's electricity bills were going to be double and in some cases triple what they are currently paying this would have been approved. Especially in a lower income area like ours. Either someone made a mistake with the information provided and the studies were faulty or the information provided by Florida Power and Light (FPL) was inaccurate. It is also possible that FPL is currently experiencing technological issues with the turn over and the amounts that people are being charged is not accurate. It is apparent, based on the responses by FPL, that they are not going to do any type of self regulation other than to tell customers to not use their heater during cold days. So the responsibility falls onto our elected officials to step in and create some type of emergency stop until these bills can be figured out. I realize there are many moving pieces in running a state but it is important that you are made aware of what multiple citizens in this area are experiencing. I am blessed that we are already on a budget billing program and our bill has not changed drastically but I can not be silent when my fellow neighbors, coworkers, and friends are affected so negatively by this change. Thank you for your time.

Adrienne Relstab
850-530-2326

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 2, 2022 10:32 AM
To: 'natedrew91@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Nathan Graham
natedrew91@gmail.com

RE: FPSC Inquiry

Dear Mr. Graham:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:31 AM
To: Ellen Plendl
Subject: FW: FP&L

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Matthew MacKenzie <macko2000@live.com>
Sent: Monday, January 31, 2022 8:28 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L

Gov DeSantis

When I first moved to Florida in 2015, my electricity bills during the winter months were between \$140 - \$170 and roughly \$240 - \$260 July - Sept. Since FP&L has taken over my January bill has sky rocketed to \$262 with projections for next months bill being \$274. This is unacceptable. The penalties for going over 1000kw is unacceptable, as a Father of 4, one special needs it is quite literally impossible to keep beneath 1000kws between all the laundry, showers, meals, and time using lights and laptops to accomplish school work. Something must be done. Typically the more you buy (bulk purchasing) rates go down. This is the opposite with FP&L. Electric companies should be not for profit agencies, as it is a basic necessity for the people to live their lives. Base charges, franchise charges, multiple taxes etc. I'm sorry but that level of taxation is theft. We the People should only be charged for the fuel, electricity, and cost to provide the energy itself. Nothing more. I strongly implore you to take action against this company who is going to gouge people out of their homes.

Thank you for your time

Matthew MacKenzie
1458 Joseph Circle
Gulf Breeze FL 32563.

Sent via the Samsung Galaxy S9, an AT&T 5G Evolution capable smartphone

Get [Outlook for Android](#)

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:28 AM
To: Ellen Plendl
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor-----Original Message-----
From: mkra <mfk2019a@gmail.com>
Sent: Sunday, January 30, 2022 11:09 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

FPL appears to be doing the same thing Martin Shkeli did when he got a monopoly on his drug. FPL says they need the money for infrastructure, however, they have been reporting profits of over 700 million. With those kinds of profits how does these ridiculous electric charges now being levied against Florida citizens equate? They could not do it before they merged with Gulf Power, so they waited until after so the monopoly would be effective. Many of us are on social security and social security don't give us increases to pay these outrageous costs so please explain to me how a person is suppose to live?

These offensive increases are having devastating effects on Florida citizens and as the Governor of the state of florida one would think you would be very concerned about this.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:27 AM
To: Ellen Plendl
Subject: FW: FPL took over Gulf Power gouging us?

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bradley Stock <bradleyestock@gmail.com>
Sent: Saturday, January 29, 2022 7:59 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL took over Gulf Power gouging us?

Dear Ron,

FPL took over Gulf Power electric I am a resident they are overcharging us for electric wanting us to go solar, I would go solar but they will not pay us cash for our electric, they want to raise our bill 30%

Please help us and lower the rate of electric.

Brad Stock

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:26 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light in Pensacola

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Thomas English <thomas.english@aol.com>
Sent: Saturday, January 29, 2022 6:15 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light in Pensacola

Governor,

I am wxprememly proud of how you have handled his Covid crisis in Florida. You have fought back against the media and I'm a proud republican who lives in Pensacola.

However, our electricity rate has doubled due to the the rate increase that was voted in by the very appointees you selected. It's absurd people are having to pick between heat and food. If this continues I cannot in good faith vote for you for governor or any other position you run for. Florida Power and Light donated to your campaign and now you allow them to request this increase. That is the very definition of being bought out and in my eyes corrupt. You will not get a vote from me in the primary or general election unless this is fixed.

Thomas English
Pensacola, FL Resident

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:21 AM
To: Ellen Plendl
Subject: FW: FPL price gouging
Attachments: Screenshot_20220124-215606_FPL.jpg; Screenshot_20220124-215611_FPL.jpg

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Nathan G <natedrew91@gmail.com>
Sent: Saturday, January 29, 2022 11:01 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL price gouging

Dear Governor DeSantis,

I am writing to you with regards to a personal hardship me and my fellow floridians are currently being forced to deal with. Today, 20220124, I received my monthly electric bill. I am grateful I was sitting down because I almost had a heart attack. My bill had doubled. I am an active duty Marine E-5 with 4 dependents, I live by a very strict budget and an electric bill, up by 48%, is not in that budget. I called FPL to inquire why my bill is so high and the response I received is this; I used more electricity last month, during the coldest month so far, therefore the bill is higher also gas prices have increased so all prices have increased. They proceeded to tell me that for the first thousand kWH used i was charged the going rate, the next thousand used is charged double, and the third thousand used is charged triple. this month I used 1400 kWH. I was virtually charged for 1800 kWH because of the price increase. I was not prepared for such a spike nor can I afford such a price increase. I am not alone; the majority of the area covered by gulf breeze power, now FPL northwest Florida, is full of fixed income retirees, retired military and active duty. The justification given by the power company is they need to update the infrastructure therefore the consumer will be paying a higher bill till 2025, with the hope that it will be lower at the end of it all. basically the power company has a monopoly here in FL. Consumers only can use FPL, and have to pay their price or not have power. This is wrong, immoral and unjust. I am requesting your office perform an investigation and provide justice and fairness for those affected but this price gouging. attached is my power bill. noting the price increase from December 2021 to January 2022. I am angry, frustrated and feel helpless in this situation. Please address this issue.



Virus-free. www.avg.com

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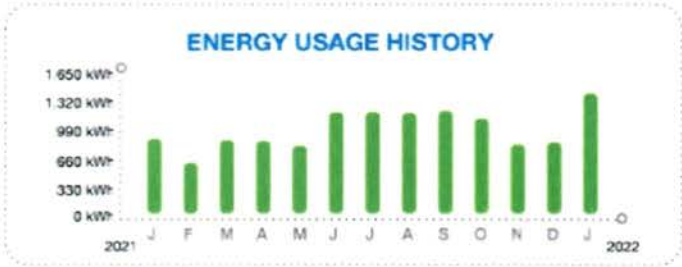
Statement Date: Jan 20, 2022
 Account Number: 21090-94967
 Service Address:
 6831 SAUFLEY PINES RD
 PENSACOLA, FL 32526-3710

Hello Nathan A Graham,
 Here's what you owe for this billing period.

CURRENT BILL

\$248.48
 TOTAL AMOUNT YOU OWE

Feb 10, 2022
 NEW CHARGES DUE BY



BILL SUMMARY

Amount of your last bill	133.17
Payment(s) received - thank you	-133.17
Balance before new charges	0.00
Total new charges	248.48
Total amount due	\$248.48

(See reverse for billing details)

Visit FPL.com/PayBill for ways to pay

The Public Service Commission unanimously approved FPL's four-year rate agreement, which begins this month, to support investments in cleaner and more reliable energy. Visit FPL.com/Answers.

KEEP IN MIND

Payments received after February 10, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.50% of your past due balance will apply. Your account may also be billed a deposit adjustment.
Important Notice: Please use this as your deposit receipt for proof of payment on **December 31, 2021** for **\$275.00**.

Customer Service: 800-225-5797
 To Report Power Outages: 800-468-8243
 Hearing/Speech Impaired: 711 (Relay Service)



/ 150022 2109094967 017140000000000000000024848

Make check payable to FPL NW FL
 in U.S. funds and mail along with
 this coupon to:

NATHAN A GRAHAM
 6831 SAUFLEY PINES RD
 PENSACOLA FL 32526-3710

FPL NORTHWEST FL
 P.O. BOX 29090
 MIAMI FL 33102-9090

21090-94967	\$248.48	Feb 10, 2022	\$
ACCOUNT NUMBER	TOTAL AMOUNT OWED	NEW CHARGES DUE BY	AMOUNT ENCLOSED



Customer Name: Nathan A Graham
 Account Number: 21090-94967

NATHAN A GRAHAM
6831 SAUFLEY PINES RD
PENSACOLA FL 32526-3710

FPL NORTHWEST FL
P.O. BOX 29090
MIAMI FL 33102-9090

21090-94967

\$248.48

Feb 10, 2022

\$

ACCOUNT NUMBER

TOTAL AMOUNT OWED

NEW CHARGES DUE BY

AMOUNT ENCLOSED



Customer Name:
Nathan A Graham

Account Number:
21090-94967

FPL.com Page 2

E001

BILL DETAILS

Amount of your last bill	133.17
Payment(s) received - thank you	-133.17
Balance before new charges	\$0.00

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge	8.99
Energy charge	166.03
Fuel charge	57.08
Electric service charges	\$232.10
Gross rec. tax/Regulatory fee	6.12
Franchise charge	10.26
Taxes and charges	\$16.38
Total new charges	\$248.48
Total amount you owe	\$248.48

METER SUMMARY

Meter reading - Meter 7001763. Next meter reading Feb 18, 2022

Usage type	Current	-	Previous	= Usage
kWh	34142		32647	1495

ENERGY USE COMPARISON

	This Month	Last Month	Last Year
Service to	Jan 20, 2022	Dec 18, 2021	Jan 20, 2021
kWh used	1495	890	934
Service days	33	30	33
kWh/day	45	30	28
Amount	\$248.48	\$133.17	\$141.51

KEEP IN MIND

The non-fuel energy charge is \$0.10775 per kWh used during the billing period up to 1,000 kWh and \$0.11775 per kWh for usage above 1,000 kWh. The fuel charge is \$0.03487 per kWh used up to 1,000 kWh and \$0.04487 per kWh for usage above 1,000 kWh.

Florida's Energy Future

Our unanimously approved rate plan for 2022-2025 invests in Northwest Florida's energy future.

[FPL.com/Answers](https://www.fpl.com/Answers)

Welcome to FPL

See the top 10 changes you can expect as an FPL customer, plus important information and FAQs.

[FPL.com/Together](https://www.fpl.com/Together)

We are here to help

Many factors can affect your bill, including cold weather. If you are experiencing hardship and need help with your bill, resources are available.

[FPL.com/Help](https://www.fpl.com/Help)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 2, 2022 10:20 AM
To: Ellen Plendl
Subject: FW: FPL Outrageous Bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Mary Menefee <marygolfknut1@yahoo.com>
Sent: Saturday, January 29, 2022 8:36 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Outrageous Bills

Please help us Governor DeSantis. Since FPL bought out Gulf Power our bills have double or tripled for the same usage we paid a year ago. We cannot pay these high outrageous bills. We're on a fixed income, dialysis and oxygen and if my power is turned off there will be dire consequences.

Thank you in advance for fighting for the people you govern. We love and appreciate you! Thank you for standing up for the whole state of Florida.

Mary & Reuben Menefee
3386 Lodging Circle 4-D
Pace, Florida 32571
Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.