

Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 4:26 PM
To: Ellen Plendl
Subject: FW: Florida Power & Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: cmvuyovich <cherish.vuyovich@gmail.com>
Sent: Thursday, February 3, 2022 3:46 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power & Light

Governor DeSantis,

I am emailing you today in regards to Florida Power & Light and their ridiculous rate increase. I'm not one who is a complainer or gets upset because of a tax increase, because I understand we live in this weird time of pandemic craziness, inflation and job instability. But this rate increase that FPL has implemented is criminal.

I couldn't be prouder of the state of Florida and love having you as our governor. So I hope that this email isn't pointless, that this is read and considered. That something can be done. Because people are being robbed. They are being sent bills 2-3 times their normal billing. And it's causing people in our area to consider leaving our state. People who have lived in my community for their entire lives. This past week, on my local community Facebook page, people are resorting to living in freezing apartments and homes, TVs unplugged and using oil lamps, just so they can afford an astronomical bill. Is that not insane? To deprive yourself of the comforts of warmth and entertainment in your own home, just so you don't go broke? People are terrified of this summer, because they have no idea how they will survive. People who are prone to heat stroke are literally considering leaving the state this summer, to find some way to make ends meet out of Florida, for their health. Today, people were talking about how they can hang dry clothes, how to make cheap air conditioners from everyday items and where to buy generators that use gas so that they can keep their refrigerators running. This. Is. Insane. This, is criminal. This should be illegal. And whoever approved this should be standing in front of a jury.

I just received my bill, almost \$300. I have solar panels. Albeit I'm a few short than what I needed. But I invested in solar a couple years ago because I understood that our electric companies are selfish, greedy companies who would one day try anything they could to continually raise electric rates on the people. And boy, did they ever. My normal bill in the winter is less than \$100. So, I too, am very concerned about the \$600-\$700 electric bill that will be awaiting me come this June. I also have been following how FPL is trying to block net metering and to impose fees on homeowners with solar. Please, for the love of God, I need to know that no one is going to punish citizens for investing in clean energy, in an attempt to make life affordable when they're older and living on a budget, I need to know that these people are not going to be thrown to the wolves. I am one of those people. The fact that a corporation who is upset that they can't

squeeze every penny from every single Floridian disgusts me on so many levels. Right now, we want another option. We do not want FPL. We want another electric company to be able to offer service. Or we want FPL to be forced to reduce these rates. But this, what people are experiencing right now, is very real. Is very disturbing. And should be stopped. The entire state of Florida is going to be held to this. Please, do not let this continue. Step in and tell the people of this state that you will not allow for them to live like someone in a 3rd world country in their own homes because FPL is holding them hostage for unaffordable bills. I know you love this state, and that you care for our people. This will be something Floridians will hold you accountable for if this continues. They will be angry and broke, just when they are also dealing with the inflation of this economy. We can't take much more. Please step in and help.

Sincerely,

Cherish Vuyovich

--

Cherish Vuyovich

MAG Aerospace

Office Mgr./AFSO/Notary

O: 850.226.4455 EXT: 101 | C: 850.503.9995

634 Anchors Street NW, Fort Walton Beach, FL 32548

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jacob Veaghn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 4:25 PM
To: Ellen Plendl
Subject: FW: FPL Light Company

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Mary Christine Hall <chall43815@aol.com>
Sent: Thursday, February 3, 2022 3:56 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Light Company

Please help we the people CAN NOT afford how much they are raising our light bills, but we have no other light company to turn to. This is the only one in our area.

We appreciate all you have done for us in Florida, but we can't afford what they are doing to us. We can see them getting a raise but why do they have to go up and up on our bills.

People are sitting in the cold afraid to turn on heaters. A bus driver came on facebook today and said a little child getting on his bus told him they turned our lights off. Really, they can help all the people coming into our country, but not us I don't understand. Please help!

Thank you
Mary Christine Hall
4254 Eighth Avenue
Fax: 850-995-1847
Cell: 850-393-7876
Chall43815@aol.com

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jacob Veaghn

From: Mail Delivery System <MAILER-DAEMON@LOCALHOST>
To: outlook_712ACA91D08FF64D@outlook.com
Sent: Thursday, February 3, 2022 4:10 PM
Subject: Undeliverable: Consumer Inquiry - Florida Power & Light Company

Delivery has failed to these recipients or groups:

outlook_712ACA91D08FF64D@outlook.com

A communication failure occurred during the delivery of this message. Please try resending the message later. If the problem continues, contact your helpdesk.

The following organization rejected your message: outlook-com.olc.protection.outlook.com.

Diagnostic information for administrators:

Generating server: mail3.psc.state.fl.us

outlook_712ACA91D08FF64D@outlook.com
outlook-com.olc.protection.outlook.com # <outlook-com.olc.protection.outlook.com #5.5.0 smtp; 550 5.5.0 Requested action not taken: mailbox unavailable (S2017062302).> #SMTP#

Original message headers:

Return-Path: <EPlendl@PSC.STATE.FL.US>
X-ASG-Debug-ID: 1643922566-1451e36f241efd80001-zZKhQM
Received: from EXC-2010-CH.psc.state.fl.us (EXC-2010-CH.psc.state.fl.us [164.51.109.62]) by mail3.psc.state.fl.us with ESMTP id hVaGujUgHsIYlb4U for <outlook_712ACA91D08FF64D@outlook.com>; Thu, 03 Feb 2022 16:09:26 -0500 (EST)
X-Barracuda-Envelope-From: EPlendl@PSC.STATE.FL.US
X-Barracuda-Effective-Source-IP: EXC-2010-CH.psc.state.fl.us[164.51.109.62]
X-Barracuda-Apparent-Source-IP: 164.51.109.62
X-Barracuda-OUTBOUND: Yes
Received: from EXC-2010-MB.psc.state.fl.us ([2002:a433:6d3d::a433:6d3d]) by EXC-2010-CH.psc.state.fl.us ([2002:a433:6d3e::a433:6d3e]) with mapi id 14.03.0513.000; Thu, 3 Feb 2022 16:09:24 -0500
From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
To: "'outlook_712ACA91D08FF64D@outlook.com'" <outlook_712ACA91D08FF64D@outlook.com>
Subject: Consumer Inquiry - Florida Power & Light Company
Thread-Topic: Consumer Inquiry - Florida Power & Light Company
X-ASG-Orig-Subj: Consumer Inquiry - Florida Power & Light Company
Thread-Index: AdgZQlAGZaNOELh1RvaCVBa0fXGgag==
Date: Thu, 3 Feb 2022 21:09:24 +0000
Message-ID: <14109132DF031F47AD03AA8D03CC46001D6AA6BD@EXC-2010-MB.psc.state.fl.us>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:

X-MS-TNEF-Correlator:
 x-ninja-pim: Scanned by Ninja
 x-ninja-attachmentfiltering: (no action)
 x-originating-ip: [164.51.109.16]
 Content-Type: text/plain; charset="us-ascii"
 Content-Transfer-Encoding: quoted-printable
 MIME-Version: 1.0
 X-Barracuda-Connect: EXC-2010-CH.psc.state.fl.us [164.51.109.62]
 X-Barracuda-Start-Time: 1643922566
 X-Barracuda-URL: https://164.51.109.50:443/cgi=mod/mark.cgi
 X-Barracuda-Orig-Rept: outlook_712ACA91D08FF640@outlook.com
 X-Virus-Scanned: by bsmtpd at psc.state.fl.us
 X-Barracuda-Scan-Msg-Size: 4199
 X-Barracuda-BRTS-Status: 1
 X-Barracuda-Spam-Score: 0.00
 X-Barracuda-Spam-Status: No, SCORE=0.00 using global scores of TAG_LEVEL=1000.0
 QUARANTINE_LEVEL=1000.0 KILL_LEVEL=8.5 tests=
 X-Barracuda-Spam-Report: Code version 3.2, rules version 3.2.3.95778

Rule breakdown below

pts	rule name	description
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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:28 PM
To: Ellen Plendl
Subject: FW: Bitcoin and FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: david pelletier <de27@bellsouth.net>
Sent: Sunday, January 30, 2022 11:05 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Bitcoin and FPL

Ron,

I would like you to take the lead in making Bitcoin leangle tender in Florida. A few other states are doing the same. Also can you please reinstate Gulf power back in at North West Florida, the current FPL are killing us with the tremendous High power bills. They are pushing the solar Panels down our throat and people just don't want them attached to their roofs. Please do something..

V/R
Dave Pelletier
3404 Nighthawk Lane
Pensacola Fl. 32506
(850) 619-7084

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jacob Veaughn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:28 PM
To: Ellen Plendl
Subject: FW: Pensacola Florida spike in bill from FPL..

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: jennifer martelli <jenmartelli@outlook.com>
Sent: Tuesday, February 1, 2022 1:25 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Pensacola Florida spike in bill from FPL..

Dear Governor Desantis,

I am a resident of Pensacola Florida and live in the city limits. I'm also a registered Republican and voted for you and will again. I think you have done a spectacular job in Florida with everything. On January the 4th FPL took over Gulf Power and the rates changed drastically. A power bill that was once \$300.00 is now \$600-750+. There are people with bills of \$1500.00 and its not even the end of the billing period. I believe it is called unlawful price gouging. I don't see how an average working person can afford this. They have already cut people off that were behind on their bill and will not make payment arrangements as our previous power company did. They even cut people off on the coldest days with freezing temperatures that night. I know this is something you voted on previously. This is not sustainable for an average person, like myself. I have a son that has a learning disability and he is such a good kid, I sure don't know how to explain to him that we just can't afford to have our lights on soon. There are so many other people here in much worse financial shape than I am. I am asking you to please re-visit what you voted on here to help this matter. Also there are a lot of people that are taking pictures of the digital meters and tracking the usage and it's not the same as what they are showing online in their app. They are pre-setting or just averaging up the numbers. Please help us. I am one of many.

Sincerely,
Jennifer Martelli
8503562443

Sent from Mail for Windows

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Jacob Veaghn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:27 PM
To: Ellen Plendl
Subject: FW: Electric bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Peggy Smith <panns55@yahoo.com>
Sent: Tuesday, February 1, 2022 12:20 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric bill

Governor Desantis just received my bill and it went up 225.00 How are people who have a fixed income pay a 511.00 bill I have lived here for 25 yrs and my bill has never that high even in August. Florida Power Lights bought out Gulf Power and we the consumer has to pay the price. Along with high gas and food prices we are doomed. Everyone in my area is upset. Can you please look into this company. Be very much appreciated I live in the panhandle 3 hrs from you Thank you Peggy Smith
850 313 1806

Sent from my iPhone

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:27 PM
To: Ellen Plendl
Subject: FW: FL power bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Marcia Lee <mlee6480@icloud.com>
Sent: Sunday, January 30, 2022 1:51 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FL power bill

Good afternoon Governor DeSantis,

I am writing this email in concern with recent changes in everyone's electric bill including my own. My electric bill went from \$250.00 to \$466.00 and now only six days into the next billing cycle my bill is already \$166.00 and the estimated bill is \$701.00. I know there is zero tolerance on price gouging here in our beautiful state of Florida. You have visited our small wonderful community of Niceville and Valparaiso and also have attended a few football games. As you know most of our community are active duty or retired military and the others like myself and my husband have a trade to make it here in this area in order to survive. My husband is a licensed optician and I work in the healthcare industry. We have raised our children in this area one is a firefighter/EMT, one is a vet tech and the other will be attending the police academy in August. It truly saddens me to see these outrageous prices and to see this company get away with this. I truly hope something can be done for everyone's sake. I really don't see people being able to afford these prices for an extended period of time. If it continues we will have a lot more people homeless and on the streets because of the prices. Please if there is anything you can do it would greatly appreciated.

Sincerely,

Marcia Lee

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:26 PM
To: Ellen Plendl
Subject: FW: Price gouging of FPL (formerly Gulf Power)

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Kelly4932 <kelly4932@yahoo.com>
Sent: Monday, January 31, 2022 6:37 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Price gouging of FPL (formerly Gulf Power)

Dear Governor Desantis:

I am writing this to you on behalf of my daughter Kimberly Kaufke, a resident of Pensacola.

A quick note on her. She is a 38-year old widow with a 5-year old son and a 3-year old daughter. Her husband passed away unexpectedly on December 18, 2020 from a seizure. Up to that point, there was no indication he had any health issues. Early that morning, he went to the Sacred Heart emergency room and was later released. Later that day, my daughter found her husband on the floor of their bedroom unresponsive. He was pronounced dead at Sacred Heart.

She is unable to work, and the only income she is receiving is Social Security widow benefits, and Social Security benefits for each of my grandchildren. Her monthly income is approximately \$1,850 per month.

I don't know her exact history regarding her electric bills, but I do know two months ago it was around \$190. Last month, her electric bill increased to \$270 for that month. She just received her electric bill and it is over \$500. From what I am hearing from the Facebook page FPL (formerly Gulf Power), many Pensacola residents are having the same issues. There are accusations of elected officials who have stock in this new power venture, and even discussion that this increase is aimed at lower income families.

My other daughter also lives in Pensacola, her bill was about \$150 more than the previous month. Her ex-boyfriend's bill was \$100 more, and his mother's bill increased \$150 more than the previous month.

My daughter has had a year from hell, and it breaks my heart seeing her go through this. I am a 20-year retired Navy Chief Petty Officer and I am on a fixed income. I help as much as I can but there needs to be an investigation on what is happening with FPL.

I am requesting that your office investigate this matter for all those who have been affected by the price gouging by FPL.

Sincerely,

Mr. Kelly Knowland
United States Navy, ret.

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:23 PM
To: Ellen Plendl
Subject: FW: ELECTRIC BILL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Allen Griffin <outlook_712ACA91D08FF64D@outlook.com>
Sent: Friday, January 28, 2022 9:07 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: ELECTRIC BILL

To whom it may concern:

This letter is being sent to all of my local, state, and national representatives. I live at 315 Tonawanda Drive, Pensacola, FL.

I am writing because of my recent electric bill. This area has recently been switched from Gulf Power to FPL electric company and rates in this area have drastically increased. My bill has gone from \$300.00 to \$714.00 and by the web site on tract next month to go to \$1000.00. In the 10 years that I have lived in this house the largest bill I have had was \$400.00 and that was when we had nightly temps in the 20's for week. On this bill for \$714 we only had one night below freezing.

I live on disability check and receive only \$1300.00 a month. How am I suppose to survive the winter on this. I don't understand how FPL was able to do the people in this area. I know that all of you know someone and more of the people you represent who this has happened to. This is an outrage people will not to be able to pay and get electric get turned off. More people will become homeless because they can't pay their bills.

Please if there is anything that any of you can so please HELP the people who you represent. We are at your mercy for some sort of relieve.

Sincerely,

Allen Griffin

Sent from Mail for Windows

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Jacob Veauhn

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 3, 2022 2:23 PM
To: Ellen Plendl
Subject: FW: New power bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: leesway3 <leesway3@att.net>
Sent: Thursday, January 27, 2022 6:41 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: New power bill

Is there anyway you can back Florida Light and Power down. We here in the panhandle can , especially retired people, can not afford DOUBLE POWER BILLS and this will go own for 4 years. Makes it hard to get rx and food and now gas is going up again. So people like me living on SS and still have mortgage payment are really hurting. We feel trapped by the BIG MONOPOLY. Any help would be grateful.

Sent from my Verizon, Samsung Galaxy smartphone

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Jacob Veaughn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:42 PM
To: 'cherish.vuyovich@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Cherish Vuyovich
cherish.vuyovich@gmail.com

RE: FPSC Inquiry 1389190C

Dear Ms. Vuyovich:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:38 PM
To: 'chall43815@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Mary Christine Hall
chall43815@aol.com

RE: FPSC Inquiry 1389189C

Dear Ms. Hall:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:35 PM
To: 'de27@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Pelletier
de27@bellsouth.net

RE: FPSC Inquiry 1389186C

Dear Mr. Pelletier:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaughn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:23 PM
To: 'jenmartelli@outlook.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jennifer Martelli
jenmartelli@outlook.com

RE: FPSC Inquiry 1389180C

Dear Ms. Martelli:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Let me express my condolences to you and your daughter on the passing of your son-in-law.

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* Low Income Home Energy Assistance Program --- Community Action Program Committee, Inc. at (844) 356-8139

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaughn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:20 PM
To: 'panns55@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Peggy Smith
panns55@yahoo.com

RE: FPSC Inquiry 1389179C

Dear Ms. Smith:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaghn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:18 PM
To: 'mlee6480@icloud.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Marcia Lee
mlee6480@icloud.com

RE: FPSC Inquiry 1389177C

Dear Ms. Lee:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veagh

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:15 PM
To: 'kelly4932@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kelly Knowland
kelly4932@yahoo.com

RE: FPSC Inquiry 1389176C

Dear Ms. Knowland:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veauhn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:09 PM
To: 'outlook_712ACA91D08FF64D@outlook.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Allen Griffin
outlook_712ACA91D08FF64D@outlook.com

RE: FPSC Inquiry 1389175C

Dear Mr. Griffin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaghn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:07 PM
To: 'leesway3@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

leesway3@att.net

RE: FPSC Inquiry 1389174C

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Jacob Veaghn

From: Ellen Plendl
Sent: Thursday, February 3, 2022 4:04 PM
To: 'cherrygibson32@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Cherry Gibson
cherrygibson32@gmail.com

RE: FPSC Inquiry

Dear Ms. Gibson:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
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Florida Public Service Commission
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1-800-342-3552 (phone)
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