

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 4:55 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; FW ; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW E-Form Other Complaint TRACKING NUMBER 186402; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Ron DeSantis ; FW The new electric company in Pensacola, Florida and Cantonment, Florida; Re Consumer Inquiry - Florida Power & Light Company; FW Requesting your attention to GULF POWER escalating bills ; FY 2122-139 Referral from PSC OIG ; FW FPL overcharging Florida residents; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW High power bills, what's going to happen when we hit the summer months and the Air Conditioners are going, double that cost, that's usually the highest energy usage. You sold us out for campaign money; FW Automatic reply illegal's; FW Florida Power; FW OUTRAGEOUS INCREASE IN ELECTRIC BILL; Consumer Inquiry - Florida Power & Light Company; FW Florida light and power

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 4:35 PM
To: 'lisaard@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lisa Bailey
lisaard@gmail.com

RE: FPSC Inquiry 13991198C

Dear Ms. Bailey:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 4:24 PM
To: Ellen Plendl
Subject: FW:

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lisa Bailey <lisaard@gmail.com>
Sent: Sunday, January 23, 2022 3:25 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject:

Dear sir,

I am sending you this email on behalf of concerned citizens of Northwest Florida.

On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double. and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Thank you

Lisa Bailey

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Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 3:10 PM
To: 'john@sanderselectric.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Sanders
john@sanderselectric.net

RE: FSPC Inquiry 1391178C

Dear Mr. Sanders:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Florida Power & Light Company's (FPL) recent rate increase.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 3:07 PM
To: 'ladybugbutterfly1@icloud.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Karen White
ladybugbutterfly1@icloud.com

RE: FPSC Inquiry 1391176C

Dear Ms. White:

The Governor's office forwarded your concerns regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <http://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance, which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, they may contact their county's local EHEAP agency, or by calling 1-800-963-5337.

* Our Florida offers electric assistance. The program is administered by the Florida Department of Children & Families. You can learn more information about Our Florida assistance by using the following link:

<https://www.ourflorida.com/>

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Consumer Contact
Sent: Thursday, February 24, 2022 3:05 PM
To: Ellen Plendl
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 186402

Please, enter as a protest.
Also, remember to check CATS for any related previous entries.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, February 24, 2022 9:56 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 186402

CUSTOMER INFORMATION

Name: John Sanders
Telephone: (850) 393-6451
Email: john@sanderselectric.net
Address: 1813 Bay Oaks Circle Milton FL 32583

BUSINESS INFORMATION

Business Account Name: John P Sanders
Account Number: 21055-18019
Address: 1813 Bay Oaks Circle Milton FL 32583

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

My electric rate has increased by a alarming amount!, the rate is way too high, please look into this and enforce a rate decree.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 3:03 PM
To: 'dragonflybland@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Diane Bland
dragonflybland@gmail.com

RE: FPSC Inquiry 1391172C

Dear Ms. Bland:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 2:57 PM
To: 'patbessa@icloud.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Lopes-Cardoso Bessa
Mr. Scott Bailey
patbessa@icloud.com

RE: FPSC Inquiry 1391167C

Dear Ms. Besa & Mr. Bailey:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 2:31 PM
To: Ellen Plendl
Subject: FW: Ron DeSantis

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Karen White <ladybugbutterfly1@icloud.com>
Sent: Wednesday, February 23, 2022 7:57 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Ron DeSantis

Hello my name is Karen White .I really like how you are taking care of us.I have a big problem I'm 67 years old I live on fixed income and I can't afford my electric bill. I have lived here for over 5 years and never had a bill this high.I there anyway some one can help me pay my bill it's for \$383.36 .thank you Karen white.

Sent from my iPad

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 2:26 PM
To: Ellen Plendl
Subject: FW: The new electric company in Pensacola, Florida and Cantonment, Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Diane Bland <dragonflybland@gmail.com>
Sent: Wednesday, February 23, 2022 6:45 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: The new electric company in Pensacola, Florida and Cantonment, Florida

Dear Governor Desantis: my name is Diane Bland and I'm on SSI, and I don't understand why my electric bill jumped from \$200.00 a month to over \$400.00 dollars a month when it was Gulf power. I don't understand what we are paying for when all they did was change the name? I feel like we are paying the company because they bought Gulf power. I cannot afford to pay this bill, and then pay my other bills. As it is since Joe Biden became president we no longer receive the help we were getting before he became president. I went from \$234.00 a month for SNAP to \$20.00 a month and he apparently is going to help us with anymore financial aid. I'm not the only one feeling this way. And people are talking all around me about getting rid of every one that's in office right now and voting in all new people all the way around. We need help and I hope there is something you can do for us. Please help with this new electric company. And anything else you can do for the people of Florida. We are hungry and cold and tired. Thank you. Diane Bland
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Antonia Hover

From: Irene A. Patti <iapwords@bellsouth.net>
Sent: Thursday, February 24, 2022 2:26 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Ellen,

Thank you for taking the time to respond. I fully understand that businesses are in the business of making money. You must set prices to cover expenses.

Unfortunately, the issue still remains that many of your customers simply cannot afford DRAMATIC increases. Those on fixed incomes and those in significantly low-income brackets are SEVERELY impacted by such huge increases.

My bill increased from an average \$170 to \$373. That is an increase of \$203 in one month.

You may not consider that dramatic but for people on fixed income a \$200 plus change in one month is in some cases devastating.

Thank you for taking the time.

Irene A. Patti

On Thursday, February 24, 2022, 11:45:08 AM CST, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Ms. Irene A. Patti
iapwords@bellsouth.net

RE: FPSC Inquiry 1391119C

Dear Ms. Patti:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 2:23 PM
To: Ellen Plendl
Subject: FW: Requesting your attention to GULF POWER escalating bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Patricia Lopes-Cardoso Bessa <patbessa@icloud.com>
Sent: Thursday, February 24, 2022 12:00 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Cc: info@pranamudracenter.com
Subject: Requesting your attention to GULF POWER escalating bills

Dear Governor DeSantis

We are a small business in Destin FL and living in Fort Walton Beach. In 2020, we moved to FL from the NJ and NY because we saw your policies protect small businesses and your believes regarding not closing the economy. We understand what is going on in the world but previous to these happenings GULF POWER electric bills in the area have more them double with the merging of electric companies and this fact truly impacted all businesses in the area already affected from low turnover from Covid.

We know the companies responsible are under attack on social media because we keep receiving surveys and emails with GP trying to clear their bad image or to justify their ridiculous increases (blamed on cold weather ? really ?)

Today, we are reaching out to ask your administration to look into this situation and inquire about the true reason behind these suddenly extremely high electric bills.

We thank you in advance and hope that you can put a stop to this unfairness and help all the small business in the area thrive serving the community.

Very Best Regards

Patricia Bessa and Scott Bailey owners of
www.pranamudracenter.com
located on 211 Main Street , Destin FL 32451
850.696.8355

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Office of the Inspector General
Sent: Thursday, February 24, 2022 1:12 PM
To: Ellen Plendl; Office of the Inspector General
Subject: FY 2122-139 Referral from PSC OIG
Attachments: 202201280013 add info Harris 2.23.22 (2).pdf

Good Afternoon Ellen,

Our office received the following email from the CIG, regarding a Florida Power & Light Company rate increase complaint. Our office is aware that the CAO previously responded to Mr. Harris, however he is unhappy with the response provided. I spoke with Mr. Harris yesterday via telephone and he was agitated, cursed at me and hung up on me. On 2/23/22, he contacted the CIG via email regarding the matters. Additionally, he advised FPL is not answering incoming calls to address his concerns. Could you please respond as appropriate, and provide our office a copy of your correspondence?

Thank you!

Jessica Metcalf | Inspector Specialist
Office of Inspector General
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399
Phone: (850) 413-6338
Email: JMetcalf@psc.state.fl.us
Website: <http://www.floridapsc.com/AboutPSC/InspectorGeneral>



Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your online submission may be subject to public disclosure.

From: [Charles Harris](#)
To: [FL_GOV Inspector General](#)
Subject: Re: CIG Assignment: 2022-01-28-0013
Date: Wednesday, February 23, 2022 2:03:10 PM

Is there any update to my complaint? I am a combat veteran about to have my power cutoff, I have to choose between eating ramen or paying for electricity. Ron DeSantis is a criminal for taking FPL money and benefitting from tyranny imposed by FPL. What am I supposed to do?

Charles P. Harris
850-291-7910

On Mon, Jan 31, 2022 at 10:22 AM FL_GOV Inspector General
<FL_GOV.InspectorGeneral@eog.myflorida.com> wrote:

Dear Mr. Harris:

Please see the attached correspondence from the Office of the Chief Inspector General.

Sincerely,

Office of the Chief Inspector General

“Enhancing Public Trust in Government”

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 12:59 PM
To: Ellen Plendl
Subject: FW: FPL overcharging Florida residents

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Trae Aplin <aplincolton@gmail.com>
Sent: Wednesday, February 23, 2022 10:28 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fwd: FPL overcharging Florida residents

----- Forwarded message -----

From: Trae Aplin <aplincolton@gmail.com>
Date: Wed, Feb 16, 2022, 1:15 PM
Subject: FPL overcharging Florida residents
To: <governorron.desantis@eog.myflorida.com>

I have noticed an astronomical hike in the price of electricity since FPL took over Gulf Power and many many residents have noticed it too. We went from \$200 electricity bills to over \$500. No one is doing anything about it and we as a community feel like we are being robbed. Unfortunately fortunate for me I'm 100% with the VA and have a little cushion but what about the families that cannot afford this and get the power cut off? I'm worried about my community and any light you can shine on this would be overwhelmingly appreciated by the residents who HAVE to use FPL.

Kindest regards

P.s You're doing an amazing job thank you.

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Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 12:54 PM
To: 'bjyerian18@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. BJ Yerian
bjyerian18@gmail.com

RE: FPSC Inquiry 1391126C

Dear Mr. Yerian:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 12:51 PM
To: 'cherokee267@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tommy Cox
cherokee267@att.net

RE: FPSC Inquiry 1391123C

Dear Mr. Cox:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 12:47 PM
To: 'ebrooks3226@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Emily Brooks
ebrooks3226@gmail.com

RE: FPSC Inquiry 1391122C

Dear Ms. Brooks:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 12:45 PM
To: 'iapwords@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Irene A. Patti
iapwords@bellsouth.net

RE: FPSC Inquiry 1391119C

Dear Ms. Patti:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 12:29 PM
To: Ellen Plendl
Subject: FW: High power bills, what's going to happen when we hit the summer months and the Air Conditioners are going, double that cost, that's usually the highest energy usage. You sold us out for campaign money

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: BJ Yerian <bjyerian18@gmail.com>
Sent: Wednesday, February 23, 2022 10:14 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: High power bills, what's going to happen when we hit the summer months and the Air Conditioners are going, double that cost, that's usually the highest energy usage. You sold us out for campaign money

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 12:27 PM
To: Ellen Plendl
Subject: FW: Automatic reply: illegal's

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Tommy Cox <cherokee267@att.net>
Sent: Sunday, February 20, 2022 9:49 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Re: Automatic reply: illegal's

Governor DeSantis we need your help . I'm on social security and my power bill doubled . We run heater this time of year and power bill is usually between 275 and 300. this time it doubled 665 dollars. This brings hardship on us and other families especially ones with kids in panhandle. I think that part of this is pollical, because a lot of people are blaming **You**. I hate this because you are the best Governor Florida has ever had in history. You well know northwest carried you and Trump in the last election. Please help us!!!!!!!!!!!!

On Tuesday, August 10, 2021, 02:09:05 PM CDT, GovernorRon.DeSantis@eog.myflorida.com
<governorron.desantis@eog.myflorida.com> wrote:

Thank you for contacting Governor Ron DeSantis.

Due to the volume of emails sent to the Governor, there may be a delay in responding to your e-mail. You may wish to view the Governor's web site, [www.FLGov.com]www.FLGov.com, which provides information on current issues and answers to frequently asked questions.

Thank you again for taking the time to contact Governor DeSantis.

Office of Governor Ron DeSantis
www.flgov.com@GovRonDeSantis

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 12:06 PM
To: Ellen Plendl
Subject: FW: Florida Power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Emily Brooks <ebrooks3226@gmail.com>
Sent: Wednesday, February 23, 2022 7:26 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power

Dear Governor DeSantis,

If there is any way that you may be able to help the folks in the panhandle with our electric bills, we would really, really appreciate it. Our bills have doubled in the last 2 months, and from what I am seeing now, it will still be \$800.

We may could pay a month or two at this rate, but then, I guess power will be cut off. We live almost 100% on Social Security, as do many in this area.

If there is nothing you can do , I understand. Maybe you could give us some advice on who to contact.

Thank You,
Ms. Emily Brooks
Chipley, Fl

Email: ebrooks3226@gmail.com

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 12:05 PM
To: Ellen Plendl
Subject: FW: OUTRAGEOUS INCREASE IN ELECTRIC BILL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Irene A. Patti <iapwords@bellsouth.net>
Sent: Thursday, February 24, 2022 6:54 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: OUTRAGEOUS INCREASE IN ELECTRIC BILL

Governor Desantis,

I am writing to join the many others **outraged** and **shocked** by the horrendous increase in our electric bill from Florida Power and Electric.

My husband and I live on social security. Our bill went from an average \$170 per month to \$373 this month. **That is a \$203 increase for one month!**

The residents of this state -- especially those living on extreme fixed incomes -- cannot afford that significant increase.

I join the many others across this state horrified that this increase was allowed. Coming after the last two difficult years, I can't imagine how this was approved

As governor I am respectfully asking you to intervene and help your state residents.

Irene A. Patti
5733 Quintette Road
Pace, FL 32571

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Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 24, 2022 10:14 AM
To: 'm-whit@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mark Whitman
m-whit@att.net

RE: FPSC Inquiry 1391068C

Dear Mr. Whitman:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 24, 2022 10:09 AM
To: Ellen Plendl
Subject: FW: Florida light and power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Mark Whitman <m-whit@att.net>
Sent: Thursday, February 24, 2022 9:09 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida light and power

Dear sir

As a fifty year resident of Pensacola Florida I feel the need to express my outrage in the handling of the transfer of Gulf Power Co. to Florida light and power which has resulted in drastic increases in power bills. How is it that the transfer and increased power cost are just rubber stamped by the Florida public service commission? This move is costing Florida citizens dearly especially during these times of rising inflation. I urge you to step in and look into the transfer and rate increases via a formal investigation. Remember sir that you appoint the members of the FPSC. I am a supporter of you and your policies to date but there is something amiss with this FLP deal. Personally my power bill is up about \$150.00 per month I have other family who are on a fixed income seen their bill double.

I am not one to write these type of letters often so let that be of some idea to you of my concerns.

Sincerely,

Mark Whitman

m-whit@att.net
850.516.3271

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