

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Friday, March 4, 2022 8:24 AM
To: 'Manny Ernhart'
Cc: Consumer Contact
Subject: RE: HC Waterworks, Inc. DOCKET NO. 20210184-WS

Good Morning, Manuel Ernhart.

We will be placing your comments below in consumer correspondence in Docket No. 20210184, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Manny Ernhart <mfkge2@gmail.com>
Sent: Friday, March 4, 2022 7:37 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: HC Waterworks, Inc. DOCKET NO. 20210184-WS

Manuel Ernhart
1912 Sentinel Point Rd, Sebring, FL 33875
863-655-1665

These comments are related to HC Water Works recent request for a rate increase in Highlands County Florida. One must give credit where it is due, they have most surely increased the water quality in the past year. However it should be noted we still have numerous periods of lower than acceptable water pressure and occasions of water odor problems. With that said, it seems like every year they ask for a rate increase while never providing any data to justify one. I know HC customers pay several times the rate local cities charge their residents and we rates are one of the highest in the state if not the USA. This problem needs to be investigated to determine where these rate increases are headed. It seems to me their desired rate of return on investment needs to

be looked to determine if it is realistic. If these increases continue, it will become economically feasible for one to invest in their own water system with the proper sanitary and filtering units!

My final comment concerns water quality. Several owners ago we received reports showing testing results which verified our water's safety, of recent we receive nothing, really do not want a situation like the one which occurred in Michigan.