

Lisa Smith

From: Ellen Plendl
Sent: Tuesday, February 8, 2022 9:25 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light company

See attached customer correspondence and FPSC reply for Docket No. 20210015.

Lisa Smith

From: Jeremy Henry <laguy8181@yahoo.com>
Sent: Monday, February 7, 2022 4:15 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Good afternoon Ellen,

First of all, thank you for your quick response. It is appreciated. I work for a water utility so I do understand the need for increases and I'm not against them.

With that being said, I don't think anyone who approved this realized how much they were going to charge people. When I logged into my account today it gave me the generic message about how my bill is higher due to it being colder out. Believe me when I say that we conserve our energy in my home. My usage is lower than the previous month yet my bill has doubled. I expected maybe \$20 more on my bill but to double by a \$100 is outrageous. Imagine how many senior citizens will have to go without power because they can't afford this. If my power bill doubled when I use less electricity, what's going to happen when I use more? Is it going to triple. I'm going to have to look for a second job now. On top of this, food is not on shelves and the cost is going up quickly while the government wants to raise the wages and make my dollar worth less. This is insane and then they are going to make another increase the very next year. Power will start matching the exceedingly high rent and mortgage rates. But hey they knocked it down by 40% which is almost half so that means my rate would have at least tripled.

I am not mad at you but this is outrageous. They should have made small increments but nope. Pretty soon more people will be on welfare while myself and others are busting our butts to make ends meet and risk losing everything.

Sent from Yahoo Mail for iPhone

On Monday, February 7, 2022, 2:50 PM, Ellen Plendl <EPlendl@PSC.STATE.FL.US> wrote:

Mr. Jeremy Henry
laguy8181@yahoo.com

RE: FPSC Inquiry 1389471C

Dear Mr. Henry:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance

Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Ellen Plendl
Sent: Monday, February 7, 2022 3:50 PM
To: 'laguy8181@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeremy Henry
laguy8181@yahoo.com

RE: FPSC Inquiry 1389471C

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, February 7, 2022 3:35 PM
To: Ellen Plendl
Subject: FW: Florida Power and Light company

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jeremy Henry <laguy8181@yahoo.com>
Sent: Monday, February 7, 2022 11:33 AM
To: GovernorRon.DeSantis@eog.myflorida.com; Senator Rick Scott <outreach@rickscott.senate.gov>
Subject: Florida Power and Light company

Good morning,

I hate that I am bringing this issue to my government officials but after seeing my power bill through Florida power and light I now understand why everyone is in an outrage. I used less power in January than December and my bill has literally doubled. If I actually used more I won't be able to afford power. I can only imagine what people on a tighter income are struggling with. I don't want government stepping in on every issue but this is insane. We are already struggling with gas prices and food is going up and is barely available. Is this legal for them to take over a company and treat us this way?

Jeremy Henry

Sent from Yahoo Mail for iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.