

Antonia Hover

From: Ellen Plendl
Sent: Monday, March 7, 2022 4:09 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida Power & Lights; Consumer Inquiry - Florida Power & Light Company; FW WARNING!!!Losing support in NWFL

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Monday, March 7, 2022 4:08 PM
To: 'Judy Robbert'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith Johns-Robbert
judyjrobbert@gmail.com

Dear Ms. Johns-Robbert:

Thank you for your March 7 email. I appreciate you sharing your additional comments. I will include your feedback in Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Monday, March 07, 2022 3:23 PM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Thank you Ms. Plendl,

May I now add that FP&L won today when the Senate voted 83-31 to kill off the solar industry in Florida, and those who own solar panels are forced to hook up to an FP&L meter.

Everything I allege of Public Corruption at every level in Florida is playing out right before me.

FP&L is a monopoly allowed by the PSC to steal resources from the People of Florida.

The State of Florida is a corrupt state run by protected utilities, developers, and their lobbyists.

Great job, PSC, you accomplished your goal, your deceptive agency forced out the competition with the full assistance of the Florida Legislature.

I am still of the Opinion that these FP&L extortion tactics are RICO crimes.

You know, when organized crime use the old pay-up or-we-will cut-off-your-electric service...knowing there is no alternative,

I allege FP&L is violating the Sherman Anti-Trust Act, a Federal Crime.

"The Sherman Antitrust Act of 1890 is a United States antitrust law which prescribes the rule of free competition among those engaged in commerce. It was passed by Congress and is named for Senator John Sherman, the principal author."

The best alternative to this hostile take-over of the free market system in Florida will be when FP&L is sued in Federal Court, and loses.

Let the record show that I will always pay your propped-up monopoly FP&L bill each month under great duress.

Judith Johns-Robbert

Antonia Hover

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Monday, March 7, 2022 3:23 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

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Judith Johns-Robbert

On Wed, Mar 2, 2022 at 2:11 PM Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Ms. Judith John-Robbert
judyjrobbert@gmail.com

Dear Ms. John-Robbert:

Thank you for your feedback. I will add your comments to Docket 20210015.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Wednesday, March 02, 2022 2:52 PM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Dear Ms. Plendl,

Thank you for your response.

I look at this issue from a different point of view.

The State of Florida and PSC is allowing a monopoly to charge excessively high rates based on a future of a Solar energy source that may or may not happen.

MIght I suggest FP&L obtain a low interest loan to construct such improvements in lieu of picking the pockets of their customers.

FP&L was given the right by the Florida Legislature and the PSC to control and exploit the assets of Escambia County, while blocking any competition by also working toward controlling the Solar Energy sector.

This is also true with other regulatory agencies in Florida. For instance, Emerald Coast Utilities Authority/ECUA, a State regulated utility, a monopoly controlling water assets of Escambia County, is operating a sewer lift station that uses our private property to discharge raw human waste when the lift station fails.

The FDEP did not permit this sewer lift station back in 1986. The FDEP conceals this outstanding violation within the public records by recording documents including false inspection reports claiming compliance with State stormwater laws, but no permits were issued.

The FDEP allowed this ECUA sewer lift station to be constructed within a stormwater pond that the FDEP in 1986.

In 2019 the FDEP Ombudsman Office confirmed there are no permits to produce for the entire stormwater system.

The FDEP did not permit both the stormwater system and the ECUA sewer lift station in 1986.

The FDEP IG and Ombudsman refuses to remove falsified documents such as "inspection reports" from the public record.

The Board of Escambia County accepted ownership of this drainage system without obtaining the permits from the FDEP who is mandated under statute to obtain the permits 30 days after construction which would have been over 35 years ago.

ECUA is also being protected by the FDEP. ECUA is content to discharge raw human waste into our home and land without a permit from the FDEP.

I contracted Hepatitis-A when the ECUA sewer lift station pipe ruptured into the stormwater system that abuts and encumbers our property during one of our 8 catastrophic flooding events we sustained from 1998 to 2020..

ECUA uses our property as an emergency outfall when the lift station fails. ECUA is trespassing on our property with whatever was being flushed into the toilets into our home and land by all of the homes upstream from our property without FDEP permits. ECUA is defiantly acting with full intent to use our property as a discharge point without having the Right to do so under Florida Law.

This is intentional on the part of ECUA which shows that this utility is acting in direct defiance of our Rights to live in our own home in peace and quiet.

I contracted Hepatitis-A from this ECUA untreated sewage that flows through this FDEP non-compliant stormwater system. I have the documents to prove that a physician certifies that I became ill from the raw sewage from the ECUA sewer lift station. There is no dispute.

For over 35 years, the FDEP and Escambia County Board of County Commissioners concealed this FDEP stormwater code violation within the public records,

The Board protected the FDEP and ECUA by stooping low enough to commit perjury providing false dates the permits were issued by the FDEP in sworn testimony during litigation to protect themselves, 3 developers, the FDEP and ECUA.

Escambia County would rather commit Fraud on the Court, and violations of the Sunshine Law which shows how little my family and I are placed in the Florida Judiciary System.

On January 19, 2019 after denying me public record requests from 1999 to 2019, the FDEP admitted in writing that there are NO FDEP as-builts/stormwater permits for the stormwater system which includes the ECUA sewer lift station.

For 20 years the FDEP has been concealing this dangerous, life-threatening non-compliant drainage system from the General Public.

The FDEP has been allowed to get away with it because the Governor's Office, State Attorney, Attorney General, Chief Inspector General, and other regulators told me that they will not investigate my Complaints that include Sunshine Law violations.

Public officials and employees of both the County and the State continue to record false inspection reports and other documents that conceal the code violation from the General Public.

ECUA is protected by the FDEP which is the exact opposite of what FDEP claims to do... "Operate ethically, honorably and respectfully."

This is comparable to the PSC's protection of the other monopoly, FP&L.

It is my Opinion, based on personal experience, that Florida regulatory agencies create monopolies to exploit the assets of the People of Florida such as water and energy, and these monopolies are completely protected by their puppet "regulators", the FDEP and PSC.

It is ongoing. The FDEP refuses to remove public records that contain false statements to make it appear the FDEP did not violate their own State Statutes to protect 3 developers and ECUA.

I consider these willful dishonest actions as a proven pattern of systemic corruption within both the County of Escambia, and the State of Florida.

I owe absolutely no duty of Trust whatsoever to Florida elected officials or regulatory agencies who stonewalled me for over 20 years.

The protection that should be afforded my family by the FDEP, and even the PSC, is diverted to those to whom they pander developers, utilities, and lobbyists.

Regards,

Judith Johns-Robbert

On Wed, Mar 2, 2022 at 6:56 AM Ellen Plendl <<mailto:EPlendl@psc.state.fl.us>> wrote:

Ms. Judith John-Robbert
judyjrobbert@gmail.com

Dear Ms. John-Robbert:

Thank you for your March 1 email and the letter you received from Florida Power & Light Company (FPL).

The letter you received from FPL provides you with the meter test results. Rule 25-6.052, Florida Administrative Code (F.A.C.), requires electric meters to register a weighted average accuracy rating of between 98 percent and 102 percent. If a meter is found to register more than the maximum allowed, the utility is required to credit the customer's bill. The letter indicates that the company tested meter number 2423789 that serves your residence. The meter test indicated a weighted average of 99.86 percent, which is within the limits of the F.A.C.

You also expressed concern that FPL is the only electric provider available for your residence. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

I will add your comments to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Monday, March 7, 2022 2:52 PM
To: 'protech3@bellsouth.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Susan Andrews
protech3@bellsouth.net

RE: FPSC Inquiry 1392031C

Dear Ms. Andrews:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

Please refer your sister to the FPSC at 1-800-342-3552. We can assist her with a meter test and energy audit.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, March 7, 2022 2:42 PM
To: Ellen Plendl
Subject: FW: Florida Power & Lights

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: protech3 <protech3@bellsouth.net>
Sent: Monday, February 14, 2022 6:17 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power & Lights

Dear Governor Desantis, Since FP&L has taken over Gulf Power, my family has had drastic increases on their power bill's. I'm not sure how long my sister who's on a fixed income (along with other Floridian's) is going to manage. There were a couple men who came to my neighborhood to sell solar power and said they were offering solar through FP&L. Is this price increase a way to push Solar on Floridians? I realize goods & fuel are way up (Thank you Biden!), but has FP&L been checked out for price gouging? Thank you. You're an amazing Governor!

Susan Andrews
Pace, FL 32571

This email has been checked for viruses by Avast antivirus software.
<https://www.avast.com/antivirus>

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Friday, March 4, 2022 2:16 PM
To: 'amyshafer77@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Amy Shafer
amyshafer77@gmail.com

RE: 1391905C

Dear Ms. Shafer:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, March 4, 2022 2:09 PM
To: Ellen Plendl
Subject: FW: WARNING!!!Losing support in NWFL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Amy Shafer <amyshafer77@gmail.com>
Sent: Friday, March 4, 2022 8:47 AM
To: LtGovernorJeanette.Nunez <LtGovernorJeanette.Nunez@eog.myflorida.com>
Subject: WARNING!!!Losing support in NWFL

Good morning,

My name is Amy Shafer Lynch, I am a 45 yr old momma of 3 and wife of the most wonderful former army national guard veteran! I'm writing this to give Gov Desantis a heads up!!

In our little town in Defuniak Springs fl our power bill has SKYROCKETED! Please check our comments on concerned citizens in Defuniak springs group on Facebook... they are BLAMING DESANTIS FOR THIS! Gulf power was bought out by Florida Power, the very next billing cycles some persons bill went from like 420/mth to 800/mth with SAME KILOWATT USAGE!!

I bring this to your attention for one reason only!! WE LOVE AND I MEAN LOVE GOV DESANTIS!! So proud and honored that he is our Governor!! I would hate for him to lose support of his most conservative constituents due to high power bills... they apparently are blaming Gov Desantis because he signed a bill!! I haven't done the research! I just wanted him to be aware of FPL company is raising electrical cost! If that is being done state wide.. he could invariably be blamed for direct loss of monies in households across the state! I was on budget billing so mine only went up like 50 dollars!!

We CANNOT AFFORD TO LOSE GOV DESANTIS... over electric bills... there is way too much he is protecting us from!!! I wanted him aware (in case he wasn't) that people are blaming him for something he signed! I would be extremely angry if mine skyrocketed like this! This area CANNOT AFFORD these kind of price hikes, it will push our economy to disaster! If something can be done I'm sure it would be greatly appreciated! Who can afford a 800/ mth electric bill??

Again for the record! I'm so proud of Gov Desantis and want him to stay our Governor until he becomes our PRESIDENT!! Whatever year that happens!! Please make him aware of this as I am sure he has not the time to sit and read emails!!!

With warmest regards,

Amy M Shafer
Christian Wife, Mother
PATRIOT

Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.