

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

In the Matter of )  
)  
Section 63.71 Application of )  
Frontier Communications Holdings, LLC and )  
its Subsidiaries )  
)  
For Authority Pursuant to Section 214 of the )  
Communications Act of 1934, As Amended, )  
to Grandfather a Telecommunications Service )

WC Docket No. \_\_\_\_\_

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COMMISSION  
CLERK

**SECTION 63.71 APPLICATION**

Pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C.

§ 214, and Section 63.71(k) of the Federal Communications Commission’s (Commission) rules,  
47 C.F.R. § 63.71(k), Frontier Communications Holdings, LLC and its subsidiaries<sup>1</sup> (collectively

<sup>1</sup> Citizens Telecommunications Company of California Inc., Citizens Telecommunications Company of Illinois, Citizens Telecommunications Company of Minnesota, LLC, Citizens Telecommunications Company of Nebraska, Citizens Telecommunications of Nevada, Citizens Telecommunications Company of New York, Inc., Citizens Telecommunications Company of Tennessee L.L.C., Citizens Telecommunications Company of the White Mountains, Inc., Citizens Telecommunications Company of Utah, Citizens Telecommunications Company of West Virginia, Citizens Utilities Rural Company, Inc., Commonwealth Telephone Company LLC, Commonwealth Telephone Enterprises, LLC, CTSI, LLC, Frontier California Inc., Frontier Communications – Midland, Inc., Frontier Communications of America, Inc., Frontier Communications of Ausable Valley, Inc., Frontier Communications of Breezewood, LLC, Frontier Communications of Canton, LLC, Frontier Communications of DePue, Inc., Frontier Communications of Georgia, LLC, Frontier Communications of Illinois, Inc., Frontier Communications of Indiana LLC, Frontier Communications of Iowa, LLC, Frontier Communications of Lakeside, Inc., Frontier Communications of Lakewood, LLC, Frontier Communications of Michigan, Inc., Frontier Communications of Minnesota, Inc., Frontier Communications of Mississippi, LLC, Frontier Communications of Mt. Pulaski, Inc., Frontier Communications of New York, Inc., Frontier Communications of Orion, Inc., Frontier Communications of Oswayo River, LLC, Frontier Communications of Pennsylvania, LLC, Frontier Communications of Rochester, Inc., Frontier Communications of Seneca-Gorham, Inc., Frontier Communications of Sylvan Lake, Inc., Frontier Communications of the Carolinas LLC, Frontier Communications of the South, LLC, Frontier Communications of the Southwest Inc., Frontier Communications of Thorntown LLC, Frontier Communications of Virginia, Inc., Frontier Communications of Wisconsin LLC, Frontier Communications Online and Long Distance Inc., Frontier Communications – Prairie, Inc., Frontier Communications – Schuyler, Inc., Frontier Florida LLC, Frontier Midstates Inc., Frontier North Inc., Frontier Southwest Incorporated, Frontier Telephone of Rochester, Inc., Frontier West Virginia Inc., GVN Services d/b/a Global Valley Long Distance, Navajo Communications Company, Inc., NCC Systems, Inc., Ogden Telephone Company, SNET America, Inc., Southern New England Telephone Company, and CTE Telecom, LLC.

Frontier) submit this application for authority to grandfather Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) services throughout Frontier's entire service territory in the United States.

Frontier submits the following information in support of its application:

**1. Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (c)(2)):**

Frontier Communications Holdings, LLC  
401 Merritt 7  
Norwalk, CT 06851

**2. Date of Planned Service Discontinuance, Reduction or Impairment (47 C.F.R. §§ 63.71(a)(2), (c)(2)):**

Frontier plans to grandfather ISDN-BRI service on or after March 28, 2022, or as soon thereafter as the necessary regulatory approvals can be obtained. New customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

**3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (c)(2)):**

Frontier seeks authority to grandfather ISDN-BRI service throughout the twenty-six (26) states included in its United States service territory: Alabama, Arizona, California, Connecticut, Florida, Georgia, Illinois, Indiana, Iowa, Michigan, Minnesota, Mississippi, Nebraska, Nevada, New Mexico, New York, North Carolina, Ohio, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Virginia, West Virginia and Wisconsin.

**4. Brief Description of Type of Service Affected: (47 C.F.R. §§ 63.71(a)(4), (c)(2)):**

Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

**5. Brief Description of the Dates and Methods of Notice to all Affected Customers (47 C.F.R. §§ 63.71(c)(3)):**

Frontier provided notification to both its wholesale and retail customers of its plans to grandfather these services. For its wholesale customers, Frontier provided notice on February 25, 2022, via email and by posting on its carrier communication website as is customary for wholesale notifications. This notification is attached as Appendix A. Frontier's retail customers that currently subscribe to the affected service were sent notices via U.S. mail on February 25, 2022. A sample notification letter is attached as Appendix B.

**6. Regulatory Classification of Carrier (47 C.F.R. §§ 63.71(c)(4)):**

Frontier is a non-dominant carrier with regard to the service to be grandfathered.

**7. Service**

Frontier is sending copies of this application via first class U.S. mail to the Governors, Public Utilities Commissions and Tribal Nations of the affected states, and also to the Special Assistant for Telecommunications to the Secretary of Defense as required by Section 63.71(a) of the Commission's rules.

**Conclusion**

The public convenience and necessity will not be adversely affected by the grandfathering of these services, as potential customers can seek alternative service arrangements from Frontier and/or other providers that offer superior capabilities, including the option to bundle voice service with other services, including broadband. The majority of the market has already replaced these services with other communications services and/or applications, as evidenced by the lack of demand. In 2017, the Commission adopted a streamlined process for grandfathering legacy voice service and other low-speed legacy services. Frontier respectfully

requests that the Commission use that streamlined process to approve its Section 63.71  
Application to grandfather the services discussed herein.

Respectfully submitted,

*s/ AJ Burton*

AJ Burton  
FRONTIER COMMUNICATIONS  
401 MERRITT 7  
NORWALK, CT 06851  
(240) 286-3534

February 25, 2022





## Carrier Customer Bulletin

Date of Bulletin: February 25, 2022  
Notice #: CCBFTR01997  
Audience: Carrier, IXC, Wireless, CLEC, Local Reseller, ISP  
Subject: Important Notice Regarding the Plan of Frontier Communications Holdings, LLC and its subsidiaries  
**(collectively "Frontier") to Grandfather ISDN-BRI Services**  
Date Effective: On or After 3/28/2022

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This is a formal notification that, subject to applicable regulatory approvals, Frontier plans to grandfather Integrated Services Digital Network-Basic Rate Interface ("ISDN-BRI") services throughout its entire service territory. ISDN-BRI service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

### **New Customers, Moves, Adds, Changes:**

On or after 3/28/2022, new customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

If you have questions regarding the information provided in this notice, please contact your Frontier Account Manager.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 10 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the [§ 63.71](#) Application of Frontier Communications Holdings, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

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## Important Notice Regarding the Plan of Frontier Communications Holdings, LLC and its subsidiaries (collectively “Frontier”) to Grandfather ISDN-BRI Services

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J10 J10-B-SSEW-0517-STD 32806vh8\_may17\_b  
Sample A. Sample  
123 Anywhere St.  
Anywhere, US 12345-6789



Dear Valued Customer,

At Frontier®, our goal is to provide you with great communications services and an outstanding customer experience in the ever-changing world of technology. So that we may do this, we must continuously assess our pricing, products and infrastructure. As part of this effort, we find that we must make changes to ensure we are designing our network to meet the needs of current market demand. Occasionally, our evaluation directs us to make changes to some products.

This is a formal notification that, subject to applicable regulatory approvals, Frontier plans to grandfather Integrated Services Digital Network-Basic Rate Interface (“ISDN-BRI”) services throughout its entire service territory. ISDN-BRI service is a central office based local exchange telecommunications service that provides local exchange access, interexchange access and features.

**New Customers, Moves, Adds, Changes:** On or after 3/28/2022, new customers will not be able to buy ISDN-BRI services, and moves, additions and changes will no longer be permitted for existing customers.

**Alternative Options:** Frontier would like to remain your preferred telecommunications service provider. We urge you to call us at **1.800.921.8102** to be routed to your customer service representative that can answer questions and assist in providing information on migrating your services to an alternative Frontier product. For Residential Customers, please call **1.855.810.6539**.

We truly value your business and look forward to our continued relationship as your network transformation partner.

Sincerely,

Frontier Customer Support Team

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 10 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC’s Electronic Comment Filing System using the docket number established in the Commission’s public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the 5 63.71. Application of Frontier Communications Holdings, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Frontier | 401 Merritt 7 | Norwalk, CT 06851



CERTIFICATE OF SERVICE

I hereby certify that the foregoing SECTION 63.71 APPLICATION was served this 25th day of February, 2022, by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below.

Secretary of Defense  
Attn: Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301

Gov. Kay Ivey  
State Capitol  
600 Dexter Avenue  
Montgomery, AL 36130-2751

Gov. Doug Ducey  
State Capitol  
1700 West Washington St.  
Phoenix, AZ 85007

Gov. Gavin Newsom  
State Capitol  
Suite 1173  
Sacramento, CA 95814

Gov. Ned Lamont  
210 Capitol Avenue  
Hartford, CT 06106

Gov. Ron DeSantis  
The Capitol  
400 South Monroe Street  
Tallahassee, FL 32399-0001

Gov. Brian Kemp  
203 State Capitol  
Atlanta, GA 30334

Gov. J.B. Pritzker  
State Capitol  
207 Statehouse  
Springfield, IL 62706

Gov. Eric Holcomb  
State House  
Room 206  
Indianapolis, IN 46204-2797

Gov. Kim Reynolds  
State Capitol  
Des Moines, IA 50319-0001

Gov. Gretchen Whitmer  
P.O. Box 30013  
Lansing, MI 48909

Gov. Tim Walz  
130 State Capitol  
75 Rev. Dr. Martin Luther King Jr. Blvd.  
St. Paul, MN 55155

Gov. Tate Reeves  
P.O. Box 139  
Jackson, MS 39205

Gov. Pete Ricketts  
P.O. Box 94848  
Lincoln, NE 68509-4848

Gov. Steve Sisolak  
Capitol Building  
101 North Carson Street  
Carson City, NV 89701

Gov. Michelle Lujan Grisham  
State Capitol  
Fourth Floor  
Santa Fe, NM 87501

Gov. Kathy Hochul  
State Capitol  
Albany, NY 12224

Gov. Mike DeWine  
77 South High Street  
30<sup>th</sup> Floor  
Columbus, OH 43215

Gov. Henry McMaster  
1205 Pendleton Street  
Columbia, SC 29201

Gov. Greg Abbott  
P.O. Box 12428  
Austin, TX 78711-2428

Gov. Ralph Northam  
State Capitol  
3<sup>rd</sup> Floor  
Richmond, VA 23219

Gov. Tony Evers  
115 East State Capitol  
Madison, WI 53707

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2996

Connecticut Public Utilities Regulatory Authority  
10 Franklin Square  
New Britain, CT 06051

Georgia Public Service Commission  
244 Washington Street  
Atlanta, GA 30334

Indiana Utility Regulatory Commission  
PNC Center  
101 West Washington Street, Suite 1500E  
Indianapolis, IN 46204

Michigan Public Service Commission  
7109 West Saginaw Highway  
Lansing, MI 48909

Gov. Roy Cooper  
20301 Mail Service Center  
Raleigh, NC 27699-0301

Gov. Tom Wolf  
Main Capitol Building  
Room 225  
Harrisburg, PA 17120

Gov. Bill Lee  
State Capitol  
Nashville, TN 37243-0001

Gov. Spencer Cox  
State Capitol  
Suite 200  
Salt Lake City, UT 84114

Gov. Jim Justice  
1900 Kanawha St.  
Charleston, WV 25305

Alabama Public Service Commission  
100 North Union Street  
Suite 850  
Montgomery, AL 36104

California Public Utilities Commission  
California State Building  
505 Van Ness Ave  
San Francisco, CA 94102-3298

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Gerald Gunter Building  
Tallahassee, FL 32399

Illinois Commerce Commission  
160 North LaSalle Street  
Suite C-800  
Chicago, IL 60601

Iowa Utilities Board  
1375 E. Court Avenue  
Des Moines, IA 50319

Minnesota Public Utilities Commission  
121 Seventh Place East, Suite 350  
St. Paul, MN 55101-2147



Mississippi Public Service Commission  
501 North West Street  
Woolfolk State Office Bldg.  
Jackson, MS 39201-1174

Public Utilities Commission of Nevada  
1150 East William Street  
Carson City, NV 89701-3109

New York State Public Service Commission  
Three Empire State Plaza  
Albany, NY 12223-1350

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

South Carolina Public Service Commission  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210-8411

Public Utility Commission of Texas  
1701 North Congress Avenue  
Austin, TX 78701-3326

Virginia State Corporation Commission  
1300 East Main Street  
Tyler Building  
Richmond, VA 23219

Public Service Commission of Wisconsin  
4822 Madison Yards Way  
Madison, WI 53705

Hualapai Tribe  
941 Hualapai Way  
Peach Springs, AZ 86434

The Hopi Tribe  
1 Main Street  
P.O. Box 123  
Kykotsmovi Village, AZ 86039

Fort Mojave Indian Tribe  
500 Merriman Ave.  
Needles, CA 92363

Nebraska Public Service Commission  
PO Box 94927  
Lincoln, NE 68509-4927

New Mexico Public Regulation Commission  
1120 Paseo de Peralta  
Santa Fe, NM 87501-1269

North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

Pennsylvania Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105

Tennessee Public Utility Commission  
502 Deaderick Street  
4th Floor  
Nashville, TN 37243

Public Service Commission of Utah  
160 East 300 South  
4th Floor  
Salt Lake City, UT 84111

Public Service Commission of West Virginia  
201 Brooks Street  
Charleston, WV 25301

Poarch Creek Indians  
5811 Jack Springs Road  
Atmore, AL 36502

Colorado River Indian Reservation  
26600 Mohave Road  
Parker, AZ 85344

White Mountain Apache Tribe  
201 E. Walnut Street  
P.O. Box 700  
Whiteriver, AZ 85941

Navajo Nation  
Nez-Lizer Administration  
100 Parkway  
Post Office Box 7440  
Window Rock, AZ 86515

Tolowa Dee-ni' Nation  
140 Rowdy Creek Road  
Smith River, CA 95567

Kletsel Dehe Wintun Nation  
570 6th Street  
Williams, CA 95987

Tuolumne Band of Me-Wuk Indians  
19595 Mi-Wu Street  
Tuolumne, CA 95379

Yocha DeHe Wintun Nation  
18960 Puhkum Road  
P.O. Box 18  
Brooks, CA 95606

Alturas Indian Rancheria  
901 County Road 56  
P.O. Box 340  
Alturas, CA 96101-0340

Resighini Rancheria  
159 East Klamath Beach Rd.  
P.O. Box 529  
Klamath, CA 95548

Cedarville Rancheria  
300 West 1st St.  
Alturas, CA 96101

Soboba Band of Luiseno Indians  
23906 Soboba Rd.  
San Jacinto, CA 92583

Augustine Band of Cahuilla Mission Indians  
84481 Avenue 54  
P.O. Box 846  
Coachella, CA 92236

Bridgeport Indian Colony  
355 Sage Brush Drive  
P.O. Box 37  
Bridgeport, CA 93517

Fort Bidwell Paiute Indian Reservation  
130 Me-Thee-UH Road  
P.O. Box 129  
Ft. Bidwell, CA 96112-0129

Cachil Dehe Band of Wintun Indians  
3730 State Highway 45  
Colusa, CA 95932

Greenville Rancheria of Maidu Indians  
Tribal Administrative Building  
1405 Montgomery Road  
Red Bluff, CA 96080

Pit River Tribe  
36970 Park Ave.  
Burney, CA 96013

Wilton Rancheria  
9728 Kent Street  
Elk Grove, CA 95624

Yurok Tribe  
190 Klamath Blvd.  
Klamath, CA 95548

Utu Utu Gwaitu Paiute Tribe  
Benton Paiute Reservation  
25669 Highway 6, PMBI  
Benton, CA 93512

Cahto Indian Tribe of the Laytonville Rancheria  
300 Cahto Drive  
P.O. Box 1239  
Laytonville, CA 95454

Susanville Indian Rancheria  
745 Joaquin Street  
Susanville, CA 96130

Ramona Band of Cahuilla Indians  
56310 Hwy 371, Suite B  
Anza, CA 92539

Pechanga Band of Luiseño Indians  
12705 Pechanga Road  
P.O. Box 1477  
Temecula, CA 92592

Sherwood Valley Band of Pomo Indians  
190 Sherwood Hill Dr.  
Willits, CA 95490

Chemehuevi Indian Tribe  
1990 Palo Verde Drive  
PO Box 1976  
Havasu Lake, CA 92363

Cahuilla Band of Indians  
52701 US Highway 371  
Anza, CA 92539

Cabazon Band of Mission Indians  
84245 Indio Springs Drive  
Indio, CA 92203-3405

Agua Caliente Band of Cahuilla Indians  
5401 Dinah Shore Drive  
Palm Springs, CA 92264

Fort Independence Indian Reservation  
131 North Highway 395  
P.O. Box 67  
Independence, CA 93526

The Morongo Band of Mission Indians  
12700 Pumarra Road  
Banning, CA 92220

Santa Rosa Band of Cahuilla Indians  
65199 Highway 74  
Mountain Center, CA 92561

Big Pine Paiute Tribe of the Owens Valley  
825 South Main Street  
Big Pine, CA 93513

The Mohegan Tribe  
13 Crow Hill Road  
Uncasville, CT 06382

Lone Pine Paiute-Shoshone Reservation  
P.O. Box 747  
975 Teya Road  
Lone Pine, CA 93545

Bishop Paiute Tribe  
50 Tu Su Lane  
Bishop, CA 93514

Elk Valley Rancheria  
2332 Howland Hill Road  
Crescent City, CA 95531

Twenty-Nine Palms Band of Mission Indians  
46200 Harrison Place  
Coachella, CA 92236

Round Valley Indian Tribes  
77826 Covelo Road  
Covelo, CA 95428

Santa Ynez Band of Chumash Indians  
100 Via Juana Lane  
P.O. Box 517  
Santa Ynez, CA 93460

Kashia Band of Pomo Indians of the  
Stewarts Point Rancheria  
1420 Guerneville Road, Suite I  
Santa Rosa, CA 95403

Hoopla Valley Tribe  
11860 State Hwy 96  
P.O. Box 1348  
Hoopa, CA 95546

Karuk Tribe  
64236 Second Avenue  
P.O. Box 1016  
Happy Camp, CA 96039

Torres Martinez Desert Cahuilla Indians  
66-725 Martinez Road  
P.O. Box 1160  
Thermal, CA 92274

Mashantucket Pequot Tribal Nation  
2 Matts Path  
Mashantucket, CT 06338



Seminole Tribe of Florida  
6300 Stirling Road  
Hollywood, FL 33024

Bois Forte Band of Chippewa  
5344 Lakeshore Drive  
Nett Lake, MN 55772

Mille Lacs Band of Ojibwe  
Government Center  
43408 Oodena Drive  
Onamia, MN 56359

Te-Moak Tribe of Western Shoshone Indians  
Elko Band  
1750 Silver Eagle  
Elko, NV 89801

Te-Moak Tribe of Western Shoshone Indians  
South Fork Band  
21 Lee Unit-13  
Spring Creek, NV 89815

Eastern Band of Cherokee Indians  
88 Council House Loop  
Cherokee, NC 28719

Kanosh Band of Paiute Indians  
440 North Paiute Drive  
Cedar City, UT 84721

Forest County Potawatomi  
5416 Everybody's Rd.  
Crandon, WI 54520

Lac du Flambeau Band of Lake Superior  
Chippewa Indians  
418 Little Pines Road  
P.O. Box 67  
Lac du Flambeau, WI 54538

Stockbridge-Munsee Community Band of  
Mohican Indians  
N8476 MohHeConNuck Road  
Bowler, WI 54416

Saginaw Chippewa Indian Tribe  
7500 Soaring Eagle Blvd.  
Mt. Pleasant, MI 48858

Fond du Lac Band of Lake Superior Chippewa  
1720 Big Lake Road  
Cloquet, MN 55720-9702

Te-Moak Tribe of Western Shoshone Indians  
Wells Band  
1707 Mountain View Drive  
Wells, NV 89835

Washoe Tribe of Nevada and California  
919 US Highway 395 N  
Gardnerville, NV 89410

Yerington Paiute Tribe  
171 Campbell Lane  
Yerington, NV 89447

Ute Mountain Ute Tribe  
125 Mike Wash Rd.  
Towaoc, CO 81334

Sokaogon Chippewa Community  
Mole Lake Band  
3051 Sand Lake Road  
Crandon, WI 54520

Ho-Chunk Nation  
Tribal Office Building  
W9814 Airport Rd  
Black River Falls, WI 54615

The Menominee Indian Tribe of Wisconsin  
W2908 Tribal Office Loop Road  
P.O. Box 910  
Keshena, WI 54135

/s/ Shirley Chun  
Shirley Chun