

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 3:07 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; RE Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL overcharging Florida residents; FW Florida power and light is killing us; Consumer Inquiry - Florida Power & Light Company; FW FPL rates; FW FPL - investigate who approved the rate increase; FW FPL; FW FPL - investigate who approved the rate increase; FW FPL rates; FW FPL rate hike.. we beg of you to help; FW Florida Power and Light bill; Consumer Inquiry - Florida Power & Light Company; FW FP&L; FW FPL (Florida Power and Light) URGENT; FW FPL-NW Florida; FW FP&L rate increases and meter issues; FW FP&L rate increase; Consumer Inquiry - Florida Power & Light Company; Fwd FPL Thank you for your payment; Consumer Inquiry - Florida Power & Light Company; Governor's Assignment Case Number 888,320 NRN EOG000524961

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 3:06 PM
To: 'chilln7793@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Garrett
chilln7793@hotmail.com

RE: FPSC Inquiry 1390312C

Dear Mr. Garrett:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:58 PM
To: 'aplincolton@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Trae Aplin
aplincolton@gmail.com

RE: FPSC Inquiry 1390316C

Dear Mr. Aplin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:55 PM
To: 'alexhoogasian@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Alex Hoogasian
alexhoogasian@gmail.com

RE: FPSC Inquiry 1390313C

Dear Mr. Hoogasian:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:47 PM
To: 'Wil R.'
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Ms. Wilma Rutherford
mailto:redhead.jew.girl@gmail.com

RE: FPSC Inquiry 1390306C

Dear Ms. Rutherford:

As I stated in the previous email, the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy. The Governor appointed the FPSC Commissioners. The FPSC Commissioners approved the rate settlement.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Wil R. <redhead.jew.girl@gmail.com>
Sent: Wednesday, February 16, 2022 2:44 PM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Did the Governor support the rate increase?

On Wed, Feb 16, 2022 at 1:41 PM Ellen Plendl <mailto:EPlendl@psc.state.fl.us> wrote:
Ms. Wilma Rutherford
mailto:redhead.jew.girl@gmail.com

RE: FPSC Inquiry 1390306C

Dear Ms. Rutherford:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach

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Antonia Hover

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Sent: Wednesday, February 16, 2022 2:44 PM
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Ms. Wilma Rutherford
redhead.jew.girl@gmail.com

RE: FPSC Inquiry 1390306C

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:41 PM
To: 'redhead.jew.girl@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Wilma Rutherford
redhead.jew.girl@gmail.com

RE: FPSC Inquiry 1390306C

Dear Ms. Rutherford:

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Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:37 PM
To: 'usna73tcalk@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Thomas Calkins
usna73tcalk@gmail.com

RE: FPSC Inquiry 1390304C

Dear Mr. Calkins:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:34 PM
To: 'dougjenne@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Douglas Martin
dougjenne@gmail.com

RE: FPSC Inquiry 1390302C

Dear Mr. Martin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:32 PM
To: 'britishdoll161985@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Natalie Buchholz
britishdoll161985@gmail.com

RE: FPSC Inquiry 1390300C

Dear Ms. Buchholz:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:29 PM
To: 'moelobo53@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

moelobo53@gmail.com

RE: FPSC Inquiry 1390299C

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:25 PM
To: 'jeremyspear77@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeremy Spear
jeremyspear77@gmail.com

RE: FPSC Inquiry 1390297C

Dear Mr. Spear:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:22 PM
To: 'maileybiller13@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Bailey Miller
maileybiller13@gmail.com

RE: FPSC Inquiry 1390295C

Dear Bailey:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:20 PM
To: Ellen Plendl
Subject: FW: FPL overcharging Florida residents

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Trae Aplin <aplincolton@gmail.com>
Sent: Wednesday, February 16, 2022 1:15 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL overcharging Florida residents

I have noticed an astronomical hike in the price of electricity since FPL took over Gulf Power and many many residents have noticed it too. We went from \$200 electricity bills to over \$500. No one is doing anything about it and we as a community feel like we are being robbed. Unfortunately fortunate for me I'm 100% with the VA and have a little cushion but what about the families that cannot afford this and get the power cut off? I'm worried about my community and any light you can shine on this would be overwhelmingly appreciated by the residents who HAVE to use FPL.

Kindest regards

P.s You're doing an amazing job thank you.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:20 PM
To: Ellen Plendl
Subject: FW: Florida power and light is killing us

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Alex Hoogasian <alexhoogasian@gmail.com>
Sent: Wednesday, February 16, 2022 1:16 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power and light is killing us

Governor, or whoever manages his email account, I appreciate what you and your admin team have done for the state. We having been across the country several times over the past couple years Florida has been among the most disaffected by the plandemic, and associated federal policies.

Please look into the situation with Florida Power and Light. We seriously cannot afford these insane price hikes and extra fees that have been assessed. I hate government intervention in just about every aspect of life. But people have children freezing because they can't afford to run their heat. The hikes have pushed people with \$100 power bills over 200+ per month with no change in usage. We are getting gouged and FPL has a history of shenanigans and has been sued in other places. Pensacola is getting hit extremely hard and we need something to happen. Especially with the net metering plan going solar will no longer be a viable option for many.

You have probably been inundated with messages about this but one more email will hopefully add to the severity of these unfair business practices. We don't have options, there is no competition. When a company has a monopoly, the taxpayers and voters need an advocate.

Thank you.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:19 PM
To: 'greg@gregoneal.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Philip G. O'Neal
greg@gregoneal.com

RE: FPSC Inquiry 1390294C

Dear Mr. O'Neal:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:19 PM
To: Ellen Plendl
Subject: FW: FPL rates

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: thomas calkins <usna73tcalc@gmail.com>
Sent: Wednesday, February 16, 2022 12:05 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rates

Northwest Florida gave you. NET 162,000 votes. You only won by 43,000.

Fix the FPL rate increase for the old GPL and do what's right again.

Sent from my iPad

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:18 PM
To: Ellen Plendl
Subject: FW: FPL - investigate who approved the rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Robert Garrett <chilln7793@hotmail.com>
Sent: Wednesday, February 16, 2022 8:00 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL - investigate who approved the rate increase

Governor Desantis's comments yesterday concerning the high power bills were a real disappointment. He did not address the issue, he did a political dance around the subject.

The media is doing the same thing talking about power usage and fees but ignoring the actual rate increase.

Why? It's almost like Ron and the media are trying to distract the public. Why? Money? Political donations? Ads? Is this a cover-up?

The rate increase is over 20%. Who would allow a 20% increase? Who reviews and monitors FPL? Whoever is responsible needs to be investigated for competence, and/or to see if they (and family) received financial gain. Why hasn't Desantis announced an investigation or review of the process that was used? He should have a third party group do the investigation. Maybe that lawyer out of Pensacola who's been in the news complaining about the increase, a few business people, and some retirees. I'd be willing to do it.

I've spoken to FPL about the increase. They do the same dance around the increase. It's almost like FPL is writing the script for Desantis and the media. Are they?

If Desantis doesn't address this and handle it properly it WILL cost him votes.

Robert Garrett
2126 Colonial Ave
Navarre, FL 32566
479-282-8509

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:18 PM
To: Ellen Plendl
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Wil R. <redhead.jew.girl@gmail.com>
Sent: Wednesday, February 16, 2022 8:46 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Governor,

I would like to know what you are currently doing about the rate increase of FPL. My bill is astronomical and I cut back on everything. Did you approve this rate increase? What are you doing to help us?

Wilma Rutherford
Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:17 PM
To: Ellen Plendl
Subject: FW: FPL - investigate who approved the rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Robert Garrett <chilln7793@hotmail.com>
Sent: Wednesday, February 16, 2022 8:54 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Re: FPL - investigate who approved the rate increase

And nothing on the Governors website about the rate increase. This can be compared to the media ignoring stories they don't like. If I ignore it and pretend it didn't happen maybe it will go away.

Nothing about all 5 commissioners on PSC having direct ties to the Gov.

Who do I need to contact to file a FOIA request for all records tied to the merger and rate increase?

Robert Garrett
2126 Colonial Ave
Navarre, FL 32566
479-282-8509

From: GovernorRon.DeSantis@eog.myflorida.com <GovernorRon.DeSantis@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 7:00 AM
To: Robert Garrett <chilln7793@hotmail.com>
Subject: Automatic reply: FPL - investigate who approved the rate increase

Thank you for contacting Governor Ron DeSantis.

Due to the volume of emails sent to the Governor, there may be a delay in responding to your e-mail. You may wish to view the Governor's web site, [www.FLGov.com]www.FLGov.com, which provides information on current issues and answers to frequently asked questions.

Thank you again for taking the time to contact Governor DeSantis.

Office of Governor Ron DeSantis
www.flgov.com@GovRonDeSantis

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:17 PM
To: Ellen Plendl
Subject: FW: FPL rates

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: thomas calkins <usna73tcalc@gmail.com>
Sent: Wednesday, February 16, 2022 11:27 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rates

You are going to lose the next election due to the rate increase. My rates went up 14.5 percent with the sale of GPL to FPL. How can the PSC approve this. This has to be either due to corruption or incompetence. The PSC needs to do its job. Obviously they rubber stamp everything, or have no clue to their responsibilities.

It is time to deregulate.

It is time to Deregulate.

It is time to DEREGULATE.

You have been a great Governor so far. Better than many of us could imagine. You can be hero for the citizens of Florida or be voted out. Do the right thing.

Thomas Calkins
3725 Hidden Oak Dr
Pensacola FL 32504
937 417 3180

Sent from my iPad

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:17 PM
To: Ellen Plendl
Subject: FW: FPL rate hike.. we beg of you to help

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Natalie Buchholz <britishdoll161985@gmail.com>
Sent: Wednesday, February 16, 2022 11:40 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rate hike.. we beg of you to help

Mr Desantis,

I reside in Okaloosa county with my husband and 3 children. We recently received a exceptionally high rate bill from this FPL company that has taken over our area. We are unsure how we are even going to budget for these new rates.

Sir, the people of our area are begging for you to help us, make a statement on this matter, or please do something.

One gentleman didn't even have power hooked up to his home, absolutely no power lines going to his home and he received a \$600 bill FPL. How is that even fair or right?

Our elders who are on fixed incomes are going to have to decide on food, medicines or heat for their homes.

Please sir, we are literally begging for you to help us in our area. Sir please, we can't do this.

So many families are going to be ruined by their bills being increased by \$300. This could possibly cause our homeless rates to go up with the rate increase and families not being able to afford their power bill.

We understand that you can't take this company out of our area, and you mentioned this has to be done for cleaner energy in our state, but are you able to please make these extremely high rates stop or lower them down? Most of these families won't even last until 2025 when they predict these rates to be lowered.

Please please please sir, the residents of Okaloosa county, Santa Rosa county, Escambia county and all of our surrounding areas are begging for your help.

We are being heavily impacted in our area and it's affecting our community so badly.

Natalie Buchholz
Mom, Wife in Okaloosa County

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:16 PM
To: Ellen Plendl
Subject: FW: Florida Power and Light bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: 12Bowfin <dougnjenne@gmail.com>
Sent: Tuesday, February 15, 2022 9:10 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light bill

Ron,
I expect action regarding the outrageous power bills from Florida power and light. I've never called or emailed a governor in my lifetime but this is corruption at the highest levels. Northwest Florida has your strongest supporters but I'm afraid inaction on your part will create some doubt about your commitment to us. Don't let this one issue taint all the good you have done for Florida.
Thank you
Douglas Martin
Ascension healthcare worker

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 2:16 PM
To: 'linda.stagnol@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linda Stagnol
linda.stagnol@gmail.com

RE: FPSC Inquiry 1390293C

Dear Ms. Stagnol:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:16 PM
To: Ellen Plendl
Subject: FW: FP&L

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: moelobo53 <moelobo53@gmail.com>
Sent: Tuesday, February 15, 2022 6:12 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L

I want an answer as to what you are doing about the pillaging of Northwest Florida with FP&L's outrageous electric charges. It's no less than outright theft for the elderly and poor. If you're not going to do anything, then tell us. I've already convinced 2 of my neighbors who voted for you what a scumbag you are. It might be 2 people now but I have a big mouth and it will be more. You are responsible for this by enabling the Public Service Commission to allow this to happen to us. Get off your loud mouth fat ass and do something for your constituents for a change. I'm sick of you tooting your own horn about everything you've accomplished. You've accomplished shit.

Sent from my T-Mobile 4G LTE Device

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:14 PM
To: Ellen Plendl
Subject: FW: FPL (Florida Power and Light) URGENT

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: jeremyspear77@gmail.com <jeremyspear77@gmail.com>
Sent: Tuesday, February 15, 2022 3:58 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL (Florida Power and Light) URGENT

Governor Desantis,

I just watched you speak at the Gulfarium in Okaloosa county where you spoke a lot about workers and keeping the state open. If you want these workers to continue working and not having to choose between fuel to get to work and keeping the lights on I would urge you to take a look into FPL. They have taken over here in the very area you were speaking and they are raping the peoples pockets to the point they they are having to choose between necessities. All you have to do is ask around it's rampant! My grandmothers bill (whom is on a fixed income) went from \$200 to \$485 from one month to the next! That's a 140% increase! That's the ongoing story here in northwest Florida among everyone. They are charging outrageous prices for the same energy. It needs to stop and it needs to stop soon or you're going to have more problems in the state with people with no power simply because they can't afford it.

Thank you for your time

Jeremy Spear

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:14 PM
To: Ellen Plendl
Subject: FW: FPL-NW Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Bailey Miller <maileybiller13@gmail.com>
Sent: Tuesday, February 15, 2022 2:42 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL-NW Florida

I'm sure you're sifting through hundreds of these emails by now. The merger/ takeover of Gulf Power to Florida Power & Light (Nextera Energy) is absolutely disgusting. We have residential solar and our bill used to just be the meter fee. After the takeover our bill jumped over \$100.

I'm seeing residents state \$400 power bills all the while if you can actually get ahold of this greedy company they just tell you not to use your heat. THIS IS NOT ORLANDO. It is 20 degrees overnight here in the Panhandle and we have babies who need to be kept warm.

If you refuse to even acknowledge this issue it'll confirm what we are all thinking: this company is lining yours and your teams pockets. I wouldn't be surprised to see you hold stock with them.

This is a huge military area and you bet we cannot wait to PCS to a better state with better options after this. Meanwhile Veterans and single households on fixed incomes will have to choose between eating or staying warm this winter/ cool in the FL summer.

Do something.

- A disgruntled Veteran and Military household who do everything right to conserve energy only to be screwed with no lube.

P.S

Check FPL Google reviews if you really want to know what your constituents think and how they'll likely vote after this incident is allowed to continue.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:14 PM
To: Ellen Plendl
Subject: FW: FP&L rate increases and meter issues

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Greg O'Neal <greg@gregoneal.com>
Sent: Saturday, February 12, 2022 12:51 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L rate increases and meter issues

Governor,

I'm sure you have probably heard from people in the Panhandle who have been hit with double and triple amounts in their power bills from FP&L. I won't go into the details here but I did want you to know that you are losing support from many Republicans in the Panhandle by your silence on this issue. Please look into this problem and address Floridians publicly so that they know you are concerned about these atrocities.

Respectfully,
Philip G. O'Neal
Lynn Haven, FL 32444

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 2:14 PM
To: Ellen Plendl
Subject: FW: FP&L rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Linda S <linda.stagnol@gmail.com>
Sent: Saturday, February 12, 2022 2:20 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L rate increase

Governor DeSantis,

Once again, our state government has demonstrated it's lapdog status in it's relationship with corporate interests within the State of Florida. I am a senior who is on a fixed income. I just received my January FP&L bill for \$315-an increase of \$202! I have never received such a bill. FP&L records indicate high profits, at the same time the average Floridian is suffering. Please, instead of spending time on issues of little importance to Florida families, we need to see evidence that you and your colleagues in the legislature are answering to the people, rather than powerful interests. Your action, or inaction will be remembered this November.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 12:42 PM
To: 'Bill Chamberlain'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bill Chamberlin
bill.vangopainting@gmail.com

RE: FPSC Inquiry 1390269C

Dear Mr. Chamberlin:

This is in response to your E-mail to the Florida Public Service Commission (PSC) regarding Florida Power & Light Company (FPL).

We will add your feedback to Docket No. 20210015, regarding FPL's petition for an increase in the base rate.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Bill Chamberlain <bill.vangopainting@gmail.com>
Sent: Wednesday, February 16, 2022 11:31 AM
To: april.price@fpl.com; Ellen Plendl
Subject: Fwd: FPL: Thank you for your payment

Bill Chamberlain (941)518-9300 <http://www.vangopainting.net>

Wow~ I was kind of hoping to get a nicer response than that with kinder gestures from FPL like:

"Mr. Chamberlain, thank you for supporting our ridiculous rates with virtually ZERO competition"

----- Forwarded message -----

From: FPL Communications <FPL_Communications@ecc.fpl.com>
Date: Wed, Feb 16, 2022 at 11:09 AM
Subject: FPL: Thank you for your payment
To: <bill.vangopainting@gmail.com>

We're here to help

Many factors can affect your bill, including cold weather. If you're experiencing hardship and need help with your bill, resources are available.

[Learn more](#)

[LEARN MORE](#)



[LOG IN](#)

[PAY BILL](#)

WILLIAM CHAMBERLAIN
Account #: *****8511
[Update Email](#)

Thank you for your payment of \$279.50

- ✓ Updated Total Balance: \$0.00
- ✓ Your account is not eligible for disconnection
- ✓ Your remaining final notice balance is: \$0.00



View your balance breakdown and get an audit-style view of your history using [FPL's Account Summary feature](#).



Opt-in to text messages, text **JOIN** to **MyFPL (69375)**

This confirms we have received information for your payment and it is currently reflected in your account balance.

Stay connected

The FPL Mobile App is the easiest way to stay connected with us. Get the app today!

[Download now >](#)

Beware of scammers

FPL will never demand immediate payment with a prepaid card such as a MoneyPak.

[Learn more >](#)

Pad your ceiling and wallet

Schedule a Home Energy Analysis to see if adding insulation may start saving money on your energy bills.

[Start saving >](#)

Please do not reply to this email, this address is not monitored. For help, visit [FPL.com](#)

[Update Profile](#)

| [Customize Preferences](#)

| [Privacy Policy](#)

| [Contact Us](#)

If payment was made at an FPL Authorized Pay Agent Location, this confirmation is **NOT** your receipt for payment. This only confirms the status of the payment at the time it was made. If this payment was subsequently voided, cancelled or updated, your account will NOT reflect this payment. Please retain the paper receipt provided by the Authorized Pay Agent at the time the payment was made as proof of payment. Note, agents may hold payments for verification purposes. If you do not see future payments posted to your FPL account, please contact the Authorized Pay Agent to ensure your payment was not held.

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E021 - dbdada241844edb5fece679b9fcdcf6e

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 16, 2022 10:29 AM
To: 'jhartman213@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joseph Hartman
jhartman213@gmail.com

RE: FPSC Inquiry1390247C

Dear Mr. Hartman:

The Governor's office forwarded your concerns regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- Tri-County Community Council, Inc. at 850-981-0036

* Elderly Electric Assistance, which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, they may contact their county's local EHEAP agency, or by calling 1-800-963-5337.

* Our Florida offers electric assistance. The program is administered by the Florida Department of Children & Families. You can learn more information about Our Florida assistance by using the following link:

<https://www.ourflorida.com/>

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: CRM.CitizenServices <CRM.CitizenServices@eog.myflorida.com>
Sent: Wednesday, February 16, 2022 10:09 AM
To: Ellen Plendl
Subject: Governor's Assignment | Case Number: 888,320 | NRN | EOG:000524961

Case Number:	888,320
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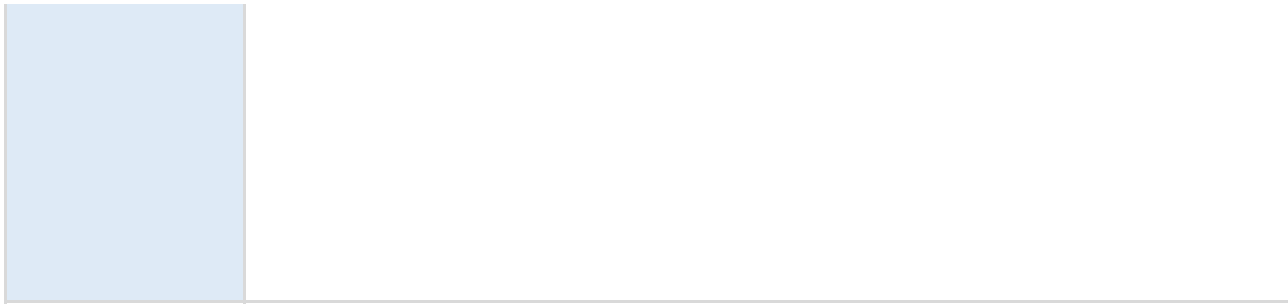
Origin	Phone
EOG Source	Citizen Services
Created On	2/16/2022 10:07 AM
Letter Date	
Priority	Default

Case Attribute(s)

Attribute	
Utilities	

Primary Contact Information

First Name	Joseph	Last Name	Hartman	Phone	850-603-0088
City		County		State	
		Email			
Address Line 1					
Address Line 2					
Organization / Additional Information	850-603-0088				



Description

Note
Joseph Hartman 850-603-0088
E-mail: jhartman213@gmail.com

Calling to make us aware of rate hikes from FP&L. There will be a lot of Floridians without electricity. Says he is a truck driver and is only home once a month, his bill went from (\$200 through \$250) to \$807.00.

Says Florida has a lot of retirees, and they will not be able to afford this.

Noted concerns, advised he can also contact PSC. Says he understands, however this is past the commission.

FYI forwarded to PSC.

Case Assignment

Assigned To:	PSC - Public Service Commission	Case Stage:	Passed to External Agency

You have an assignment from the Executive Office of the Governor. Please have staff review and handle as appropriate.

It is not necessary to send follow up information to the Office of Citizen Services unless it is deemed appropriate by agency staff.

To send information on this case, please respond to this email or send an email to CRM.CitizenServices@eog.myflorida.com

If a unit or agency is incorrectly assigned a case, please respond to this email and note which agency should receive the assignment.

Sincerely,

Fany Raudales

Office of Citizen Services

Executive Office of the Governor

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